70

63

AD A 0 8



# A DIGITAL SIMULATION MODEL OF MESSAGE HANDLING IN THE TACTICAL OPERATIONS SYSTEM

V. User's Guide to the Integrated

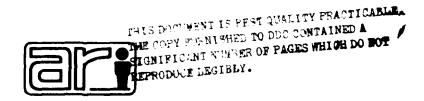
MANMOD/CASE/SAMTOS

Computer Simulation

W. Rick Leahy, Arthur L. Siegel, J. Jay Wolf Applied Psychological Services, Inc.

**HUMAN FACTORS TECHNICAL AREA** 





U. S. Army

Research Institute for the Behavioral and Social Sciences

October 1979

Approved for public release; distribution unlimited.

OC FILE CO

80 7 10 046

# U. S. ARMY RESEARCH INSTITUTE FOR THE BEHAVIORAL AND SOCIAL SCIENCES

A Field Operating Agency under the Jurisdiction of the Deputy Chief of Staff for Personnel

JOSEPH ZEIDNER
Technical Director

WILLIAM L. HAUSER Colonel, U. S. Army Commander

Research accomplished under contract for the Department of the Army

Applied Psychological Services, Inc.

### NOTICES

DISTRIBUTION: Primary distribution of this report has been made by ARI. Please address correspondence concerning distribution of reports to: U. S. Army Research Institute for the Behavioral and Social Sciences, ATTN: PERI-P, 5001 Eisenhower Avenue, Alexandria, Virginia 22333.

<u>FINAL DISPOSITION</u>: This report may be destroyed when it is no longer needed. Please do not return it to the U. S. Army Research Institute for the Schevioral and Social Sciences.

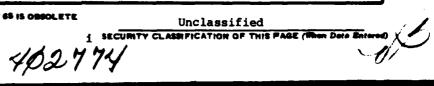
<u>NOTE</u>: The findings in this report are not to be construed as an official Department of the Army position, unless so designated by other authorized documents.

# **DISCLAIMER NOTICE**

THIS DOCUMENT IS BEST QUALITY PRACTICABLE. THE COPY FURNISHED TO DTIC CONTAINED A SIGNIFICANT NUMBER OF PAGES WHICH DO NOT REPRODUCE LEGIBLY.

| •   |     |   |    |
|-----|-----|---|----|
| 1.3 | \ A | Ω | -/ |
| 17  | A   | ĸ | LI |
| 12  | 71  |   |    |
|     |     |   |    |

|   | TATION PAGE  READ INSTRUCTION BEFORE COMPLETING   |
|---|---|
| 1. REPORT NUMBER  | 2. GOVT ACCESSION NO. 3. RECIPIENT'S CATALOG NUM  |
| Technical Report 414  | AD-A086 333 (9)   |
| TITLE (and fubilitie)   | OF MESSACE HANDITMC THE FINAL REPORT  |
| A DIGITAL SIMULATION MODEL  | or hrasher handring till  |
| THE TACTICAL OPERATIONS SYS   | STEMS V. USEL S   |
| Guide to the Integrated MAN Computer Simulation.  | MOD/CASE/SAMIOS   |
| 2 AUTHORIS  | 8. CONTRACT OR GRANT NUMB   |
| M Rick Leahy Arthur L Si  | iogo] and   |
| J. Jay Wolf   | DAHC 19-75-C-0001   |
| 9. PERFORMING ORGANIZATION NAME AND   | ADDRESS 10. PROGRAM ELEMENT, PROJE  |
| Applied Psychological Servi   | I ADEA A WOOD HAIT WHIME!   |
| Science Center  | (16) 2Q762722A765   |
| Wayne, PA 19087   |   |
| 11. CONTROLLING OFFICE NAME AND ADDE  |   |
| U.S. Army Research Institut   |   |
| and Social Sciences 5001 Eisenhower Avenue, Ale   | Pxandria VA 22333 140   |
| 14. MONITORING AGENCY NAME & ADDRESS  |   |
| (100)   |   |
| (13) 73 1   | Unclassified  |
|   | 15a. DECLASSIFICATION/DOWNS   |
| 16. DISTRIBUTION STATEMENT (of this Repo  |   |
|   |   |
| 17. DISTRIBUTION STATEMENT (of the abelia   | act entered in Block 20, if different from Report)  |
| 17. DISTRIBUTION STATEMENT (of the ebetra   | act entered in Block 20, if different from Report)  |
| 17. DISTRIBUTION STATEMENT (of the abetro   | act entered in Block 20, if different from Report)  |
| 17. DISTRIBUTION STATEMENT (of the abatro   | act entered in Block 20, if different from Report) .  |
|   | act entered in Block 20, if different from Report)  |
|   | act entered in Block 20, if different from Report)  |
|   | act entered in Block 20, if different from Report)  |
| 18. SUPPLEMENTARY NOTES   | ·   |
| 16. SUPPLEMENTARY NOTES  19. KEY WORDS (Continue on reverse side if no                                | ecessary and identify by block number)  |
| 18. SUPPLEMENTARY NOTES  19. KEY WORDS (Continue on reverse side if no Modeling                       | ecessary and identify by block number)  Operations analysis                                     |
| 18. SUPPLEMENTARY NOTES  19. KEY WORDS (Continue on reverse side if not Modeling Computer simulation  | eceesary and identify by block number) Operations analysis Information systems                  |
| 18. SUPPLEMENTARY NOTES  19. KEY WORDS (Continue on reverse side if no Modeling                       | ecessary and identify by block number)  Operations analysis                                     |
| 18. SUPPLEMENTARY NOTES   19. KEY WORDS (Continue on reverse side if not Modeling Computer simulation | ecessary and identify by block number)  Operations analysis  Information systems  Human factors |



SECURITY CLASSIFICATION OF THIS PAGE(When Date Entered)

Item 20 (Continued)

The MANMOD program is written in FORTRAN IV. Sufficient information is provided in this manual to allow simulations to be performed by individuals with minimum computer related experience. In addition, detailed flow charts and variable lists are provided for the use of skilled programmers who desire a more technical description of the mechanics of the simulation and to allow program changes to be made more easily.

| Accession For | - |
|---------------|---|
| MTIS G.       |   |
| Unanno        | ' |
| Justin'i      |   |
| Ву            |   |
| Distri        |   |
| Aveil         |   |
| Dist. 23      |   |
| INIC          |   |

Technical Report 414

# A DIGITAL SIMULATION MODEL OF MESSAGE HANDLING IN THE TACTICAL OPERATIONS SYSTEM

# V. User's Guide to the Integrated MANMOD/CASE/SAMTOS Computer Simulation

W. Rick Leahy, Arthur L. Siegel, J. Jay Wolf Applied Psychological Services, Inc.

Submitted by: Edgar M. Johnson, Chief HUMAN FACTORS TECHNICAL AREA

Approved by:
Milton S. Katz, Acting Director
ORGANIZATIONS AND SYSTEMS
RESEARCH LABORATORY

U.S. ARMY RESEARCH INSTITUTE FOR THE BEHAVIORAL AND SOCIAL SCIENCES 5001 Eisenhower Avenue, Alexandria, Virginia 22333

Office, Deputy Chief of Staff for Personnel
Department of the Army

October 1979

Army Project Number 20762722A765

**TOS - Staff Operations** 

ARI Research Reports and Technical Reports are intended for sponsors of R&D tasks and for other research and military agencies. Any findings ready for implementation at the time of publication are presented in the last part of the Brief. Upon completion of a major phase of the task, formal recommendations for official action normally are conveyed to appropriate military agencies by briefing or Disposition Form.

The Human Factors Technical Area of the Army Research Institute (ARI) is concerned with the human resource demands of increasingly complex battlefield systems designed to acquire, transmit, process, disseminate, and utilize information. Research focuses on human performance problems related to interactions within command-and-control centers as well as issues of system development, performance, effectiveness, and efficiency. It is concerned with such areas as software development, topographic products and procedures, tactical symbology, user-oriented systems, information management, staff operations and procedures, decision support, and sensor systems integration and utilization.

Of special interest are the human factors problems related to the integration of human functions into information-processing systems and to the harmonizing of system components, personnel, and operations in a battlefield environment. To incorporate human functions and performance into simulated system operations, a research program at ARI developed a computer simulation of a generalized human information processing model (MANMOD). MANMOD permits study of system operations and performance under prescribed as well as alternative personnel and equipment configurations.

This user's guide is a companion to ARI Technical Report 413 (Volume IV), which describes the interface of MANMOD with two computer models, CASE and SAMTOS, of the Army's tactical operations system (TOS). It documents the MANMOD computer model in sufficient detail to permit on-line simulation by users with minimal computer experience and to facilitate program changes by skilled programmers. This effort supported the Army's cost-effectiveness analysis of TOS (CEATOS) and the investigation of alternative TOS configurations. Earlier reports in the series described sequential versions of MANMOD: batch processing in Volume I (ARI technical report TR-77-A23), on-line processing in Volume II (TR-77-A24), and interactive in Volume III (TR-77-A25). Also, ARI publications TR-77-A22 and Technical Report 407 describe a second-generation model, NETMAN, developed on the basis of MANMOD research.

Research on systems integration and operations is conducted as an in-house effort augmented through contracts with organizations selected for their unique capabilities and facilities for research and development on human performance and computer simulation. This report represents research by personnel from ARI and Applied Psychological Services, Inc., under contract DAHC19-75-C-0001. The effort is responsive to general requirements of Army Project 2Q762722A765 and to special requirements of the U.S. Army Combined Arms Combat Development Activity. Special requirements are contained in Human Resources Need 76-161, "MAN MODEL interface with other CEATOS support models."

JOSEPH ZEIDNER Technical Director A DIGITAL SIMULATION MODEL OF MESSAGE HANDLING IN THE TACTICAL OPERATIONS SYSTEM: V. User's Guide to the Integrated MANMOD/CASE/SAMTOS Computer Simulation

BRIEF

## Requirement:

To develop a user's manual and programmer's guide to the integrated, MANMOD/CASE/SAMTOS simulation of the Army's tactical operations system (TOS). MANMOD simulates activities within a communications station and assesses the effects of operator characteristics on message-handling performance to provide estimates of human performance parameters. CASE simulates the TOS communications network itself and estimates the effects on TOS performance of number of components and network variations. SAMTOS simulates the TOS computer hardware and software.

### Product:

In the integrated simulation, MANMOD accepts network equipment parameter estimates from CASE and generates estimates of human performance parameters for use in the SAMTOS model. This user's guide documents input specifications of simulation parameters, operation and output options, and interpretation of the output data. A program listing and detailed flow charts are provided to facilitate program changes.

### Utilization:

The documentation permits users and programmers to modify the integrated MANMOD/CASE/SAMTOS program to satisfy a larger variety of system simulation requirements. The integration of the three computer simulations provides a useful tool for analyzing and designing alternative system configurations. Within the limits imposed by the lack of appropriate data for validating the model, system effectiveness and other figures of merit can be obtained for alternative system configurations. These alternatives can reflect differences in personnel characteristics, manning levels, message traffic loads, equipment capabilities, performance, or message types. Results can provide insights on equipment design, training and personnel requirements, and the tradeoffs necessary for optimum cost effectiveness.

# TABLE OF CONTENTS

| Pa   | ıge  |
|--|--|
| APTER I - INTRODUCTION   | 1  |
| Background   | 1  |
| APTER II - INPUT DATA  | 3  |
| Card Input Card Type 1 Card Type 2 Card Types 3, 4, and 5 Card Types 6, 7, and 7.5 Card Types 9 and 10 Card Types 11, 12, and 13 Card Types 14 and 15. Card Types 16 and 17. Card Types 18 through 27 Card Types 28 and 29. Output | 6<br>9<br>11<br>13<br>13<br>15<br>18<br>19 |
| APTER III - OPERATIONS AND OUTPUT  | 29   |
| Revised CASE Employment  Detailed Output   |  |
| Output Format  | 32   |
| Detailed Message Output  Run Summary  Effectiveness Run Summary  Workload Summary  Error Summary  Error Message Summary  | 36<br>38<br>38<br>38                       |
| FERENCES   | 41   |
| PENDIX A - Glossary  | 43   |
| PPENDIX B - Program Listing  | 61   |
| PPENDIX C - Flow Charts 1  | 17   |

# LIST OF FIGURES

| Figure | •   | Page |
|--------|---|------|
| 2-1    | Printout record of input data                                   | . 25 |
| 2 - 2  | Task analysis related and effectiveness components input record | . 26 |
| 2-3    | Error message and related input record                          | . 27 |
| 2-4    | Interruption and transmission delay input record                | . 28 |
| 3-1    | Sample detailed message processing output                       | . 33 |
| 3-2    | Sample hourly summary   | . 35 |
| 3-3    | Sample iteration summary  | . 36 |
| 3-4    | Sample manpower utilization run summary                         | . 37 |
| 3-5    | Sample time segments run summary                                | . 37 |
| 3-6    | Sample effectiveness run summary                                | . 39 |
| 3-7    | Sample workload run summary                                     | . 39 |
| 3-8    | Sample error run summary  | . 40 |
| 3-9    | Sample error message run summary                                | .40  |

# LIST OF TABLES

| Table |   | Page |
|-------|---|------|
| 2-1   | Input Card Sequence   | . 4  |
| 2-2   | InputMission Identification and Simulation Parameters                         | . 5  |
| 2-3   | InputOperator Parameters  | . 10 |
| 2-4   | InputHour Parameters  | . 12 |
| 2-5   | InputError Data   | . 14 |
| 2-6   | InputMessage Length Data  | . 14 |
| 2-7   | InputTask Analytic Data   | . 16 |
| 2-8   | InputEffectiveness Component Data   | . 18 |
| 2-9   | Input of Error Message and Random Walk Data                                   | . 20 |
| 2-10  | Categorization of Vocalic Center Groups (VCG's) in Current TOS Error Messages | . 22 |
| 2-11  | Input of Incoming Message Interruptions and Transmission Delay Data           | . 23 |

### CHAPTER I

# INTRODUCTION

# Background

Under the sponsorship of the U.S. Army Research Institute for the Behavioral and Social Sciences, in 1971 Applied Psychological Services developed a computer simulation of the U.S. Army's Tactical Operations System (Siegel, Wolf, & Leahy, 1973a). In this model, the psychological factors and the queuing structure of message preparation and transmission at the G3 level are simulated. The MANMOD was set up originally for data card input. Later (Siegel, Wolf, Leahy, & Bearde, 1973b) this capability was extended to allow the model user to change the input data via a terminal and to view summary statistics on the terminal cathode ray tube display. This new capability was considered to increasely greatly the flexibility and utility of the MANMOD and thereby allow increased use. A third effort was completed (Leahy, Lautman, Wolf, Bearde, & Siegel, 1974) to allow the real time collection of experimental data (i.e., allowing an online operator to perform part of the message handling task) with subsequent automatic data reduction and incorporation into a fully automatic simulation. The procedure for the completion of performing such subject interactive simulations is reported in A Digital Simulation Model of Message Handling in the Tactical Operations System. III. Further Extensions of the Model for Increased Interaction.

In the current effort, the MANMOD was coupled with the CASE and the SAMTOS models. The advantages of such integration are found in the body of the report titled A Digital Simulation Model of Message Handling in the Tactical Operations System. IV. Model Integration with CASE and SAMTOS to which the present user's manual forms an appendix. In performing the integration, the subject interactive feature was not included because the coupled models are exercised on the U 1108 high speed digital computer system which in the anticipated mode of use will be time shared. Use of a time sharing system prevents a realistic subject/computer interaction.

The "user's manual" presents the information required for employing the integrated model. As such, it also represents a full users manual for MANMOD since MANMOD is the core of the integration.

The manual contains full input data instructions, operating instructions, and out descriptions. A full glossary along with program list and flow charts are included as appendices.

### CHAPTER II

# INPUT DATA

The required input data for specifying the simulation structure for the integrated models are described in this section. Required, optional, and default parameters are delineated, along with a brief rationale concerning the relative impact of parameter changes on the simulation validity and on the computer time usage. Three different systems of input data are used in the model and will be described in this section. There are card input, CRT input, and computer data file input.

# Card Input

Table 2-1 presents the sequence of data cards for entering the MANMOD computer program. There is a total of 29 card types. Six types are control cards which either initiate or bypass the entry of different types of data. These control cards allow default options to be used for simplicity and also allow the capability of making slightly different multiple runs back to back without the need to repeat the input of all of the data. The final data card triggers either a simulation termination or a return to card type 1 and a new simulation. The order of data cards within a run is critical. A single card type out of sequence, an extra card, or a missing card will cause either an aborted run or a meaningless output.

Table 2-2 identifies variable name, variable usage and purpose, card columns, and input format for card types 1 and 2. The variable names are the FORTRAN names used in the computer program. The descriptions are an abstracted version of the text. The card columns identify the computer card columns to be used on the specified card allocated for the variable. For example, in Table 2-2, the variable NSHIFT is shown to occur on card type 2 in card columns 1 to 3. This means the longest value which could be specified is 999. The letter I in the format columns says that the variable is entered in an integer format and no decimal point is required and, in fact, is not allowed. The number entered in these columns is right justified where blanks are read as zeros. That is, a 9 in column one followed by two blanks will be read in as 900. An A under format identifies alphanumeric data where the exact contents of the columns are recorded for later printing. An R under format identifies a real variable. A real number requires a decimal point.

# Table 2-1

# Input Card Sequence

| Order      |  |
|------------|--|
| (and Type) | Description of Input Card Contents/Function                            |
|            |  |
| 1          | Mission title  |
| 2          | Simulation parameters  |
| 3          | Option card  |
| 4          | Names of operators   |
| 5          | Operation parameters (one card per operator)                           |
| 6          | Option card  |
| 7          | Names of message types   |
| 8          | Hour parameters (one card for each hour)                               |
| 9          | Option card  |
| 10         | Error data (one card for each of three error types)                    |
| 11         | Option card  |
| 12         | Message length data  |
| 13         | Message length standard deviation data                                 |
| 14         | Option card  |
| 15         | Task analysis data (one card for every task element)                   |
| 16         | Option card  |
| 17         | Effectiveness components   |
| 18         | Number of error messages   |
| 19         | Error message VCG data (one card for every error message)              |
| 20         | Number of information search options                                   |
| 21         | Information search data (one card for every information search option) |
| 22         | Option card  |
| 23         | Correction submission data   |
| 24         | Option card  |
| 25         | Random walk data   |
| 26         | Option card  |
| 27         | Levels of ambiguity data   |
| 28         | Interruption data and message transmission data                        |
| 29         | Option card  |

Table 2-2 Input--Mission Identification and Simulation Parameters

|                   |  | Card<br>Columns | Format |
|-------------------|--|-----------------|--------|
| Mission Title     | e (card type 1)  |                 |        |
| IDENT-            | A run descriptor of up to 72 characters is printed on the top of each page of printout followed by the page number         | 1-72            | ٨      |
| Simulation Pa     | rameters (card type 2)   |                 |        |
| NSHIFT-           | Number of repetitions or iterations of this mission before   |                 |        |
| IHMAX-            | summary data are prepared  |                 | I      |
| MEN(1)-           | cards to be read)  |                 | I      |
| MEN(2)-           | cluding G-3. The highest numbered AO is the G-3 Number of operators of type 2, number of input/output device               | 6               | 1      |
|                   | (IOD) operators. The sum of MEN(1) + MEN(2) determines the   | -               | I      |
| NERROP-           | number of type 5 cards to be read in   | ••• /           | •      |
|                   | data will be read in   |                 | I      |
| INTOP-<br>ORO(1)- | Option to input interruption and transmission delay data   | 9               | I<br>A |
| OKO(1)-           | Output recording option number 1   | 10              | ^      |
| ORO(2)-           | Ouput recording option number 2  | 11              | A      |
| ORO(3)-           | If equal to 1 print hourly message queue Not used  | 12              | A      |
| ORO(4)-           | Output recording option 4  |                 | A      |
| ORO(5)-           | Output recording option 5  | 14              | A      |
| ORO(6)-           | Output recording option 6  | 15              | A      |
| ORO(7)-           | If equal to 1 allows experimenter change of input data   | 16              | A      |
| ORO(8)-           | If equal to 1 triggers personal interruption data input  |                 | A      |
| ORO(9)-           | If equal to 1 calls data from CASE   |                 | A      |
| IDAY-<br>BKLG-    | Day of mission simulation  |                 | I      |
| PUL-              | ShiftProbability of a non important undetected error in the centr  |                 | 1      |
| PUS-              | computer complex data store  Probability of a significant error in the central computer                                    | 25-29           | R      |
|                   | complex data store   |                 | R      |
| SRTA-             | System response time to an inquiry   |                 | R      |
| SRTS-             | Standard deviation of the system response time to an inquiry )Task analysis to be used for operator type 1 message type 1. |                 | R<br>I |
|                   | Same as above but for message type 2   |                 | Ī      |
|                   | )Same as above but for message type 3  |                 | Ī      |
| IATA(1,4          | )Same as above but for message type 4  | 48              | I      |
| IATA(1,5          | )Same as above but for message type 5  | 49              | 1      |
|                   | )Same as above but for message type 6  |                 | I      |
|                   | Same as above but for message type 7   |                 | I<br>I |
|                   | Operator type 2, message type 1  |                 | Ī      |
|                   | Operator type 2, message type 2  |                 | Ī      |
|                   | Operator type 2, message type 3  |                 | Ī      |
|                   | Operator type 2, message type 4  |                 | 1      |
| IATA(2,5          | Operator type 2, message type 5  | 57              | 1      |
| IATA(2,6          | Operator type 2, message type 6  | 58              | 1      |
|                   | Operator type 2, message type 7  |                 | 1      |
|                   | Operator type 2, message type 8  | 60              | I      |
| NTE-              | Number of task elements overall task analyses to be used (determines the number of type 15 cards to be read in)            | 61-63           | 1      |
| Y-                | Random number to be used to initialize random number   | £E 714          |        |
| ICHAIN-           | generator (must be odd number greater than 1)  |                 | R      |
| 77CDA             | utilized (ICHAIN= 1 first shift, 0 if no chaining) Time at start of shift being simulated                                  |                 | I<br>R |
| TZERO-            | Time at start of shift being simulated   | / / - 60        | K      |
|                   |  |                 |        |

# Card Type 1

Card type 1 is the first data card. It must be the first entry in the data file if the cards are read into a file before use in a simulation. The formats for card types 1 and 2 are shown in Table 2-2. Card type 1 provides 72 columns (columns 1 through 72 on a computer card) for a prose description of the mission to be simulated. This prose description is stored in a variable array dimensioned at 12 (6 alphanumeric characters may be stored in each word on the U 1108 computer). The purpose of this title is to allow easy identification of a run. The title is printed at the top of each page of computer printout produced during the simulation.

# Card Type 2

Card type 2 contains the more general simulation parameters to be used to control the simulation. The first variable on this card sets the number of times the entire simulated mission will be repeated (NSHIFT). The results of the simulation will be averaged across all NSHIFT mission repetitions to produce the output data. This repetition is necessary due to the stochastic nature of many simulation aspects. Only after the repetition of the mission across a sufficient number of stochastically generated combinations of events can a more or less stabilized pattern of output be produced. When a totally new mission is under analysis, a comparison of the differences in the results between 10, 20, 50, and 100 iterations is advisable. A difference between the results of only a few per cent is sufficient for selecting the smaller number of iterations for further runs. Naturally, the smallest number of iterations producing a stable output pattern should be selected because the number of iterations is the primary determinant of computer processing time.

The second card type 2 variable is the number of hours to be simulated (IHMAX). Up to 12 hours may be simulated during a shift. The value of this variable will determine the number of type 8 cards read, although the type 6 card will determine if any are read in on a given run. This allows multiple simulations. For example, where 12 hours are simulated in one run, only the first six hours of the 12 might be simulated in a second run. Obviously, more hours may not be simulated on a second run without reading in a new complete set of hour data.

The next variables entered are the number of Action Officers [MEN(1)] and the number of input/output device operators [MEN(2)] to be included in the simulation. At least one of each must be specified. The number of Action Officers includes the G3, who only works on non routine messages. The total number of men [MEN(1) + MEN(2)] may not exceed six.

Variable NERROP of card type 2 determines whether the error message evaluation aspect of the MANMOD will be used in the current run. If the value 1 is entered, then the data cards type 18 to 27 (described later) must be supplied. If any other value is used, error messages occurring in the simulation cause a simple branch in the task analysis and no simulation of the decision process or the information search procedure will occur.

Another option controller is the variable INTOP. If INTOP is set equal to 1, the incoming message interruption and transmission delay features will be used. Exercising this option requires that card type 28 be supplied.

Five output recording options [ORO(1-6)] are available for selection. Samples of each printout option are presented and discussed in Chapter III. These options are triggered by a 1 in the appropriate column. Option 1 provides a printout record of the input data in its entirety. Option 2 provides a printout of the Action Officer message queue which includes the messages already available, as well as the messages which will be arriving during the hour. The IOD queue is also displayed as a result of option 2. Option 3 is not used. Option 4 provides the most detailed record of the simulation including the time and outcome of all tasks performed. This record will produce two pages of printout for each message processed, not counting hour iteration summaries. The program will automatically drop detailed printing after the first iteration. Option 5 produces a printout of message processing information including any errors and the time at which the message completion segments were performed. Option 6 produces hour and iteration summaries. The overall run and shift summaries are automatically called at the appropriate times and thus are not optional.

Options 7, 8, and 9 are not printout options but interaction options. Option 7, when exercised, allows the user to change output via a terminal, as well as to receive summary data on the terminal's cathode ray tube.

Option 8 calls data collected in the subject interactive mode. The subject interactive data collection mode is not currently available on the U 1108 system. However, provision for the use of data collected in this mode has been included if such capability becomes available in the future.

Option 9 allows for entering data provided by the CASE model. This option also enters output data into another file for the later use of the SAMTOS model. These data are described later. The next variable entered is the day of the mission simulated. The day number refers to the number of days which have been worked without a day off up to and including the simulated day. The day number is used as a partial basis for computing operator fatigue level.

The number of messages in the Action Officer's in box (BKLG) at the beginning of the shift is the next variable entered. These represent backlog messages or communications left over from the previous shift. This number is replaced by a simulation generated number for the second shift of a chained run.

The probability of an unimportant undetected error (PUL) is followed by the probability of a significant error (PUS) in the central computer complex. These errors represent noncorrected data which will compose misinformation within the data bank. These probabilities are used in connection with other simulated performance characteristics to predict information loss and other measures of system performance.

The average response time (the time between an inquiry and a response) (SRTA) is entered along with its standard deviation (SRTS). These values may be replaced by CASE generated data if option 9, described above, is exercised.

The IATA (J, IT) array identifies the task analysis or procedure to be used by each operator type (J) in processing each type of message (IT). The exact task analysis data are entered later. The model is presently limited to a maximum of four task analyses. A task analysis may have up to 20 task elements. The total number of task elements (NTE) across all task analyses is entered. This value will determine the number of type 15 cards to be entered later. This value will be overridden by the type 14 and if no cards are to be read in on a particular run.

The random number generator must be initiated by starter value (Y). The starter value will produce a repeatable string of pseudorandom numbers. By using the same initial value of Y, along with an identical set of input data, an exact simulation duplicate can be produced. This capability is useful when a repetition of a specific run is wanted.

A simulation may be run chaining the messages left incomplete on one run to the backlog used on the next run. This chaining option is controlled by the variable ICHAIN. Where no chaining is desired, ICHAIN should be set to zero. When ICHAIN is set to one, the left over messages are recorded onto a data file. When ICHAIN is set to 2, the number of incompleted messages from run 1 are considered as backlog messages and are processed. The time in seconds at the start of the shift being simulated (TZERO) represents the final card type 2 entry.

# Card Types 3, 4, and 5

Table 2-3 presents the operator performance parameters entered on card type 3. Column 1 of card type 3 (ISKIP), if set to 1, will cause the program to skip the section on entering operator parameters. Like the other skip commands in this section, this skip courses a bypassing of the computer program sections which read in the relevant data. That is, if the skip instruction is given but data cards containing operator characteristics are entered, the program will fail.

The first card (card type 4) after the ISKIP card contains the name or other alphanumeric identifiers of each of the operators being simulated. As shown in Table 2-3, the names (NAME) are read from 1 to N, where N is the total number of operators in the system [(N = MEN(1) + MEN(2)]. Six card columns are allocated for each name and as many groups of 6 will be read as necessary. These names will be shown on various printouts produced by the simulation and afford interpretive ease.

The operator performance characteristics are entered through card type 5. One card type 5 is employed for each operator. The first column of each card type 5 contains the man number (M). The operator speed entry [(F(M)] indicates how fast this crewman works in comparison with the average speed specified in the time allocations on the task analysis cards. An average man should be assigned an F(M) factor of 1.0. As the F(M) values decrease, the speed of the simulated operator increases. A speed factor of . 80 would indicate a rapid worker. Similarly, a speed factor of 1.2 would produce a slower than average worker. Extreme values of less than . 5 or more than 1.5 are not recommended as they represent individuals who are grossly atypical. This speed factor is considered independently of the accuracy of work. Operator precision or accuracy is indicated by another factor [PREC(M)]. This precision factor is scaled similarly to speed. That is, a highly precise man (i. e., one who makes fewer errors than the average would have a precision factor of less than 1.0). A perfect operator (never any errors or task element failures) would be represented by a value of . 8 and a value of 1.2 would result in a grossly incompetent operator.

Stress is produced within the model when nonroutine messages accumulate up in the inbox. Within the model, stress serves to produce faster and more accurate work up to a preset threshold [STRM(M)]. This stress threshold is equivalent to the number of priority messages waiting in the inbox which will produce a maximum effort for this man.

The final card type 5 entry represents the man's level of aspiration [ASP(M)]. An entry of 1.0 means that this man strives for perfection. Aspiration levels of .90 to .95 have been found to be appropriate in most simulation situations.

Table 2-3
Input--Operator Parameters

|  | Card<br>Columns | Format |
|--|-----------------|--------|
| Read or skip operator parameters (card type 3)   |                 |        |
| ISKIP- If equal to 1 skip to reading card type 6.  If not equal to 1 read card types 4 and 5   | 1               | I      |
| Names of operators (card type 4). Reads in one six character name for each of the men specified in card type 2.  |                 |        |
| NAME(1)- Name of operator number 1   | 1-6<br>7-12     | A<br>A |
| Operator parameters (card type 5). One card is read in for each man specified in card type 2.  |                 |        |
| M- Man number  | 1               | I      |
| average man has an F(M) value greater than 1.0  PREC(M)- The precision factor of this man. An average man who makes an average number of errors would have a precision factor of 1.0. A highly precise man who makes many fewer than average errors would have a precision factor of 0.9. Perfection is represented by a value of 0.8 and complete failure which would result in unending runs is represented by a | 5–9             | R      |
| value of 1.2  STRM(M)- The stress threshold of this man. The number of priority messages in the backlog for this man will  | 10-14           | R      |
| priority messages in the backlog for this man will produce a maximum effort  | . 15–19         | R      |
| of 1.0 represents striving for perfection  | 20-24           | R      |

# Card Types 6, 7, 8, and 7.5

Table 2-4 presents the hour parameter input information contained on card types 6, 7, 8, and 7.5. Card type 6 allows the option to skip the input of the data called for by card types 7, 8, and 7.5. A 1 in column 1 causes a transfer to reading in the data contained in card type 9. Anything else in this column (as long as it is an integer number) will permit normal input processing.

In card type 7, a six digit alphanumeric identifier is read in for each message type (NMTYP). This identifier will be printed out in the detail record (when this output option is called). It identifies the type of message being processed at any given time.

One type 8 card is involved for each hour specified on the type 2 card, INMAX entry. The first datum on each type 8 card is the hour number (IH). Then, the number of messages which will arrive in the Action Officer's inbox in the final 15 minutes of this hour is indicated [IGP(IH)]. The number of messages arriving in the Action Officer's inbox randomly throughout the hour [IGR(IH)] is the next entry. Messages specified in this category may still, by chance, arrive in the last quarter of the hour. The next value [IUR(IH)] is presently nonfunctional.

Although the number of messages arriving during the hour is fixed [IGP(IH)] + IGR(IH)], the priority and the type of each individual message within an iteration is stochastically determined. The probability that any given message type is assigned is specified by the variable FRET(IT, IH). The probabilities are entered cumulatively as IT goes from 1 to 7. For example, if .70, .78, .82, and 1.0 are entered, type 1 has a probability of .70, type 2 has a probability of .08, etc. The final proportion must be equal to 1.0 within an hour. This method allows one random number to be drawn from a uniform distribution (i. e., uniform between 0.0 and 1.0). This one random number is compared with the type probabilities as IT goes from 1 to IT. If the random number .74 was selected, it would be compared with .7 and type 1 would be rejected; then .74 would be compared with type 2, and since its cumulative probability of .78 is greater than .74, message type 2 would be selected.

Message priority is also selected stochastically. The variable FREP(IP, IH) specifies the cumulative probability of each message priority (IP) within each hour (IH). The input form is the same as for FRET, described above.

Table 2-4

# Input--Hour Parameters

|   | Card<br>Columns | Format |
|---|-----------------|--------|
| Read or skip hour parameters (card type 6)  |                 |        |
| ISKIP- If equal to 1 skip card type 9  If not equal to 1, read card types 7 and 8   | 1               | 1      |
| Names of message types (card type 7)  |                 |        |
| NMTYP(1)-Name of message type 1   | 1-6             | A      |
| NMTYP(2)-Name of message type 2   | 7-12            | Α      |
| NMTYP(3)-Name of message type 3   |                 | Α      |
| NMTYP(4)-Name of message type 4   |                 | A      |
| NMTYP(5)-Name of message type 5   |                 | Α      |
| NMTYP(6)-Name of message type 6   |                 | Α      |
| NMTYP(7)-Name of message type 7   | 37-42           | A      |
| Messages per stimulus data (card type 7.5)  |                 |        |
| nume (1) vs. t  | 1-5             | R      |
| RMPS(1)-Number of messages expected per stimulus for message type 1 RMPS(2)-Number of messages expected per stimulus for message type 2 | 6-10            | R      |
| RPMS(3)-Number of messages expected per stimulus for message type 2   | 11-15           | R      |
| RPMS(4)-Number of messages expected per stimulus for message type 4   | 16-20           | R      |
| RPMS(5)-Number of messages expected per stimulus for message type 5   |                 | R      |
| RPMS(6)-Number of messages expected per stimulus for message type 5   | 26-30           | R      |
| RPMS(7)-Number of messages expected per stimulus for message type 7   | 31-35           | R      |
| Hour parameters (card type 8) One card for each hour specified in card type 2 by IHMAX.   |                 |        |
| IH-Hour number  | 1-2             | I      |
| minutes of this hour  | 3-4             | I      |
| throughout this hour  | 5-6             | 1      |
| IUR(IH)-Non functional  | 7-8             | 1      |
| FRET(1, IH)-Cumulative proportional occurrence of message type 1 -add   |                 | R      |
| FRET(2,IH)-Type 2-change  |                 | R      |
| FRET(3, IH)-Type 3-delete   |                 | R      |
| FRET(4, IH)-Type 4-query  |                 | R      |
| FRET(5, IH)-Type 5-relay  |                 | R      |
| FRET(6, IH) - Type 6-SPR  |                 | R      |
| FRET(7, IH) - Type 7-SRI  | 40-44           | R      |
| FREP(1,IH)-Cumulative proportion of message occurrence of priority type 1 - routine   | 45-49           | D      |
| FREP(2, IH)-Priority type 2-priority  |                 | R<br>R |
| FREP(3, IH)-Priority type 3-operational immediate   | 55-59           | R<br>R |
| FREP(4, IH)-Priority type 4-flash   |                 | R<br>R |
| FREP(5, IH)-Priority type 5- presidential interrupt   | 65-69           | R<br>R |
| FRER(IH)-Frequency of routine message arrival per hour  | 70-74           | I I    |
| FREO(IH)-Frequency of arrival of other than routine messages per hour.  | 75-79           | ī      |

The arrival time of the messages specified in IGR are determined stochastically. However, IGR is controlled by the variables FRER(IH) and FREO(IH). FRER is the frequency of arrival of routine messages per hour, while FREO is the frequency of arrival of other than routine messages (i. e., higher priority).

The columns of card type 7.5 indicate the mean number of messages generated for each stimulus message in the Action Officer's inbox [RMPS(IT)]. A different generation rate may be indicated for each message type. The number of messages generated by IGP and IGR will be compounded by RMPS so that the number of messages available for processing each hour will be a variable with a lower limit of IGP + IGR.

# Card Types 9 and 10

Card type 9 allows the option for skipping the error data of card type 10. Table 2-5 shows the input form for the error data, as indicated by card type 10. The errors produced in the processing of a message are stochastically determined using the input error rates specified for each type of error (IE). Four types of errors are considered: (1) commission -- too much information has been supplied, (2) abbreviation, typographic, or spacing, (3) omission--the lack of information where information or an entry should have been made, and (4) other. The type 10 error data card also contains the error rate [ER(IE, IT)] for each type of message (IT). Capacity exists for eight message types, but only seven types are used at present. The error rates indicate the average number of errors per 100 characters printed or typed. Of the errors produced, some will be detected and corrected immediately; some will perturb the simulated computer resulting in an error return, and others will pass through and enter the computer data bank. The Action Officer's errors, which produce computer error returns, are indicated by the variable ERPG, while the percentage of the UIOD's errors which produce error returns is indicated by ERPI. These two variables (ERPG and ERPI) are indicated in the last two columns of the error data card.

# Card Types 11, 12, and 13

Table 2-6 shows the input formats for the message length data. Card type 11 is the bypass option card. Card type 12 contains the mean number of characters [INC(IT)] read in for each message type, and card type 13 contains the standard deviation [INS(IT)] of this mean. Random numbers from a normal distribution are used in conjunction with the mean and standard deviation to determine the exact length of each message of the given type as it is created and added to the message flow.

Table 2-5

Input--Error Data

|  |   | Card<br>Columns   | Format                                    |
|--|---|---|---|
| Read or skip   | error data (card type 9)  |   |   |
| ISKIP-   | If equal to 1 skip to card type 11, if not equal to 1, read card type 10  | 1   | ı   |
| Error data (   | card type 10)   |   |   |
| IE- ER(IE,1) ER(IE,2) ER(IE,3) ER(IE,4) ER(IE,5) ER(IE,6) ER(IE,7)                   | Type of error, 1= commission, 2= abbreviation, typographical or spacing, 3= omission, 4= other  -Error rate per 100 characters of message type 1  -Message type 2  -Message type 3  -Message type 5  -Message type 6  -Message type 7  -Non functional  -Percentage of G3/AO errors which produce error returns.  -Percentage of UIOD errors which produce error returns. | 1<br>2-9<br>10-17<br>18-25<br>26-33<br>34-41<br>42-49<br>50-57<br>58-65<br>66-72<br>73-79 | I<br>R<br>R<br>R<br>R<br>R<br>R<br>R<br>R |
|  | Table 2-6   |   |   |
|  | InputMessage Length Data  |   |   |
|  |   | Card<br>Columns   | Format                                    |
| Read or skip   | message length data (card type 11)  |   |   |
| ISKIP-   | If equal to 1, skip to card type 14 If not equal to 1, read card types 12 and 13  | 1   | I   |
|  | length means (card type 12). Note: The variable INC is pecified as REAL   |   |   |
| INC(1)-<br>INC(2)-<br>INC(3)-<br>INC(4)-<br>INC(5)-<br>INC(6)-<br>INC(7)-<br>INC(8)- | Message type 2 Message type 3   | 1-9<br>10-19<br>20-29<br>30-39<br>40-49<br>50-59<br>60-69<br>70-79                        | R<br>R<br>R<br>R<br>R                     |
| Read message<br>variable INS   | length standard deviations (card type 13). Note: The is explicitly specified as REAL.   |   |   |
| INS(1)- INS(2)- INS(3)- INS(4)- INS(5)- INS(6)- INS(7)- INS(8)-                      | Standard deviation of characters in transformed message type 1  Message type 2  Message type 3  Message type 4  Message type 5  Message type 6  Message type 7  Non functional.   | 1-9<br>10-19<br>20-29<br>30-39<br>40-49<br>50-59<br>60-69<br>70-79                        | R<br>R<br>R<br>R<br>R<br>R                |

# Card Types 14 and 15

Card type 14 allows a task analysis bypass. The input form for the card type 15 task analytic procedure is shown in Table 2-7. The number of cards expected has been previously indicated by NTE on the type 1 card. Each task analysis card identifies the task analysis number (K), as well as the task element number (I) being described. Five types of tasks [JTYPE(I, K)] may be used. Type 1 identifies a task which allows message rejection at a probability specified by AVPROB(I, K). A rejected message will be held unprocessed in the queue until the next hour, at which time it will be resubmitted for processing. A type 2 element is one whose time refers to a per character processing time. This per character time will be combined with the actual number of characters in a particular message to determine the total processing time. A type 3 element is a decision element. In a decision element, the operator speed factor, precision factor, and stress level do not affect the outcome. This type task is used when a situation independent branching function is incorporated in a task procedure. A similar feature is found in the type 4 element. Type 4 identifies an equipment task whose performance is independent of all operator characteristics. This task is used where the time control aspect of the task is determined by the equipment, e.g., warm up time, computer response time.

Task type 5 is not used at the present.

Task type 6 is a special type of branching task which will receive either an ERR (i. e., simulated error response, the simulated computer will not accept transmission, try again) or a CDR (correct reception). The number of error returns is a function of errors generated by both the Action Officer and the UIOD operator during the preparation and typing of the message. If an error message is received, then human decision time and information search time will be computed and added to the duration of this element. If no error message data were entered for a given simulation, then the element will simply cause the failure of task sequence route to be followed.

The criticality of the task [CRIT(I, K)] is indicated by the entry of a C in column 8 of card type 15. Task criticality is used in the computation of the overall effectiveness measure. Failure of a critical task is recorded and is considered to be detrimental to mission effectiveness.

Table 2-7

# Input--Task Analytic Data

|                            | Card<br>Column  | Format |
|----------------------------|---|--------|
| Read or sk                 | ip task analysis (card type 14)   |        |
| ISKIP-                     | If equal to 1, skip to card type 16   | I      |
|                            | sis (card type 15)<br>or each task element specified by NTE in card type 2.   |        |
| K-                         | Task analysis number1-2   | I      |
| I-<br>JTYPE(I,K)           | Task element number within this task analysis   | I      |
| CRIT(I,K)-                 | expected  |        |
| END(I,K)-                  | Message processing segment ended by this task element, if any10   | A<br>I |
| IJF(I,K)-                  | The number of the task element which will follow this one if this task element is a failure   | I      |
| IJS(I,K)-                  |   |        |
|                            | this task element is a success  | _      |
|                            | -Task element mean performance time20-29  |        |
|                            | -Standard deviation of AVGTM(I,K)   | K      |
|                            | ity of message rejection when JTYPE(I,K)= 140-49  | R      |
| UETYPE(I,K) UEP(I,K) INTS- | )- Undetected error type T= transform, not T= all others50 Undetected error probability51~56 Number of personal interruption types to be considered on this task element. This value determines the number of interruption data cards to be read in. (INTS $\leq$ 4 read 1 additional card; | A<br>R |
|                            | 5 < INTS < 9 read 2 cards)80  | I      |
| Interrupti                 | on data (separate card(s) 4 interruptions/card)   |        |
| (I,K,ITYP)-                | Type of interruption, up to four on a card  | R      |

Message processing time within the model is divided into message segments. These segments are based on Baker's (1970) categorization of message handling functions. These time segments are described in the section on model output. The entry in column 10 of each card type 15 indicates the time segment which ends for a given message when the simulation of the performance of the task element being considered by the type 15 card is completed.

The progression of an operator through a task analytic sequence need not be linear. The sequence to be followed may be in any order (with the exception that element 1 must be first) and is determined by whether the current task element is failed or performed successfully. If the current task is failed, the next task to be performed is indicated by IJF(I, K) and if the task is performed successfully, the next task to be performed is indicated by IJS(I, K). Frequently, the current task should be repeated, in case of a failure [IJF(I, K) = I]. Looping back to a previous task (loops should be written very carefully to avoid perpetual loops) or going on to a special task element (i. e., one not performed except in case of failure) are also acceptable alternatives. In the case of an element identified as type 6, the element cannot be failed in the normal sense and the failure sequence will be triggered by an error message logic which does not involve the random walk and the vocalic center group concepts described later.

The sequence number in IJS or IJF (as applicable) will determine the task element to be performed next. A blank or zero entry identifies the completion of the task. A task analysis may have any number of completion points.

The durations for task elements are taken from a normal distribution with an input mean of AVGTM(I, K) and a standard deviation of SIGMA(I, K). These times will be varied stochastically within the model and will tend to be increased by fatigue and decreased by stress. The values used for AVGTM may be obtained through expert judgment, actually timing operations in the field, or some standardized data bank of performance time. The probability that the task element will be performed successfully is indicated by AVPROB (I, K). The probability of failure on that task element is therefore 1 minus AVPROB. In the case of commonly performed elements, success rates in the range . 90 to . 98 are most frequently used.

Errors are assumed to be either detected or undetected. Detected errors are those which are indicated at some point by operators or by the computer. Undetected errors are those that remain undetected and enter the simulated computer's data bank. The only undetected error type simulated in the MANMOD is the transform type, i.e., where information is transformed from one form to an another by the operators. A transform element is indicated by a T in the UETYPE(I, K) column of card type 15.

When a transform element is indicated, the probability that an undetected error will enter the data base [UEP(I, K)] must also be indicated. Unless a type T is indicated in UETYPE, it does not matter what is in UEP (I, K). Undetected errors in the computer data base lower the results of the computations of system effectiveness.

## Card Types 16 and 17

Table 2-8 shows the input format of the effectiveness correlations and weights. The components of these effectiveness measures are described in Siegel, Wolf, and Leahy (1973a).

The final entry on card type 15, INTS, controls the input of personal interruption data. These interruptions include such considerations as personal comfort and interruptions from phone calls. Up to 9 types of interruptions may be considered for any task element. A separate card (cards) is (are) employed to describe this interruption.

Table 2-8

Input--Effectiveness Component Data

|   | · ·  | Card<br>Columns | Format |
|---|--|-----------------|--------|
| Read or skip                            |  |                 |        |
| ISKIP-                                  | If equal to 1 skip to read card type 18. If not equal to 1 read card type 17 | 1               | I      |
| Effectiveness components (card type 17) |  |                 |        |
| CC12-                                   | Correlation between thoroughness and completeness                            | 1-4             | R      |
| CC13-                                   | Correlation between thoroughness and responsiveness                          | 5-9             | R      |
| CC14-                                   | Correlation between thoroughness and accuracy                                | 10-14           | R      |
| CC23-                                   | Correlation between completeness and responsiveness                          | 15-19           | R      |
| CC24-                                   | Correlation between completeness and accuracy                                | 20-24           | R      |
| CC34-                                   | Correlation between responsiveness and accuracy                              | 25-29           | R      |
| W(1)-                                   | Relative weight of thoroughness in computing                                 |                 |        |
|   | overall effectiveness  | 30-34           | R      |
| W(2)-                                   | Weight of completeness   | 35-39           | R      |
| W(3)-                                   | Weight of responsiveness   | 40-44           | R      |
| W(4)-                                   | Weight of accuracy   | 45-49           | R      |

The weights must sum to 1.0.

Card type 16 is the bypass option and card type 17 contains the effectiveness correlations and weights. These are needed to compute system effectiveness and have been left as a variable because it is believed that these values may change over time. Values currently suggested for entry are:

| Effectiveness Component | Suggested Entry |
|-------------------------|-----------------|
| CC12                    | . 50            |
| CC13                    | . 50            |
| CC14                    | . 50            |
| CC23                    | . 50            |
| CC24                    | . 50            |
| CC34                    | . 50            |
| W(1)                    | . 25            |
| W(2)                    | . 25            |
| W(3)                    | . 25            |
| W(4)                    | . 25            |

# Card Types 18 through 27

The entry of error message data is an option which must be specified on the parameter card. Having specified the option, a full set of error message data must be entered. Table 2-9 lists the error message and associated random walk data. The first card (card 18) specifies the number of error messages to be read. This number of error messages must be described in terms of number of vocalic center groups (NVGM) on the following card or cards. The vocalic center group concept is described in the body of the report of which this user's manual forms an appendix. Up to 40 messages may be described on a single computer card. If 41 messages are specified, a second card will be read, but only the first value on that card will be entered.

The number of information search options available to the operator is read in next (card type 19). An information search option is any procedure that a simulated operator might follow in order to determine the error in his message which has produced computer generated error return. It includes such possibilities as consulting reference materials and asking other operators for information. The number of options specified determines the number of option data cards used. The first option datum read in is the option number. Following the option number, the probability that this option would be selected (PROBOP) is entered. This probability must be specified as a cumulative proportion. That is, if options 1, 2, and 3 possess respectively real probabilities of .20, .50, and .30, the entry data would be expressed as .20, .70, and 1.0. The highest option number available must

Table 2-9

Input of Error Message and Random Walk Data

| Card<br>Type | Variable    | Description   | Format | Card<br>Columns |
|--------------|-------------|---|--------|-----------------|
| 18           | NE          | Temporary indexer for number of error messages (NERMSG).  |        |                 |
|              |             | If equal to zero no type 19 cards will be read in.  | 13     | 1               |
| 19           | NVGM(NE)    | The number of Vocalic Center Groups for each error  |        |                 |
|              |             | message will be read in. Up to 99 VCG's may be specified for each. Up to 40 entries are inputted on |        | 1-2,            |
|              |             | each card up to a maximum of 100 error message descriptors.   | 4012   | 3-4,etc.        |
| 20           | NOP         | Temporary indexer for the number of information search  | 4022   | 5. 4,ecc.       |
|              |             | options (NOPTIO) for tracing down responses to error  |        |                 |
|              |             | messages. If NOP is equal to zero no type 21 cards will   |        |                 |
|              |             | be read in. NOP determines the number of type 21 cards  |        |                 |
|              |             | read in. (Maximum of 9).  | 12     | 1-2             |
| 21           | I           | The information search option on this card.   | 12     | 1-2             |
|              | PROBOP(I)   | The probability (cumulative as I goes from 1 to NOP) that   |        |                 |
|              |             | option I will be selected for performance.  | F10.3  | 3-12            |
|              | TIMCOR(I)   | The mean time to perform information search option I.   | F10.3  | 13-22           |
|              | SDCOR(I)    | The standard deviation of TIMCOR(I).  | F10.3  | 23-32           |
|              | REDAM(I)    | The ambiguity reduction factor produced by this option.   | F10.3  | 33-42           |
|              | DESCOP(I,3) | A prose description of the option.  | 3/16   | 43-60           |
| 22           | I           | Indicator for whether correction submission data is to be   | 7.0    |                 |
| 23           | PROBCR      | read in. If equals 1, no type 23 cards will be read in.   | I1     | 1               |
| 23           | PROBER      | The probability that a change in response to an error   | F10.3  | 4.46            |
|              | AVCOR       | message will be correct.  The mean time required to input and send a change.                        | F10.3  | 1-10<br>11-20   |
|              | SDACR       | The standard deviation of AVCOR.  | Γ10.3  | 21-30           |
| 24           | I           | Option for reading in random walk data (1= yes). If not   | 110.3  | 21-30           |
| 24           | •           | equal 1, then card type 25 is not expected.   | I1     | 1               |
| <b>2</b> 5   | TSTEP       | The time required to take each step in the random walk,   | 11     | •               |
|              | .0,6.       | whether left or right or circular.  | F10.3  | 1-10            |
|              | PRBRT       | The probability of moving right, or toward solution 1   | 120.0  | 1 10            |
|              |             | within the one dimensional random walk.   | F10.3  | 11-20           |
|              | PRBWR       | The probability of moving left, or toward solution 2  |        |                 |
|              |             | within the random walk.   | F10.3  | 21-30           |
| 26           | I           | Option for reading in cut off points for levels of  |        |                 |
|              |             | ambiguity with regard to the number of Vocalic Center   |        |                 |
|              |             | Groups. If equal to 1, no card type 27 will be expected.  | I1     | 1               |
| 27           | LEV(IL)     | The cut off points for level of ambiguity where levels  |        |                 |
|              |             | 1 and 5 are absorbing states and constitute zero and  |        | 1-5,            |
|              |             | complete ambiguity respectively.  | 515    | 6-10,etc.       |
|              |             |   |        |                 |

have an expressed probability of 1.0. All probabilities higher than 1.0 are treated as if they were 1.0.

The time required to perform each option is stochastically computed from a normal distribution with a mean of TIMCOR and a standard deviation of SDCOR. It is assumed that each information search option has some value in helping the operator determine the solution to the problem posed by the error message. This value is termed the ambiguity reduction factor (REDAM). Ambiguity reduction is expressed as a proportion where a value of 1.0 describes an information source which always provides a solution, i.e., removes all ambiguity. A value of .50 would indicate a source which, on the average, reduces the ambiguity by one-half.

The final information search descriptor is completely optional. A prose description of the search option up to 18 characters in length may be included. This prose description will be displayed to the terminal when experimental control of parameters is desired and will be printed out with the other task information when the detail message processing option is called.

The next category of information to be entered is the correction submission data (card type 22). First, an indicator of whether such data should be read in is required. A 1 in the first column will cause the computer program to bypass the inputting of correction submission data. By bypassing, we mean here (as elsewhere) that the section in the program which reads in such data and stores it in the appropriate place is skipped. The cards themselves are not skipped.

Correction submission data are used when the operator has found a solution to the error message and proceeds to modify the original message. The probability that the solution will correct the message to the satisfaction of the computer is stored in PROBCR. The time to perform such a modification is taken from a normal distribution of mean AVCOR and a standard deviation of SDACR (card type 23).

The simulation of the decision making is performed through the use of a random walk model. The random walk simulation will result in either finding a solution to the problem posed by the error message or will result in a decision of no immediate solution and information search will commence. The input data required are the time required to take each step within the random walk (TSTEP) and the probabilities of moving to a solution (PRBRT) or toward no solution (PRBWR). These are entered on card type 25. These probabilities need not sum to 1.0. The difference between their sum and 1.0 is taken to be the standstill probability, i.e., the probability of moving neither towards or away from a solution. Here, time is spent in the decision making process, but no movement is achieved toward a solution.

The starting point within the random walk has an effect on whether or not and how quickly a solution is reached. There are five possible starting points--locations 1, 2, 3, 4, and 5. Location 1 represents reaching a solution, while location 5 represents deciding that no solution is immediately apparent. The option to read in new cutoff points is triggered by a blank card type 26, while a card type 26 with a 1 in column 1 will bypass this option. The cutoff points (LEV) are in order from 1 to 5 (card type 27), and indicate the highest number of vocalic center groups which an error message may have and still be considered in that category. The smallest number is indicated by the highest number plus 1 of the previous category. For example, if 0, 5, 10, 20, 100 were entered for cutoff points, then no message could have zero vocalic center groups. Therefore, none could start in category 1. A message with six vocalic center groups would be in category 3 since it has more than 5 but less than 10 VCG's. The cutoff points for VCG's should be determined from a study of the distribution of the frequency of occurrence in the error messages under consideration. In the case of an unavailability of such data, the data shown in Table 2-10 may be used. The Table 2-10 data were obtained from an analysis of the vocalic center groups in all current TOS error messages.

Table 2-10

Categorization of Vocalic Center Groups (VCG's) in Current
TOS Error Messages

| Category    | Number of VCG's   |
|-------------|-------------------|
| 1<br>2<br>3 | <pre></pre>       |
| 4<br>5      | > 10 ≤ 14<br>> 14 |

# Card Types 28 and 29

In some versions of the TOS, only one tie line is available from the computer. This tie line is used alternately by the CRT terminal and the printer. An incoming message of higher priority than the current message of the UIOD is assumed to have precedence and to cause an interruption and delay in the processing of the current message. (Note: This data is optional and controlled by the value of INTOP on the #2 card.) These incoming messages are generated stochastically with a near frequency of FRHR(IH) per hour (card type 28). Also entered are the mean and standard deviations of the interruption, DURIN(IH) and SDIN(IH).

The computer may be accepting input from a number of terminals at the same time. Transmission delay will result, and this effect is activated by entering the mean and standard deviation of the delays per hour, DEL(IH) and DELSD(IH), as shown in Table 2-11.

Table 2-11

Input of Incoming Message Interruptions and Transmission Delay Data

| <u>Card</u> | Variable  | Description                                      | Card<br>Columns | Format |
|-------------|-----------|--|-----------------|--------|
| 28          | IH        | Hour number (one for each hour)                  | 15              | 1-5    |
|             | FRHR(IH)  | Frequency of incoming messages of priority       |                 |        |
|             |           | greater than 1 for hour IH                       | F5.0            | 6-10   |
|             | DURIN(IH) | Mean duration of incoming messages in hour       | F10.2           | 11-20  |
|             | SDIN(IH)  | Standard deviation of DURIN(IH)                  | F10.2           | 21-30  |
|             | DEL(IH)   | Mean duration of transmission to computer time   | F10.2           | 31-40  |
|             | DELSD(IH) | Standard deviation of DEL(IH)                    | F10.2           | 41-50  |
| 29          | IREP      | Indicator to read in more normal input data from |                 |        |
| - •         |           | card file (1= Yes).                              | I1              | 1      |

Card type 29 controls the option to read in part or all of a new simulation scenario. If a 1 is entered, the program will start again and read in a new card type 1.

# Output

The results of the simulation are displayed as printout. The results calculations and the output formats are described in Chapter III of this report. Provision is also made for input display. The various input displays are presented in Figures 2-1 through 2-4. Figure 2-1 generally contains information relative to the scenario simulated including items such as manning factors and message input. Figure 2-2 presents task analytic information input and the input correlations between the components of the effectiveness components and the weights of each component. Figure 2-3 shows the various input records relative to the error message, information search, and random walk input. Figure 2-4 presents simular information relative to interruptions and transmission delays.

# TEST CASE WITH ERROR DATA INCLUDED

| 11 5   | NURY                                      |             |                  |                            |              |                 | TOTAL PROPERTY OF THE PROPERTY | DELIVERIES PER HOUR ROUTINE NOTE          | , u. v. u.      |               |  |              |  |
|--|---|-------------|------------------|----------------------------|--------------|-----------------|--|---|-----------------|---------------|--|--------------|--|
| .63<br>163   | - TIME TO INDUIRY<br>-000<br>-000         |             | TION             | 906<br>906                 |              |                 |  | FREG. NY PRIORITY<br>3 4 5                | 00.00.          | <br>NS 103    | 000.                                   |              | 00. 00.  |
| OF SIMULATED<br>IAL PACKLOS<br>OM NUMBER   | RESPONS<br>MEAN<br>SO                     |             | LD ASPIRATION    |                            |              |                 |  | 5   | 1.00 .00        | ERROR RETHRNS | 447.<br>447.<br>447.                   | r            | K C C  |
| NO. OF<br>TWITIAL<br>RANDOM  | SYSTEM                                    | PARAMETERS  | STRESS THRESHOLD | 10.00<br>10.00<br>10.00    |              |                 |  | Y TYPF 7                                  | 00.             | 6 7           | 00.<br>00.<br>00.<br>00.<br>00.<br>00. | WESSAGE TYPE | 3 4<br>.00 .00<br>.00 .no<br>rd of input data. |
| 1 2 1  | ROP IN CCC                                | OPERATOR PA | PRECISION STR    | 1.00<br>1.00<br>1.00       |              | 0 <b>u•</b> 00• |  | REQUENCY RY<br>5 6 7                      | .00             | TYPE 5        | 00.                                    |              | 2<br>.00<br>.00<br>out reco                    |
| VIIONS<br>SHIFT<br>ICIERS  | NCE .000                                  |             | SPEED PR         | 1.00                       | AY TYPE      | 00. Ou.         | TERS   | CUMULATIVE MESSAGE FREQUENCY<br>1 3 4 5 6 | 00. 00.         | WESSAGE T     | 00. 00.<br>00. 00.                     |              | 7.   |
| NO. OF SHIFT ITERATIONS NO. OF HOURS PER SHIFT NO. OF ACTION OFFICIERS ERROR WESSAGES NO. OF IOD OPERATORS | LOW IMPORTANCE . 000<br>SIGNIFICANT . 000 |             | NAN              | 0PER 1<br>0PER 2<br>0PER 3 | STIM         | 66. 00.         | HOUR PARAMETERS  |   | FRECE FRECHENCY | 1 2           | .08 .00<br>.02 .00<br>.15 .00          | CHARACTERS   | COMPUTER (N)<br>COMPUTER (SD)<br>Figure 2      |
| 00000000000000000000000000000000000000   | PRORABILITY<br>LON<br>SIGN                |             |                  |                            | MESSAGES PER | 7 00 ·          |  | ноон                                      | 1<br>FRROR      | TYPE          | -0 m z                                 | NO . OF      | 00 ZI  |

TASK ANALYTIC DATA

1

| TASK      | ELEWENT                  | TYPE        | CRITICAL              |             | SFGMENT    | NEXT-FAIL                                 | . WEXT-SUCC | NEXT-FAIL NEXT-SUCC MEAN-TIME | STGMA  | PROBARTLITY | UNDETE | CTED-FRAND<br>PROS |
|-----------|--------------------------|-------------|-----------------------|-------------|------------|---|-------------|-------------------------------|--------|-------------|--------|--------------------|
| <b>#4</b> |                          | ·<br>·      |                       |             |            |   |             |                               |        |             |        |                    |
|           |                          | 0           | U                     |             | ĸ          | 1   | ٥           | 15,00                         | 2      | 0           |        | ć                  |
| !         |                          | NOTTO       | INTERUPTION TYPE 1 PR | PR0R/       | ATLITY=    | 1.000 N                                   | WEAN DURATE | 10.01                         | 505    |             | :      | 1 100.             |
|           | ~ 1                      | c           |                       |             | c          | œ   | ۴.          | 12.00                         | 2,50   | 000         |        | 00                 |
|           |                          | <b>C</b>    | į                     |             | c          | ĸ   | ų           | 12.00                         | 2.50   | 000         |        | •                  |
|           | INTERUPTI                | JPTION.     | TYPE 1                | PR09/       | InILITY=   | N 00n                                     |             |                               | - US   |             |        |                    |
|           | INTERU                   | INTERUPTION | TYPE 2                | PROBAR      | INILITY=   | . 700 ·                                   | MEAN DURATE | 0.0E =NO.                     | S C C  | ıc          |        |                    |
|           | :<br>:<br>:              | ~           | υ<br>                 | :           | c          | S   | ľ           | 4.09                          | ,<br>C | 1.000       | ۲      | O.                 |
|           | ស ·                      | C           | U                     |             | c          | . 9                                       | v:          | 10.00                         | 2.00   | . 660       |        | 90                 |
|           | ا ت                      | 0           |                       |             | c          | ស   | 7           | 15.00                         | 2.70   | . 00x       |        | ÷ .                |
|           | 7                        | 6           | U                     | ,           | <b>a</b>   | 7   | c           | 5.00                          | 1,50   | 1.000       |        | •                  |
| N         | •                        |             |                       |             |            |   |             | 1                             |        |             |        |                    |
|           | (                        | 0           | •                     |             | ır.        | <b>-</b> -                                | ۸           | 7•n0                          | 1.50   | û6o•        |        | 00                 |
|           | 2                        | 6           | اد                    |             | œ          | ~   | ۴           | 5.00                          | 1.00   | , o         |        | 00                 |
|           | v) ;                     | œ.          |                       |             | c          | ]<br>==================================== | 77          | ٠٤0                           | . 20.  | 1.000       |        | 00                 |
|           | <b>+</b> 1               | <b>∿</b> :  | ပ                     |             | c          | S   | r.          | 2.37                          | 74.    | 1.000       |        |                    |
|           | 5                        | 0           |                       |             | c          | S   | æ           | 12.00                         | 3.00   | 00.         |        |                    |
|           | ٥                        | c           | ပ                     |             | ^          | 9   | C           | u-20                          | 1.20   | 1.000       |        | 00                 |
| ASK ANA   | TASK ANALYSIS ALLOCATION | TION        |                       |             |            |   |             | :                             |        |             |        |                    |
| ,         |                          |             | MESSAGE 1             | ≥           | bel<br>bel |   |             |                               |        |             |        |                    |
| OPERATOR  |                          |             | ~                     | <b>(</b> *) | •          | <b>1</b>                                  | ư           | 4                             |        | c           |        |                    |

| 3 1 1 1                                 |          |          |   |  |     |     |            |   |    |    |  |  |
|---|----------|----------|---|--|-----|-----|------------|---|----|----|--|--|
| 2 | OPERATOR | <b>+</b> |   | 11 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 | a,  | ır. | v          |   | 1  | α  |  |  |
| ~ ~                                     | 1        | •-       |   |  | 1   | -   | :<br>: === | 1 | -  | ·( |  |  |
|   | 2 L      | ~        | 2 | ۵.                                     | . م | ۸   | מי         |   | V. | ~  |  |  |

|       |       |       |       | •     |       |  |
|-------|-------|-------|-------|-------|-------|--|
| .500  | .500  | .500  | .500  | .500  | .500  |  |
| 12173 | CC13= | CC14= | CC23= | CC24= | CC342 |  |

| L         | •     |       |     | Figu  |
|-----------|-------|-------|-----|-------|
| COMPONENT |       | :     |     |       |
|           |       |       |     |       |
| EACH      | _     |       | _   | _     |
| щ         | . 25( | .250  | .25 | • 25( |
| SHTS      | "     |       | = 0 | 11    |
| WEIGHTS ( | ×     | (V) X | 3   | 7) %  |
|           |       |       |     |       |

Figure 2-2. Task analysis related and effectiveness components input record.

| ERROR Mr                                      | SSAGE DATA"   |       |                |                        |  |   |
|---|---|-------|----------------|------------------------|--|---|
| FRROR<br>MESSAGE<br>NO                        | VOCALIC<br>CENTRAL<br>GROUPS                                    |       |                |                        |  |   |
| 1   | 3   |       |                |                        |  |   |
| 2 _   | 7   |       |                | C                      |  |   |
| 3   | 9   |       |                |                        |  |   |
| 4   | 12  |       |                |                        |  |   |
| 5   | <u>84</u>   |       | <b>-</b>       |                        |  | rendered Processor Selection (1994), in Africa. |
|   |   |       |                |                        |  |   |
| •   |   |       |                |                        |  |   |
| INFORMA                                       | TION SEARCH DA  | ŢŲ    |                |                        |  |   |
| OPTION  | PROBABILITY   | MEAN  | Sn             | AMBIGUTTY<br>REDUCTION | DESCRIPTION  |   |
| 1   | •300  | 20.0  | 2.0            | •10                    | An   | -   |
| 2   | .700<br>1.000   | 40.0  | 4 • 0<br>6 • 0 | •20<br>•30             | GLOSSARY<br>NETGHROR   |   |
| MEAN TI                                       | LITY THAT THE<br>ME TO ENTER CH<br>D DEVIATION                  |       |                | າດ                     | CT •700  |   |
| garante i kalanda - akiri akiri yazi igana iy | <u> </u>  |       |                | e v com management.    | . And A  |   |
| TIME RE PROBABI                               | WALK DATA<br>OUIPED PER STE<br>LITY OF MOVING<br>LITY OF MOVING | RIGHT |                | 500<br>500<br>500      | ······································   |   |
| LEVELS  | OF AMBIGUITY  |       |                |                        |  |   |
| LEVEL 1                                       | vcgs  |       | *              |                        |  |   |
|   | 5   |       |                |                        |  |   |
| 3   | 10  |       |                |                        | and the second control of the second control |   |
| 4   | 50  |       |                |                        |  |   |
| 5   | 0   |       |                |                        |  |   |
|   |   |       |                |                        |  |   |

Figure 2-3. Error message and related input record.

## INTERHPTION AND TRANSMISSION DELAY DATA

|      | INTE      |          |     | TRANCM | ISSION |
|------|-----------|----------|-----|--------|--------|
| HOUR | FREQUENCY | DURATION | SO  | MEAN   |        |
| 1    | 15.0      | 17.5     | 3.2 | 5.10   | 1.70   |

Figure 2-4. Interruption and transmission delay input record.

### CHAPTER III

### OPERATIONS AND OUTPUT

In order to call up the full integrated model, some type of terminal is required. The displays and procedures detailed in this section are most appropriate for implementation on the ADS 660 terminal. However, almost any other terminal possessing the appropriate transmission rate may be used.

To implement the integrated model, the first step is to call up the computer and wait until the connect signal (usually a light appears). Next, a computer interface port must be specified such as: #ARIO4. A run card must appear next: @RUN run name, charge no, project id, 10, 100. The run name is completely arbitrary and is used only for run identification. The programmer's last name or initials are commonly used. A valid charge number is essential. A project identification of MANMOD is recommended, although not absolutely necessary.

The project identification is followed by an estimated computer running time in minutes (a value preceded by the letter S may be used to specify seconds) and then by the maximum number of pages of computer printout. In order to execute the program, only the statement @ADD TRY· MANMOD is required. Following this instruction, the computer will respond with a series of READY's which refer to the various files being assigned. After all files are ready, the program starts. First, the normal input is read, and then the statement.

APPLIED PSYCHOLOGICAL SERVICES PRESENTS appears on the screen. This statement is followed by basic instructions for use.

After the message is complete, depressing the new line button (if the conversational mode is being used) or the XMIT button if the message mode is used will permit the computer to go on to the next display.

In the next display, the operator is asked to select a data category for change. If no category is selected, normal simulation will commence. If one of the data categories (from 1 to 22) is selected, then the next message will provide an opportunity to change any of the data forms. If the number 99 is selected, an index to the available data categories is presented. If any other number is chosen, the program commits a normal termination. This is the preferred and optimal way to end the program. Other methods may provide problems for data recovery from the normal output file.

### Revised CASE Employment

When data change option 22 is selected, data may be read in from the revised CASE program. The data to be read in consists of the total duration (cumulative) and frequency of interruption at each of the nodes (i. e., intersection or choice points) preselected in the revised CASE model. Of these nodes, only a few are of interest for the MANMOD and these must be identified. After the appropriate nodes (the correct nodes for the test case are 16, 38, and 50) are indicated, the program computes means, and these are displayed on the terminal where changes can be made if the data are unacceptable. These changes are optional and keyed to the hour number. If no hour number is indicated, no change will be made.

In order to execute the revised CASE from the terminal, the instruction

### @ADD TRY RCASE

must be used before the MANMOD implementation described above. When all program files are ready, the CRT will display information concerning the revised CASE model and ask for the project number, title, and the date. After this information is sent, the program will automatically write the interactive information to the correct file. After the CASE program has ended, the MANMOD program should be called to integrate the data.

At the conclusion of the MANMOD simulation, a brief summary display appears. This summary may be followed, at user option, by detailed displays. To accomplish this, the hour number of interest is entered. Entry of a zero hour number returns the program to normal operation and the program may be terminated.

After the program has been terminated, the billing file should be closed by the instruction @FIN. If the port is to be closed (i.e., no other users at current time), then the instruction @@TERM should be entered. The "connect" light should go out at this time and the phone should be hung up.

### Detailed Output

In order to have the detailed simulation results printed, instructions may be entered via CRT or batch terminals.

In the case of the CRT, the following instructions are required:

| @ RUN     | (if no run is active) |
|-----------|-----------------------|
| @ ASG,LP  | $\mathbf{T}$          |
| @ BRKPT   | PRINT\$/T             |
| @ DATA, L | PRTFIL                |
| @ END     |                       |
| @ BRKPT   | PRINT\$               |
| @ FREE    | ${f T}$               |
| @ SYM     | T, ARI318             |
| @ FIN     |                       |

The designation ARI318 identifies the remote batch terminal at the Army Research Institute for the Behavioral and Social Sciences.

In order to receive the print from cards directly, the following cards must be punched and submitted:

@ RUN...
@ ASG, A MANMOD\*PRTFIL
@ DATA, L MANMOD\*PRTFIL
@ END
@ EOF

In the case that a printer is not immediately available, printouts may be directed to the Edgewood Arsenal for mailing to the user. The required instructions in this case are:

@ RUN...
@ SUSPEND
@ DATA, L MANMOD\*PRTFIL
@ END
@ RESUME, P
@ FIN

The P option following the instruction RESUME will cause an immediate printout (when a printer is available) at the U1108 facility at the Edgewood Arsenal.

### Output Format

The MANMOD provides a variety of output options. The sections which follow describe this output in detail.

### Detailed Message Output

A detailed summary can be produced for each simulated message involved in a simulation run. Figure 3-1 shows a sample of this printout and presents the detailed processing data for simulated message number 1, relative to the work of simulated operator number 3. In the Figure 3-1 sample, an ADD type message was processed which was in the first position ("order") in the IOD queue. There was no stress, fatigue, or aspiration influence (1.00 is the steady state or no influence level). Note that aspiration as used here does not refer to the level of aspiration but to the effect of aspiration level on current performance.

A CUM. IDLE of 344.68 means that this crewman has spent this amount of time (in seconds) waiting for a message in this hour. When operator 3 received the message, MESSAGE ARRIVAL 344.7, he began to work on it immediately (MESSAGE START 344.7).

Completion of the first task analytic element took him 7.31 seconds to perform, augmented cumulative elapsed time to 351.99, and the performance was successful (S). The first task element was not a special kind of task or a critical task, and ended time segment 5 (this segment identifies the end of time to select a message from queue). There are sufficient errors already in the current message to produce 5 error returns and no interruptions occurred during this task.

The data starting with TRANSMISSION DELAY refer to task element 3 which is a type 6 task. Type 6 identifies a transmission to the computer. It took 5.3 seconds to transmit the message (due to time sharing delays on the line). An error message level 4 was returned which had an ambiguity level (i. e., number of vocalic central groups) of 12. In the random walk simulation of information processing, only one step was taken which required 4.5 seconds. Absorption was reached at the no solution exit. Since no immediate solution was apparent to the operator, he selected information search option 3, which consists of asking his neighbor (i. e., fellow IOD operator). This took 64.8 seconds and reduced his ambiguity level to 1. He then produced, considered, evaluated (random walk), and reached a solution which took 24 seconds to enter into the computer. The solution was incorrect. Due to the nature of this particular task analytic input, the operator went on to the next task. More often, the task analysis would

| Trichinen |
|-----------|
| O. T.A.   |
| FRROR     |
| *IT!      |
| C A 5F    |
| FEST      |

|   |                  |                                   | cc                                     | c c c  | c  |                              |         |
|---|------------------|-----------------------------------|--|--|--|------------------------------|---------|
| 1   |                  | THTRD                             | 000                                    | 000  | 60.  |                              |         |
| i i i   |                  | ERROR<br>Returns                  | ហហ                                     | ವರದ:   | <del>1</del>   |                              |         |
| <b></b>                                       |                  |                                   |  |  |  |                              |         |
| TION  |                  | ERROR<br>TYPE                     |  | HED) II  |  |                              |         |
| DAY<br>HOUR<br>ITERATION                      |                  | SEGMENT                           | r c                                    | 64.8 SFC NEW AMBIGUITY 2 = NO SOLUTION REACHED) = CORRECT SOLUTION) O C O C O C O C O C O C O C O C O C O                |  |                              | z       |
| ۴. C C C                                      | &                | CRITIC<br>-ALITY                  | Ü                                      | T NO SOLI  | -  | بر<br>م<br>د<br>د            | , • 00. |
| חספה<br>1.00<br>1.00<br>1.00                  | ř.               | TYPF OF<br>FLEMFNT                | cc                                     | 11 4 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1   | -  | ሉ<br>ጉ ሪ                     | ···/    |
| MAN<br>STRESS FACTOR<br>FATTGUE<br>ASPIRATION | רוואי דחור       | OUTCOMF<br>(SFR)                  | လ လ                                    | CONCLUSTON :  CONCLUSTON :  FS = 4.1  S S S S S S S S S S S S S S S S S S S  | n  | n<br>0<br>7 1172             |         |
| •   | 344.7<br>344.7   | FXFCHTION CHWULATIVE<br>TINE TINE | 351                                    | 5FC.*  SFC.*  SFC.*  MFSSA6  4.0 SFC.*  450.33   | cccii  | - re •                       |         |
| 1<br>ADD<br>1                                 | # # m            | ರ<br>=                            | 31<br>66<br>5•2657<br>7-1 Fur          | 7  | ا ۲  |                              | -       |
| NUMBER<br>TYPE<br>ORDER                       | ARRIVAL<br>START | EXECUTIO<br>TIME                  | 7.31<br>4.666<br>5.                    | MSG FVOL - A ANTENNIT OF ANGLES OF A STEPS.  INFO SEARCH OPTIQUE - 3  MSG FVAL ROO                                       | SPAC<br>SPAC   | RETURNS ON LOSS 190. 1       | •       |
| MESSAGE N<br>MESSAGE 1                        | MESSAGE /        | EL EMENIT<br>NO.                  | ין<br>ויי                              | MSG EVAL ROT I STEPS, MSG EVAL ROT IOU E S MSG EVAL ROT IOU STEPS, MSWISSION DELAY FOR CORT TIME TO ENTER CORRECTED  6.5 | MESSAGE 1<br>COMPLETER BY OPEI<br>TRAUSEDOW ERROPS<br>COMMITSSING<br>ABREVITYPO/SPAC<br>OMISSION<br>OTHER EPRORS | INFORMATION LOSS WESSAGE MO. | ;       |
|   |                  |                                   | 1<br>2<br>TRANSMISSION<br>FEDORE MEG = |  | •  | मा अध्यक्ष                   |         |
|   |                  |                                   |  | 33   |  |                              |         |

Figure 3-1. Sample detailed message processing output.

indicate that the operator should repeat task element 3 until the task is completed successfully. The lower portion of the printout indicates that message 1 was completed by operator 3 with no transform errors but with a total of 5 error returns. The message segment end points were 0, .0, 26.7, 349.7, 352.0, 356.7, and 602.8.

### Hourly Summary

Figure 3-2 presents a sample of the hourly summary which can be produced for each simulated hour. In the Figure 3-2 sample, man 1 completed six messages; no messages were rejected or interrupted; the man worked 1658.1 seconds out of the hour and he waited for new messages to come in for 1941.9 seconds. No stress occurred during the hour, and the level of aspiration was .90. This value is in perfect accordance with the level of performance.

Man number 3 completed five msssages, and one of these was interrupted. In this case, the interruption caused the processing of the interrupted message to run over the hour summary point. The message will be considered in the next hour summary, although man 3's work time in this hour is considered in the present hourly summary.

The average time to process a message was 1772. 7 seconds, and the overall effectiveness in the hour was .58. This overall effectiveness was negatively affected by a very low responsiveness component (.10). Responsiveness is low in this hour because all messages arrived at the beginning of the hour and, accordingly, some were necessarily delayed in a queue before they were processed. The other components of the effectiveness calculation were high. This indicated that once started, the messages were processed quickly with few errors.

All messages in this particular hour were of type 1. The summary in the lower portion of Figure 3-2 shows the average of time spent in each time segment by message type.

### Iteration Summary

A brief summary is printed after every iteration. This summary presents the effectiveness components and overall effectiveness for every hour during the iteration. A sample of the output is shown in Figure 3-3.

| where the construction of  | RATOR | opedation penjephanical nata |                  |                |                   | ,        |        | 1             |              |                 |
|--|-------|------------------------------|------------------|----------------|-------------------|----------|--------|---------------|--------------|-----------------|
| 5  |       | #<br>#<br>#<br>#             | Corrol Etfo      |                | rateRelloten<br>O | 3 -      |        | STRFSS<br>.00 | ASDIPATTON . | PFRFORM<br>• 91 |
|  |       | r                            | c                | c              | c <sup>.</sup>    | ·        | 0.0095 | 00.           | <b>ς</b> σ•  | 60.             |
| penegowange nata  ce tyre beb weccade  ces tyre beb weccade  tyreness compowents  copinguress  c |       | ۳                            | ស                | c              | 1                 | 2305-6   | 1294.4 | 00.           | 60.          | c .             |
|  |       |                              | HOVELIA          | HANDAMANICE I  | NATA<br>MFCCAGE   |          | 7.0771 |               |              |                 |
| CC.  |       |                              | out of the trans | F 5 - 0 4 14 F | OUTUE AT HO       | HP STAPT | vr c   |               |              |                 |
| Tunanjaress  |       |                              |                  | MENTERS COM    | COMENTS           |          | ÷      |               |              |                 |
| 10   |       |                              | בויוב            | SSubarotte     |                   |          |        |               |              |                 |
| 16   |       |                              | ld.,vJ           | CTRICKE        |                   |          |        |               |              |                 |
|  |       |                              | )C: 10           | シャスナンド こうじゅん   |                   | _        |        |               |              |                 |
|  |       |                              | 1,00%            | ¥744           |                   |          |        |               |              |                 |
|  |       |                              |                  |                | 1 1               |          |        |               |              |                 |
|  |       |                              | بالمانول         | #17VFt;FFGS#   | •<br>•            |          |        |               |              |                 |
|  |       |                              | •                |                |                   |          |        |               |              |                 |

HOUTO 5.4.V TTFD:4TTON

Figh OF FOUR REGULTS

|   | 7.5     | 1116.A  | 952.N | 903.0 | A79.6 | 4.008  |            | ī         | 030.0        | ٠,       | <b>c</b> | ٠.       | c.       | ٠. | <b>c</b> |
|---|---------|---------|-------|-------|-------|--------|------------|-----------|--------------|----------|----------|----------|----------|----|----------|
|   | 13      | 264.5   | 0.440 | 241.2 | 211.7 | C.F.05 |            | 13        | 24u•7        | c.       | ۲.       | c.       | <b>·</b> | c. | c.       |
|   | 45      | a • [ 0 | 26.A  | 0.40  | 31.1  | 26.1   |            | 42        | 26.0         | <b>د</b> | c •      | <b>د</b> | ٠.       | ٠. | c<br>•   |
| ڌ   | F       | ٠.      | 5.746 | 5°405 | 961.6 | 1104.4 |            | , T1      | S.           | <b>-</b> | ح.       | ٠,       | c.       | c. | <b>-</b> |
| SSAGE TĪMT<br>Tyre                          |         | -       |       |       | •     | -      | CLE BACKET | COMPLETED | ·<br>· · · · | c        | c        | c        | c        | c  | c        |
| SELECTATION SESSAGE TIMING COSTINATION TYPE | CHORITI | ·<br>•  | c.    | , r   | п     | ť      | 見つくしつはい    | 1407+     |              | r        | ٣        | ÷        | វេ       | V. | r        |

r r r s c c c c c

Figure 3-2. Sample hourly summary.

RESULTE OF SHIFT ITERATION

THOROLIGHNESS COMPLETENESS PESPONSIVENESS ACCURACY EFFECTIVENESS HOUR

1 .92 .90 .10 1.00 .58

Figure 3-3. Sample iteration summary.

### Run Summary

Six different run summaries are provided. These are:

manpower utilization time segment per message effectiveness components workload summary error summary error message processing

Figure 3-4 presents a sample manpower utilization summary. This simulation considered only one hour. Accordingly, the means across hours are the same as the hourly data.

In hour 1, man 1 worked 1831 seconds out of the hour or 51 per cent of the time (1831/3600 x 100). He processed six message units, where message units are the part of the message handling done by any one man. Man 1 used 305 seconds, on the average, to process these message units. He was never under stress and showed a slightly increased level of aspiration (.901 versus .900) over his original aspiration level. Total working times and means across all operators are also provided. All operators worked 43 per cent of the time on the average.

Message segment completion times are shown in Figure 3-5. These times represent:

T1 - Time spent waiting in Action Officer queue

T2 - Time to select a format and fill it out

T3 - Time spent waiting in UIOD queue

T4 - Time spent entering message

T5 - Time to send message

## MANPOWER UTILIZATION

|  | TIME     | IME WORKED           | ,        | TIME OTHER              | MAG UNITS           | 医医肾炎 计数据图                             | FINAL  | FINAL            |
|--|----------|----------------------|----------|-------------------------|---------------------|---------------------------------------|--------|------------------|
| HOUR   | Z        |                      | PROP     |                         | PROCESSED           | PER MESSAGE                           | STRESS | ASPIRATION       |
|  | ~ N M    | 1631.<br>0.<br>1241. | MO #     | 1769.<br>3600.<br>2359. | <b>4</b> 0 <b>0</b> | 305.<br>0.<br>207.                    | 000    | 000              |
| MEANS FOR EACH MAN PER MESSAGE UNIT<br>1 183151<br>2 000 | EACH MAN | 10 M1.               | 58 AGE C | INIT<br>1769.<br>3400.  | <b>4</b> 0 4        |                                       | 000    | 1 006<br>0 6 6 6 |
| TOTALS   | ,        | 3072.                |          | 4128                    | • ~                 | S 80 7 .                              | 0 0    | 426.             |
| GRAND HEANS  | ·<br>·   | 1536.                | n e      | 2064                    | . ••                | , , , , , , , , , , , , , , , , , , , |        |                  |

Figure 3-4. Sample manpower utilization run summary.

.913

000

256.

|          | TOTAL TOTAL (SUM) MFSSAGFS 1790.                   | 1790. 8           | TOTAL N<br>(SUM) CPL<br>1790. A         | TOTAL N<br>(SIM) CPL<br>1790. A     |
|----------|--|-------------------|---|-------------------------------------|
|          | TIME PROP  | ٦٠ • ١٥٥٠         | TIME PROP                               | TIME PROP                           |
| SEGMENTS | TIME PROP TIME PROP TIME PROP<br>2601 25614 102557 | 2601 25614 102557 | 7 TIME PROP TIME PROP<br>1 25614 102557 | TIME PROP TIME PROP<br>25614 102557 |
| TIME     | TIME PROP TT 2501 25                               |                   | TIME DROF                               | TIME PROP                           |
| į        | HOUR TIME PROP                                     | WEAN 47827        | TYPET1 MSG TIME PROP 1 47827            | PRIORT1 MSG TIME PROP 1 47827       |

Figure 3-5. Sample time segments run summary.

The mean time across all time and messages to send a message in this run was 1790 seconds. (Note: the different summaries provided do not refer to the same run.) The time and the proportion of the total represented by this time are also shown in the time segment summary. These time segment data are averaged across hour, then averaged across message type (only one shown), and then averaged across message priority (only one shown).

### Effectiveness Run Summary

The run summary also summarizes the effectiveness indices (Figure 3-6). These data represent means across iterations by hour and then means across hours for the overall measure.

### Workload Summary

Figure 3-7 presents the workload summary format. The left side, backlog and messages delivered represent input values, while the right side shows actual processing rate averages.

### Error Summary

Figure 3-8 presents a sample of the error summary. This output summarizes errors by hour and by error type. Also shown are the average number of error returns per message and the average information loss.

### Error Message Summary

The error message summary is a new summary, not found in previous versions of the MANMOD. These data represent the mean time per hour per man spent in responding to and processing error messages. In the sample output shown in Figure 3-9, man 3 is the only IOD and hour 1 was the only hour simulated. During this simulation a mean time of 645.2 seconds was spent as a result of error messages.

HOUR THOR COMP RESP ACC IVENESS 1 1.00 .95 .92 1.00 .97

Figure 3-6. Sample effectiveness run summary.

HORKLOAD SUMMARY

----- MESSAGE UNITS-----REJECTED INTERUPTED MESSAGES DELIVERED COMPLETED ANYTIME AO/G3 100 A0/63 A0/G3 IDD LAST 1/4 HR IOD AU/G3 IOD HUDTH 5.0 1 6.0 .0 • 0 • 0 • 0

Fugure 3-7. Sample workload run summary.

### ERROR SUMMARY - BY HOUR

| HOUR    | <b>1</b> | ERROR<br>2 | TYPE===== | 4     | ERROR<br>Returns | INFORMATION<br>LOSS | NUMBER OF<br>MESSAGES<br>Units |
|---------|----------|------------|-----------|-------|------------------|---------------------|--------------------------------|
| 1       | .1667    | •0000      | •0000     | .0000 | 5,1667           | .0000               | 12                             |
|         |          | ERROR SUMM |           | •     | PE<br>ERROR      | INFORMATION         | NUMBER OF                      |
| MESSAGE | 1        | 2          | 3         | 4     | RETURNS          | LOSS                | MESSAGES<br>UNITS              |
| TYPE    | .1667    | .0000      | .0000     | .0000 | 5.1667           | - 0.000             | 1.5                            |

Figure 3-8. Sample error run summary.

### TIME SPENT IN RESPONSE TO ERROR MESSAGES

|     |     |     |     |       |     | HOU | <b>&gt;</b> |     |     |     |     |     |
|-----|-----|-----|-----|-------|-----|-----|-------------|-----|-----|-----|-----|-----|
| MAN | 1   | 2   | 3   | 4     | 5   | 6   | 7           | 8   | Q   | 10  | 11  | 12  |
| 1   | . n | • 0 | • 0 | · • n | • 0 | • 0 | • 0         | • n | • 0 | • 0 | • 0 | • 0 |
|     |     |     |     | . 0   |     |     |             |     |     |     |     |     |
|     |     |     |     | • 0   |     |     |             |     |     |     |     |     |

Figure 3-9. Sample error message run summary.

### REFERENCES

- Baker, J.D., Quantitative modeling for human performance in information systems. *Ergonomics*, 1970, 13, 644-645.
- Leahy, W.R., Lautman, M.R., Wolf, J.J., Bearde, J.L., & Siegel, A.I. A digital simulation model of message handling in the tactical operations system. III. Further extension of the model for increased interaction. U.S. Army Research Institute: Research Memorandum 74-11, 1974.
- Leahy, W.R., Siegel, A.I., & Wolf, J.J. A digital simulation model of message handling in the tactical operations system. IV. Model integration with CASE and SAMTOS. Applied Psychological Services: Wayne, PA, 1975.
- Siegel, A.I., Wolf, J.J., & Leahy, W.R. A digital simulation model of message handling in the tactical operations system: The model, its sensitivity and user's manual. U.S. Army Research Institute: Research Memorandum 73-5, 1973. (a)
- Siegel, A.I., Wolf, J.J., Leahy, W.R., & Bearde, J.L. A digital simulation model of message handling in the tactical operations system: Extensions of the model for interactivity with subjects and experimenters. U.S. Army Research Institute: Research Memorandum 7305, 1973. (b)

initional ind stack-will flare

APPENDIX A

Glossary

### GLOSSARY

### -A-

- A--Temporary variable used when arithmetic calculations are made with an integer variable.
- ACUMTC(IH,M)--Accumulated time spent on error message for run summary.
- ADI(I,K,ITYP)--Standard deviation of AITE, the duration of task element interruptions.
- AHT--Average handling time for a message. Measured from when a message is selected by an action officer to when the message is sent by the CLOT.
- AITE(I,K,ITYP) -- Mean duration of task element.
- AM--Mean number for poisson distribution.
- A0--Action officer (not FORTRAN).
- AQT--Average queue time for a message. Measured from when a message arrives in the action officer's inbox to when he selects it for processing.
- ASP(M)--The aspiration level for each man. An aspiration of 1.0 represents striving for perfection. An aspiration level of .9 has been found appropriate in many situations.
- ASS(M)--Mean final aspiration level.
- ATPM--Average time per message processing.
- AVAIL(M)--Availability indicator for each crewman, 1= availability.
- AVCOR--The average time required to correct a message which produced an error message.
- AVGTM(I,K)--Average task element performance time.
- AVPROB(I,K)--Task element success probability. That is, the probability that the following task will be IJS and not IJF. Also the probability of a message rejection when JTYPE= 1.

- F--Tem; orany variable used when calculations must be made using an integer variable.
- BELD:--Number of messages in AO/G3's inbox of the beginning of the shift.

### -C-

- CC12--The average correlation between the effectiveness measures throroughness and completeness.
- CC13--The average correlation between the effectiveness measures thoroughness and responsiveness.
- CC14--The average correlation between the effectiveness measures thoroughness and accuracy.
- CC23--The average correlation between the effectiveness measures completeness and responsiveness.
- CC24--The average correlation between the effectiveness measures completeness and accuracy.
- CC34--The average correlation between the effectiveness measures responsiveness and accuracy.
- CEC(IH, IOP) -- Accumulative effectiveness measures for run summary.
- CFA(IH,M)--Cumulative final aspiration level for run summary.
- CFS(IH,M)--Cumulative final stress level for run summary.
- CH(IS) -- Cumulative segment completion times.
- CHAR(37)--The array in which characters are stored. In the order 1, 2,3,4,5,6,7,8,9, 0, blank, A, b,c,d,e,f,g,h,I,J,K,L,M,N,O,P,Q,R,S,T,U,V,W,X,Y,Z.
- CIDH(IH,M)-- Cumulative time idle for run summary.
- CMSG--Cumulative message number. A unique number (within iterations) assigned to each message when it is created. Explicity specified as REAL.
- CMSGNO(MSG,J)--The cumulative message number of each message within the queues.
- CMTG(IH,M)--Time spent on message processing per man per hour.
- COMMNS(5)--Column means within chained runs.
- CP(IP, IS)--Iteration mean performance time per priority per segment.
- ${\tt CRIT(I,K)--Criticality}$  of the task element, C= critical.

CT(IT, IS) -- Iteration total time per segment per message type.

CTSH(IH, IS) -- Cumulative segment time by hour.

CTSP(IP,IS) -- Cumulative time segments by message priority data for run rummary.

CTST(IT,IS) -- Cumulative time segments by message type data for run summary.

CTWH(IH,M)--Cumulative time worked for run summary.

-D-

D--Dummy indexer used for glossary reference to matrix.

DEL(IH) -- Mean transmission to computer delay.

DELSD(IH) -- Standard deviation of transmission to computer time.

DESCOP(NOP,3)--A prose description up to 18 characters in length for each intercation search option.

DURIN(IH) -- Mean duration of interruption from incoming messages.

-E-

EC(IC) -- The value of each effectiveness component.

EFF--Overall or composite effectiveness.

END(I,K)--Message processing segment, if any, ended by this task element.

ENDHR--End of the hour time.

ER(IE,IT)--Error rate per 100 characters for each type of error -IE- and each type of message, IT.

ERP(IE)--Percentage of errors which will cause computer error messages.

ERPG--Percentage of AO/G3 errors which will cause omputer error messages.

ERPI--Percentage of UIOD errors which will cause computer error messages.

ERSUMT(IT, IOP) -- Error sums within chained runs.

EXASP(M)--Aspiration level per man in run summary.

EXASPH(IH,M)--Aspiration level, run summary.

EXTPM(M)--Time per message, run summary.

EXTPMH(IH,M)--Time per message, run summary.

- F(M)--The speed factor of each man. An average man would be 1.0. A fast man would be .8 and a slow man would be 1.0.
- FFEO(IH)--Frequency of arrival of other than routine messages per hour. Not the number of messages but the number of times during the hour at which messages might arrive.
- FREF(IP,IH)--The cumulative proportional occurrence of message priority -IP- as IP goes from 1 to 5 during hour IH. The highest used priority within each hour must have a proportion of 1.0.
- FREK(IH)--Frequencey of arrival of routine messages per hour. Not the number of messages but the number of times during the hour at which messages might arrive.
- FRET(IT,IH)--The cumulative proportional occurence of message IT as IT goes from 1 to ITMAX during hour IH. For example FRET (1-7, 1) might be .1, .23, .25, .48, .73, .84, 1.00. Used in random calculation of actual message types in any given simulation hour.
- FRHR(1H)--Frequency of interruptions from incoming messages per hour.

-G-

GMEANS--Grand means within chained runs.

GTSMNS--Grand total means within chained runs.

-H-

HROVER--Indicator for hour completion.

- I -

I--Task element number. Also temporary index.

IATA(J,IT)--Task analysis to be used for each operator type, J and for each
 message - IT.

IBLK1--Indicator within chained runs.

ICH--Temporary counter for number of messages.

In HAIN--Shirt number for this run is chaining option is being willing. In all the set to zero if no chaining is desired.

IDAY--Day of mission simulation. Used in computation of rations.

INENT(18)--A run description or header of 72 characters printed on the tip of each page of printout.

IDL(IH,M)--The amount of idle time for each man in each hour.

IE--Error type, 1= commission, 2= typographic (includes abbreviation and spacing), 3= omission, 4= other.

IEND--Option to terminate program (when= 1).

IEK--Time segment indicator point.

IFTE(MSG,J)--Indicator for message interrupted by the end of the hour.

IFTET--Temporary storage for IFTE.

IGP(IH)--Number of messages arriving AO/G3's inbox in the last 15 minutes of hour IH.

IGR(IH)--Number of messages arriving in AO/G3's inbox randomly throughout this
hour.

IH--Hour number.

IHH--Index for hour.

IHMAX--Number of hours simulated per iteration.

II -- Temporary indexer.

IJS(I,K)--The number of the task element to be performed next if the current task element is performed successfully.

INFHR(IH) -- Information lost per hour.

INFOLS(CMSG)--Information loss in current message.

INT(M)--Number of error returns remaining in hour interrupted message data.

INTOF--Option for card input of interruption and transmission delay.

INTS--Total number of interruptions to be run in a task element.

INTRFT(M)--Interruption indicator, 1= an incomplete message from previous hour
 must be completed before either messages are selected.

IOP--Option code.

IP--Message priority number where, 1= routine, 2= priority, 3= operational immediate, 4= flash, 5= presidential interrupt.

IFAGE--Page number of printout.

IFD--Random number from a poisson distribution.

IPRI(CMSG)--Message priority.

IPT1--Pointer for random access file 1.

IPT2--Pointer for random access file 2.

IPT3--Pointer for random access file 3.

IPT4--Pointer for random access tile 4.

IPT5--Pointer for random access file 5.

IPT6--Pointer for random access file 6.

IREP--Indicator for sequential runs, 1= real data for new run, blank= terminate program.

IS--Time segment for message processing.

ISAM--Output file for SAMTOS data.

ISEG--Time segment, 1= time of arrival in AO/G3's queue [TARIV(MSG,1)], 2= time AO/G3 begins message processing, 3= time AO/G3 selects format, 4= time message arrives in UIOD's queue, 5= time UIOD requests format, 6= time UIOD sends message successfully, 7= time UIOD finishes processing message.

ISKIP--Used in data input to skip reading various types of data. Used when making multiple batch runs where only a few variables are changed. The data inputted in previous runs will be used unless new data is read in.

ISTKNT(IP)--The weights per message priority used in computing operator stress.

IT--Message type, 1= add data, 2= change data, 3= delete data, 4= query, 5= relay, 6= special process request, 7= standing request for information.

ITEM--Temporary storage for (MSGNO(I,J).

ITYMAX--Maximum number of interruption types per task element.

ITYF -- Interruption type.

IUR(IH) -- Not used.

-J-

J--Operator type, 1= action officer, 2= UIOD.

JE--Index for type of message and other purposes.

JJ--Temporary index for operator type.

JTYPE(I,K)--Task element type for element I of task analysis K. Allowable types are, 1= a task element allows the message to be rejected with a probability of AVPROB(I,K), 2= task element in which the number of characters for this message type will be multiplied times the stochastically determined mean time to produce the time required to transform the messages, 3= a decision task element where operator factors such as speed - F(M), precision-PREC(M), and stress level - STR(M) are not allowed to affect the duration or success probability of the task element, 4= an equipment task element where operator factors are not considered and the task can not be failed, 5= not used, 6= a branch task in which a computer error message causes a branch back to the message correction input task element.

K--Task analysis number.

KINKS--Number of messages interrupted for hourly processing.

KK--Temporary index for message queue and others.

- L-

LDONE--Counter for crew who have completed the working hour.

LENTH(MSG,J)--Number of characters in message.

LENTHT--Temporary storage for LENTH.

LEV(IL)--Cut off points for levels of ambiguity. Expressing maximum number of vocalic central groups and used for determining starting point within the random walk decision making model.

LINE--Counter for line of print written for chained runs.

LOGBAC(IH, J) -- Number of messages carried over from previous hour.

### -M-

M--Man number. Each man involved in a simulation is assigned a unique number.

MAN(MSG,J)--Man who is processing message.

MANT--Temporary storage for MAN.

MCL(M)--Messages completed per man for run summary.

MCUM--Cumulative message number of current message.

MEN(D)--Number of men, D= 1 for action officers (including G3), D= 2 for UIOD's, D= 3 for total men in system.

MENS--Total number of men in system.

MESS(LA,J)--Messages for performance this hour, LA= 1 total for hour; LA= 2 messages remaining for hour. This category is decreased as messages are performed.

MGCP(IH,M)--Cumulative messages completed.

MINT--Man interrupted by hour statistics.

MQCPL(IH,M)--Messages completed per hour per man.

MQINT(IH,J)--Number of messages in the queue interrupted each hour.

MQREJ(IH,M)--Messages rejected per hour per man.

MSCPL(M)--Messages completed per man.

MSEL--Man initials selected to persorm next task.

MSG--Message position within the queue.

MSGER--Error message number.

MSGIRP(M)--Message number of interrupted message, if any, for this crowman.

MSGNO--Number of messages being processed.

MSGS--Message number index.

MSGT--Temporary storage for CMSGNO.

MSREJ(M)--Number of messages rejected per man.

MUCOMP(IH, J)--Cumulative messages completed per hour, per queue for run summary.

MUINT(IH,J)--Cumulative messages interrupted per hour per queue for run summary.

MUREJ(IH,J)--Cumulative messages rejected per hour per queue.

### -N-

NAME(M)--The name or title of each man (up to four characters).

NCP(IP)- Number of tasks performed of each priority.

NCT(IT)--Number of times tasks types are completed in current iterations.

NCTSH(IH)--Number of messages performed per hour for run summary.

NCTSP(IP) -- Number of task performance by priority data for run summary.

NCTST(IT)--Number of times task types completed across all iterations.

NE--Indexer for number of error messages. Used in input.

NER(MSG,J)--Number of error returns.

NERROP--Option for card input of error message.

NERT--Temporary storage for NER.

NOFAIL(M)--Number of task element failures in an hour.

NOMSG--Cumulative priority weight of messages in queue.

NOMSGS--Number of messages with a priority greater than routine which have arrived.

NOP--Indexer for number of information search options used in input.

NOPTIO--Number of information search options.

NOSUC(M)--Number of task element successes in an hour.

NR--Index for information search options.

NSHF--Current iteration number.

NSHIFT--Total number of iterations to be performed.

NSOL--Outcome from random walk, 1= solution, 2= no solution.

NSTEPS--Number of steps taken within the random work until an absorbing state is reached.

NTE--Number of task elements, total across all task analyses. Used in data input.

NTMT(IT) -- Number of tasks performed by type.

NUET--Temporary storage for TNUE.

NVG--Number of vocalic control groups.

NVGM(NE)--Number of vocalic control groups for each error message.

N1--Temporary index.

N2--Temporary index.

N3--Temporary index.

N5--Temporary index.

-0-

ORO(D)--Output recording option. A value of 1 exercises the option, D= 1 for print input data, D= 2 for hourly message queue, D= 3 not used, D= 4 for detail task element processing, D= 5 for message, D= 7 for experimenter change of input data, D= 8 or 9 not used.

OUT(MSG,J)--Outcome for this message, C= completed, I= interrupted, E= rejected, blank= ready for processing when time of arrival occurs.

OUTT -- Temporary storage for OUT.

-P-

PAFA--Face adjustment factor for aspiration level.

PAFW--Face adjustment factor for work fatigue.

PASP(M)--Permanent or initial aspiration level for each crewman. Used for reseting the aspiration level at the beginning of each iteration.

PERF(M) -- The performance level of M. PERF(M) = NOSUS(M)/(NUSTS(M) + NOFAIL(M).

PRBRT--The probability of moving closer to a solution within the random walk.

PRBWR--The probability of moving closer to a decision of no solution within the random walk.

PRIOR(MSG,J)--Message priority.

PRIORT--Temporary storage for message priority.

PROB--Temporary, adjusted, task element success probability.

PROBI(I,K,ITYF) -- Probability of occurrence of task element interruption.

PROBOP(NOP)--Probability (cumulative) that each information search option will be selected for performance.

PROBER--The probability that the solution entered to answer the error message will be correct.

PROP--Temporary variable used for numerous proportions.

PRP(IS)--Proportion of message handling time spent in each segment.

PUL--Probability of a low importance undetected error getting through to the central computer data store.

PUS--Probability of a significant error undetected error getting through to the computer data store.

RD--Pseudo random number from a uniform distribution. Mean and sigma specified by input data.

REDAM(NOP) -- The ambiguity reduction factor for each information council option (CT-1. ).

RMPS(IT)--The mean number of messages produced for each Au/43 received item by  $m=m^{2}$  type.

RY--Pseudo random number from a uniform distribution between 5 and 1.

### -S-

SDACR--The standard deviation of the time required to correct a message.

SDCOR(NOP)--Standard deviation of time required to perform each information located option.

SDIN(1,K)--Standard deviation of each interruption time from incoming measure .

SEGS(CMCG,ISEG) -- Time at which each message segment is completed.

SF--Stress factor.

SHFTOV--Shift completed indicator.

SIF--Success or fail indicator, S= success, F= fail.

SIGMA(I,K)--Standard deviation of the mean task element performance time - AVNIM(I,r).

SRS(M)--Average final stress per man.

SRTA--System average response time to an inquiry.

SRTS--Standard deviation of the system response time to an inquiry.

ST--Starting time for message processing.

START(M)--Actual starting time for message which was interrupted by hour and processing.

STR(M)--Current crewman stress level.

STRM(M)--The stress threshold for each man. This threshold is expressed as number of messages in the queue allocated to this man. A stress threshold of 10.0 would produce a maximum facilitory stress effect when 10 routine messages were awaiting handling. Higher priority messages are weighted to proportionally more stress producing

TARIV(MSG,J) -- Time of message arrival in queue.

TARIVI--Temporary storage for TARIV.

TCORER--Total time required to respond to error message.

TIE1(MSG,M)--Total number of undetected errors of type 1.

TIE2(MSG,M)--Total number of undetected errors of type 2.

TIE3(MSG,M)--Total number of undetected errors of type 3.

TIE4(MSG,M)--Total number of undetected errors of type 4.

TIMCOR(NOP) -- Average time to perform information search options.

TIME--Task element performance time.

TLEN--Intermediate value in the computation of message length.

TMIDL--Average idle time.

TMI(M)--Mean idle time.

TMINCR--Time required to input an answer to error message.

TMCOMP--Total time required within random walk for an absorbing state to be reached.

TMT(IT, IS) -- Message segment times by type.

TNUE(MSG,J)--Total number of undetected errors in a message.

TMRSP--Time to perform information search option.

TPM--Time per message.

TPMC(M)--Time per message per man.

TRDEL--Transmission delay time.

TSMNSP--Total sum of means per priority in chained runs.

TSMNST--Total sum of means per message type in chained runs.

TSTEP--The time required to take each step in the random walk.

TW(IH,M)--Amount of time (seconds) worked by each crewman during each hour.

TYPE(MSG, J) -- Message type for each message in the current message queue. Separate queues are kept for each type of operation - J.

TYPET--Temporary storage for type.

TZERO--Time at start of shift being simulated.

T1--Time required for message segment 1.

T2--Time required for message segment ?.

T3--Time required for message segment 3.

T4--Time required for message segment 4.

T5--Time required for message segment 5.

-U-

MER(I,F)--The probability of the progreence of an undetected error.

UETYPE(I, h) -- Undetected error type, T≠ transfer.

UIOD--User a m input/output device (not FORTRAN).

-V-

V--Basic execution time constion.

VCG--Vocalic central groups (not EdeTRAN).

- W -

W(IC)--The relative weight of each effectiveness component in computing overall effectiveness.

WOR(M)--Mean time worked.

-X-

X--Temporary storage for ICHAIN.

X1--Mean backlog per hour in AO queue.

X2--Mean backlog for hour in UIOD queue.

X3--Mean messages completed by A0's.

X4--Mean messages completed by AIOD's.

X5--Mean number of messages rejected by A0's.

X6--Mean number of messages rejected by UIOD.

X7--Mean number of messages interrupted by A0's.

X8--Mean number of messages interrupted by UIOD's.

### -Y-

Y--Number used to initialize the random number generator. An eight digit positive odd octal number must be used. This number should be changed between runs since the value, if repeated, will produce the same string of pseudo random numbers.

-Z-

Z(M)--Current time (seconds) for each crewman.

ZA--Adjusted task element success probability when stress level exceeds the stress threshold.

ZIF--Stress function for execution time.

ZIH--IH minus 1 in seconds.

ZTEST--lest value to determine which man is most available for message processing.

FALTERIAN FRIE DENNE-WITTELLER

APPENDIX B

Program Listing

```
SUBPOUTINE ASPIRE
   1 *
                 CALCULATES ASPIRATION AND RESULTING PACE ADJUSTMENT
                 FACTOR FOR THIS MAN
   3*
   4*
                 INCLUDE COMPLK
   5*
                 PAFA = 1.
                 PERF(M) = ASP(M)
   6.
                    CALCULATE PRESENT DERFORMANCE LEVEL
   7*
                 A = MOSUC (M)
   ρ*
                 B = NOFAIL(M)
   9*
                 IF(( A + B) .LE. A.) GO TO 200
  10*
                 PERF(M) = A/(A+B)
___11* _
                 NO CHANGE IF PERFORMANCE ROUGHLY EQUALS ASPTRATTON LEVEL
  12*
           C
  13*
                 IF( ARS(ASP(M) - PEPF(M)) .LF. .02) SO TO 200
                 IF PERFORMANCE IS LOW AND STRESS IS LOW
..... 1 14 + .
           C
                 IF (PERF(M) .GE. ASP(M) .OR. STP(M) .GE. STPM(M)) GO TO 100
  15*
                 PAFA = 1.-.4*(ASP(M)-PERF(M))
  16*
  17.*
                 GO TO 200
                 IF PERFORMANCE IS HIGH AND STRESS IS LOW
  13*
             100 IF (PERF(M) .LT. ASP(M) .OR. STP(M) .GE. STRM(M)) GO TO 110
  19*
                  CALL RANDU(RY.1)
  20*
                 ASP(M) = ASP(M) + \cdot 1*(PFRF(M) + ASP(M))*RY
  21*
                 GO TO 200
  22*
  23*
                 IF PERFORMANCE IS LOW AND STRESS IS HIGH
  24*
             110 IF (PERF(M) .GE. ASP(M) .OR. STP(M) .LT. STRM(M)) GO TO 120
                 PAFA = 1.+.4*(ASP(M)-PERF(M))
  25*
                 ASP(M) = PEPF(M)
  26*
                 GO TO 200
  27*
                 IF PERFORMANCE IS HIGH AND STRESS IS HIGH
  28*
          C
                 IF (STR(M) .LT. STRM(M) .OR. PERF(M) .LE. ASP(M) GO TO 200
  29*
  30*
             120 STR(M) = .9*STRM(M)
             200 CONTINUE
  31*
  32*
                 IF( ASP(M) \cdot GT \cdot 1 \cdot) ASP(M) = 1 \cdot
                 RETURN
  33*
  34*
                 END
```

\*\*\*BAKLOG\*\*\* \*\*\*PAKLOG\*\*\*

```
1*
                SUBPOUTINE PAKENG
  2*
         C
                   DETERMINES CHARACTERISTICS OF MESSAGES PRIOR TO SHIFT START
  3*..
                INCLUDE COMPLK
  4*
                IF (TCHAIM.GF.2) GO TO 300
  5*
                IF( RKLG .LF. 0 ) GO TO 210
               _J = 1
 6*
  7*
                MESS(1+J) = akta
                MESS(2:J) = RKLG
  8*
. _9*
                00 200 MSG = 1, RKLG
10*
                   DETERMINE MESSAGE PRIDRITY
 11*
                CALL RANDU(RY . 1)
..12*
                DO 110 IP = 1.5
13*
                IF( RY .GT. FPEP(IP,1)) GO TO 110
 14*
               PRIOR(MSG+J) = TP
 15*
                GO TO 120
           110 CONTINUE
 16*
17*
           J20 CONTINUE
1.8*
                   DETERMINE MESSAGE TYPE
10*
                CALL RANDU(PY+1)
               DO 130 IT = 1.8
20*
               IF( RY .GT. FPET(IT.1)) 30 TO 130
21*
               TYPF(MSG.J) = IT
22*
23*
               60 TO 140
24*
           130 CONTINUE
25*
           140 CONTINUE
26*
         C
                   DETERMINE MESSAGE LENGTH
27*
               CALL RAMON(PY, RO, 0., 1.)
28*
               IT = TYPE(MSG.J)
20*
               TLENE INC(IT) + PD * TMS(IT) + .40000
               IF( TLEM .LT. (INC(IT)/10.)) TLEN = INC(TT) / 10.
30*
31*
               LENTH (MSG, J) = TIFN
32*
         C
                  FILL UP OTHER MESSAGE DESCRIPTOR SLOTS
3,3*.
               CMSG = CMSG + 1
34*
               ITYC(CMSG) = TT
               IPRI(CMSG) = PRIOR(MSG, J)
35*
               CMSGNO(MSG.J) = CMSG
36*
37*
         C
               TARTY (MSG, J) = n.
39*
               TARTY (MSG + U) = TZERO
```

```
***RAKL196***
               SEGS (CMSG. 1) = TARTY (MSG.J)
39*
40*
               TNUF(MSG,J) = 0.
41*
              NER(MSG*J) = 0
42*
               MAN(MSG,J) = 0
43*
               OUT(MSG*J) = CHAR(11)
44*
               IFTF(MSG*J) = 0
45*
          200 CONTINUE
               IF( 0R0(2) .NF. CHAR(1)) GO TO 210
46*
47*
          210 CONTINUE
4A*
              DO 215 I=1,200
40*
          215 SEGS(I+7) =0.0
50*
              RETURN
               GET QUEUE FROM LAST SHIFT
51*
52*
          300 CONTINUE
               IF(0P0(2).NF.CHAP(1)) 60 TO 305
53*
54*
               IPAGF=IPAGE+1
55*
               WRITE(2,9300) IPAGE
                FORMAT (1H1, 40X, 37HMESSAGE COPRESPONDENCE RETWEEN SHIFTS ,
46
                4nx,5HPAGE ,13)
57*
59*
               WRITE (2,9305)
50*
         9305 FORMAT(/25HOFOR ACTION OFFICER QUEUF )
60*
          305 CALL DUMPY2
              00 330 J=1.2
61*
62*
               II=MESS(1+J)
63*
               45G±1
64*
              DO 315 I=1/IT
               IF(OUT(I+J).FO.CHAR(14)) GO TO 315
65*
66*
               MSG=MSG+1
               CMSG=CMSG+1
67*
               ITEM=CMSGNO(T.J)
68*
69*
               CMSGNO (MSG+J) = CMSG
               ITYC(CMSG)=TYPE(T+J)
70*
71*
               IPR*(CMSG)=PRTOR(T+J)
               DO 309 N1=1.4
72*
73*
               SEGS (CMSG, N1) = SEGS (ITEM, V1)
74*
           309 CONTINUE
75*
               THUF (MSG+J) = THUF (I+J)
76*
               NER (MSG+U) = NER (I+U)
77*
               MAN(MSG,J) = 0
               OUT (MSG+J) = CHAR (11)
78*
               IFT=(456,3)=0
79*
80*
               IF(496.E0.I) 60 TO 31n
               PRIOR (MSG+J)=PRTOR (I+J)
A1*
A2*
               TYPE(MSG+J)=TYPE(I+J)
я3*
               LENTH(MSG,J)=LENTH(I,J)
84*
               TARIV(MSG,J)=TARIV(I,J)
45*
           310 CONTINUE
               IF (APA(2).EA.CHAP(1)) WRITE(2.9320) T.ITEM.MSG.CMSG
86*
87*
          9320 FORMAT(5H MSG.+13+7H+ CMSG.+14+15H MAPS INTO MSG.+13+7H+ CMSG.+14)
           315 CONTINUE
88*
               IF(J.FG.1 .AMD. 000(2).E0. CHAR(1)) WPITE(2,9310)
A9*
         9310 FORMAT (//14HOFOP IOD QUEUE )
90*
91 *
               MESS (1. J) = 456
                MESS (2+J) =MSS
92*
              GO_TO_210...
93*
94*
```

\*RAKLOG\*\*\*

| 1*     |          | SUBROUTINE   | CASEIN    |                |           |              |         |                                       |  |
|--------|----------|--|-----------|----------------|-----------|--------------|---------|---------------------------------------|--|
| 2*     |          | INCLUDE COM  | BLK       |                |           |              |         |                                       |  |
| 3*     |          | CASE MOD   | EL DATA I | S INPUTTED     | FROM DAT  | A FILES HE   | RE      |                                       |  |
| 4*     |          |  |           |                |           |              |         |                                       |  |
| 5*     | 1000     | FORMAT(60F1  | 0.4)      |                |           |              |         |                                       |  |
| 6*     |          | WRITE(2,100  | 5)        |                |           |              |         |                                       |  |
| 7*     | 1005     | FORMAT('1',  | 23X, 'DUR | RATION',14X,   | 'DELAY'   | /            |         |                                       |  |
| 8*     |          | 1 ' HOUR F   | REQUENCY  | MEAN           | SD        | MEAN         | SD      | 1 /)                                  |  |
| 9*     |          | DO .100 IH   |           |                |           |              |         |                                       |  |
| 10*    |          |  |           | SHG(IH) • DURI | N(IH) .SD | IN(IH) + DFL | (IH) DF | LSD(IH)                               |  |
| 11*    | 1010     | FORMAT(15/5  | F10.4)    |                |           |              |         |                                       |  |
| _1.2.* | 100      | CONTINUE   |           |                |           |              |         |                                       |  |
| 13*    |          | RETURN   |           |                |           |              |         |                                       |  |
| 14*    |          | END  |           |                |           |              |         |                                       |  |
|        |          |  |           |                |           |              |         |                                       |  |
|        | <b>T</b> |  |           |                |           |              |         |                                       |  |
| ***CH# | 17/3***  | ***CHAIN*  | **        |                |           |              |         |                                       |  |
|        |          |  |           |                | •         |              |         |                                       |  |
|        |          |  |           |                |           |              |         |                                       |  |
|        |          |  |           |                |           |              |         |                                       |  |
|        |          |  |           |                |           |              |         |                                       |  |
|        | •        |  |           |                |           |              |         |                                       |  |
|        |          | manage and the second s |           |                |           |              |         |                                       |  |
|        |          | -,,,   |           |                |           |              |         |                                       |  |
|        |          |  |           |                |           |              |         |                                       |  |
|        |          |  |           |                |           |              |         |                                       |  |
|        |          |  |           |                |           |              |         |                                       |  |
|        |          |  |           |                |           |              |         |                                       |  |
|        |          |  |           |                |           |              |         |                                       |  |
|        |          |  |           |                |           |              |         |                                       |  |
|        |          |  |           |                |           |              |         |                                       |  |
| * **   |          |  |           |                | -         | ~ .          |         |                                       |  |
|        |          |  |           |                |           |              |         | •                                     |  |
|        |          |  |           |                |           |              |         |                                       |  |
|        |          |  |           |                |           |              |         | · · · · · · · · · · · · · · · · · · · |  |
|        |          |  |           |                |           |              |         |                                       |  |
|        |          |  |           | _              |           | •            |         |                                       |  |
|        |          | · ·  |           | •              |           |              |         |                                       |  |
|        |          |  |           |                |           |              |         |                                       |  |

```
PF.COMBLK.PF.COMBLK
RLIA70 04/10-12:19:47-(13.0)
            QPDP:ILF *SIPSBAT.COMPLK2:*SIPSBAT.COMBLK>
            COMBLK PROC
     000
     000
                   INTEGER ORO, CHAR, AVAIL, PRIOR, OUT, UETYPE, EMD, SIF, CRIT
     000
                   INTEGER SHETOV .TYPE
                   COMMON IPT1, IPT2, IPT3, IPT4, IPT5, TPT6
     000
     000
                   REAL INC, INS, IDL
                   INTEGER THUE, BKLG, CMSG, CMSGNO, TIF1, TIE2, TIE3, TIE4
     000
     000
                    COMMON IDENT(12), NSHIFT, IHMAX, MEN(3), ORO(10), NSHF,
                      IDAY, BKLG, PUL, PI'S, SPTA, SRTS, IATA(2,8), NTF, MPS,
     000
                      M. F(6), PREC(6), STRM(6), ASP(6), J.
     000
                      IH, IGP(12), IGR(12), IUR(12), FRFT(7,12),
     000
                      FREP(5,12), FRER(12), FREO(12), 7TH, STR(6), MENS,
     000
     000
                      FR(4,7), FRPG(4), EPPI(4),
                      INC(7), INS(7),
     000
     000
                      JTYPE(20,4), CRIT(20,4), END(20,4), IJF(20,4), IJ5(20,4),
                      AVGTM(20,4), SIGMA(20,4), AVPROB(20,4), UETYPE(20,4), UEP(20,4),
     000
     000
                      CC12, CC13, CC14, CC23, CC24, CC34, W(4)
                   COMMON
     000
     000
                  3
                      MSG, PRIOR(50:2), LENTH(50:2), TYPE(50:2), TARIV(50:2),
                      TNUE(50+2), NER(50+2), MAN(50+2), IFTE(50+2), OUT(50+2), AVAIL(6), 7(6), MSGS, ST, ENDHR, HROVER, SHETOV, NOSUC(6),
     000
     000
     000
                      NOFAIL(6), LDONE, INTRPT(6), MSGTRP(6),
                  1 TIE1(50,6),TTE2(50,6),TTE3(50,6),TTE4(50,6), PERF(6), TDL(12,6),
     0.00
                      MSCPL(6) . MSREJ(6) . MQCPL(12.6) . MQPFJ(12.6) . MQTNT(12.2) . TW(12.6)
     000
     000
                   COMMON PAFW, PAFA, IT, K, Y, RY,
                   MESS(2,2), CMSG, CMSGNO(50,2),PASP(6)
COMMON SEGS(200,7), ITYC(200), FC(12,5),ATPM, INFOLS(200),
     000
     000
     000
                  1 TMT(8,5), NTMT(8), (NT(6)
     000
                   COMMON CTSH(12.5), NCTSH(12), CTST(8.5),
                          NCTST(A), CTSP(5,5), NCTSP(5),
     000
     000
                           CTWH(12:6), CIDH(12:6),
                          CMTMG(12,6), MGCP(12,6), CEC(12,5),
     000
     000
                           CP(5+5), NCP(5), IPRI(200),
                           CTH(12,5), NCTH(12), START(6),
     000
                           CFS(12,6), CFA(12,6),
     000
                          WOR(6), TMI(6), TPMC(6), MCL(6),
SRS(6), ASS(6), PRP(6), CH(5), IPAGE, NAME(6), NMTYP(8)
     000
     000
     0.00
                   COMMON LOGBAC(12:2), MUCOMP(12:2), MUREJ(12:2), MUINT(12:2)
     000
                   COMMON KINKS, INFLHR(12), IRFST(8,7), IRFSH(8,12),CT(8,5),NCT(8)
                   COMMON /DATA/ CHAR(37)
     000
                   COMMON/DATA/ISTKNT(5), TZERO, TCHAIN, RMPS(7), AQT, AHT
     000
     000
                   COMMON / DATA/ PROBI(10,3,9), ATTE(10,3,9), ADI(10,3,9), ITYMAX
                   COMMON/DATA/LINF(64), GMEANS(7), GTSMNS(12), TSMNST(7,12),
     000
                 .1 TSMNSP(5,12), COMMNS(5), ERSUMT(7,7)
     000
                  2 , FXTPMH(12,6), EXASPH(12,6), FXTPM(6), EXASP(6), EXPR(2), MCC
     000
                  3 , FRHR(12), DURIN(12), SDIN(12), DFL(12), DELSD(12)
     000
```

\*\*\*COMPU\*\*\* \*\*\*COMPU\*\*\*

```
.SUBROUTINE ERROR
 _1*...
  2*
                INCLUDE COMBLK
  3*
                READ( 7.80) ISKIP
  4.4
            80 FORMAT(I1)
  5*
                IF( TSKIP .FQ. 1) GO TO 105
                DO 100 II = 1.4
  6*
               READ(7,90) IE, (ER(IF, JE), JE= 1,7), ERPG(IE), ERPI(IE)
  7.*.
  А*
            90 FORWAT(II: 7F8.2: 8X: 2F7.2)
  9*
            100 CONTINUE
 1.0*
           105 CONTINUE
                IF( ORO(1) .NE. CHAR(1) ) GO TO 135
 11*
                   WRITE ERROR RATE DATA
 12*
                WRITE(2,110)
 1.3*.
            110 FORMAT( 1H ./3X, 15HERROR FREQUENCY//
 14*
               1 23x, 12HMESSAGE TYPE,
 15*
 16.*
              2 17x + 15H ERROR RETURNS/
               34X+44TYPE+5X+1H1+5X+1H2+5X+1H3+5X+1H4+5X+1H5+5X+1H6+5X+1H7+5X+1H8+
 17*
               46X + 24G3 + 8X + 34T0D/)
 18*
..19*
                DO 130 IE = 1,4
                WRITE(2:120) TE, (ER(IE:JE):JF=1:7), ERPG(IE): FRPI(IE)
 20*
            120 FORMAT(1H , 4X, 12, 2X, 7F6.2, 5X, F8.3, F10.3)
 21*
....22*
           .130 CONTINUE
           135 CONTINUE
 23*
 24*
                READ(7:80) ISKIP
 25*
                IF( ISKIP .FQ. 1) GO TO 145
 26*
                   READ MESSAGE LENGTH DATA
 27*
                READ (7:140) INC. INS
 28*
            140 FORMAT( 7F10.2)
            145 CONTINUE
 29*
                IF( ORO(1) .NE. CHAR(1)) GO TO 190
 30*
 31*
                   WRITE MESSAGE LENGTH DATA
                WRITE(2,150) INC, INS
 32*
            150 FORMAT(1H //3X, 17HNO. OF CHARACTERS,
 33*
```

```
***ERROR***
*FoROR***
                  1 23x, 12HMESSAGE TYPE/
                 2 31x+1H1+6X+1H2+6X+1H3+6X+1H4+6X+1H5+6X+1H6+6X+1H7+6X+1H8/
    35*
    36*
                  3 5X, 15HIN COMPUTER (M), 5X,7F7.2/
                  4 5X, 16HIN COMPUTER (SD), 4X,7F7.2//)
    <u>37*</u>
     38*
                   READ(7:80) ISKIP
     39*
                   IF( ISKIP .EQ. 1) GO TO 215
                   WRITE(2,170) IDENT, IPAGE
    40*
               170 FORMAT(1H1, 15X, 12A6, 13X, 5HPAGE , 14/)
    41*
                   IPAGE = IPAGE + 1
    42*
                   WRITE(2, 180)
    43*
               180 FORMAT(1H //9X, 18HTASK ANALYTIC DATA//
    44*
                 1 101X, 16HUNDETECTED-ERROR/
    45*
                  2 2X, 4HTASK, 5X, THELEMENT, 4X, 4HTYPE, 3X, 9HCRITICAL ,
    46*
                 3 42H SEGMENT NEXT-FAIL NEXT-SUCC MEAN-TIME
    47*
    4A*
                 4 35HSIGMA PROBABILITY
                                            TYPE
                                                      PROB//)
               190 CONTINUE
    49*
                   K = 9999
     50*
                      READS IN TASK ANALYTIC DATA
    51*
            C
                   DO 210 N = 1, NTE
    52*
                  READ(7:200) K.I. JTYPE(I.K), CRIT(I.K), END(I.K),
    53*
                  1 IJF(I+K), IJS(I+K), AVGTM(I+K), SIGMA(I+K), AVPROR(I+K),
 54*
                 2_UETYPE(I:K); UFP(I:K) ; INTS
    55*
               200 FORMAT(12:13:1X:11:A1:1X:11:1X:213:2X:3F10:3:A1:F6:3:22X:12)
    56*
    57*
                   IF( INTS .LF. 0) GO TO 197
                  READIT: 196) (ITYP: PROBI(I:K:ITYP): AITE(T:K:ITYP):
    58*
                  1 ADT(I+K+ITYP)+ LK = 1+ INTS)
     59*
               196 FORMAT(4( I2, F6.3, 2F6.1))
    60*
                   IF ( .ITYP .GT. ITYMAX) ITYMAY = ITYP
    61*
    62*
               197 CONTINUE
                   IF( ORO(1) .NE. CHAR(1)) GO TO 210
    63*
                   IFL K _EQ. KP1 GO TO 203
     64*
    65*
                   KP = K
                   WRITE(2,202) K
    66*
              202 FORMAT(1H , [5)
    £7.*
               203 CONTINUE
    68*
                   WRITE(2,205) I, JTYPE(J,K), CRIT(I,K), FND(I,K),
    69*
                 70*
                 2 UETYPE(I+K), UEP(I+K)
    71*
              205 FORVAT(5X,110,9X,11,8X,A1,9X,11,2110,F10.2)
    72*
                 1 F11.2.F9.3.8X,41.F11.2)
    73*
     74*
                   DO 209 ITYP= 1, ITYMAX
    75*
                   IF( PROBI(I.K.ITYP) .LE. 0.) GO TO 200
    76*
                  .WRITE(2,206) IIYP, .PROBI(I,K,ITYP), AITE(I,K,ITYP),
     77*
                  1 ADI(I,K,ITYP)
              206 FORWAT(15X, 17HINTERUPTION TYPE , 12, 15H PROPABILITY= ,
    78*
                - 1 F6.3, 17H MEAN DURATION= , F6.1, 6H SD= , F6.1)
    79*
     AN*
               209 CONTINUE
               210 CONTINUE
    A1*
    A2*
              215_CONTINUE ____
                   WRITE(2,220) (J.J= 1.8), (LD+( IATA(LD+JDA),
    A3*
                  ) JDA = 1.8), LD= 1.2)
     94*
               220 FORMAT( 1H , // 25H TASK ANALYSIS ALLOCATION,
     ASA
                           12HMESSAGE TYPE /
                 1 / 30X+
    86*
                 2 10H OPERATOR , 8I10.
    A7*
                   4 / I5. 5x. A(9X. I1))).
     884
                   READ(7:80) ISKIP
    A9*
    90*
                   IF( ISKIP .FQ. 1) GO TO 255
```

```
SUBMOUTINE EXPER (TEND)
                     INCLUDE COMBLK PRINT 1000
      2*
      3*
      4*
                inno FORMAT( /20%, *APPLIED PSYCHOLOGICAL SERVICES PRESENTS * /
                    1 / 21X . AN ON-LINE EXPERTMENTER CONTROL OF THE ! /
      5*
                      /2nx, !----- , /
      6*
                    3 204, "A COMPUTER SIMULATION MODEL OF THE ARMYS" /
      7*
                    5 20X+ 'TOS SYSTEM RUN ON THE UNIVAC 1108 COMPUTER! /
      8*
                    6 / 10X**IN ORDER FOR THE PROGRAM TO PECEIVE YOUR INSTRUCTIONS**
      9*
                    7 . IMMEDIATELY: /7X: SET THE CRT IN THE MESSAGE MODE: ,
8 . (I.E. DEPRESS BUTTON MSG.): /
8 / 10X: INSTRUCTIONS SHOULD BE INSERTED BETWEEN BRACKETS:
     10*
     11*
     12*
                    A * WHERE INDICATED .*/
     13*
                    9 /10X, 'THE XMIT BUTTON SHOULD BE DEPRESSED WHILE THE '
9 'THE CURSOR IS ON THE! /7Y, LINE CONTAINING THE TNSTPUCTIONS.'/
9 /10X, 'IF NO INSTRUCTIONS ARE NEEDED DEPRESS THE HOME!
     14*
     15*
     16*
                    9 . BUTTON FOLLOWED BY THE ! / TX . . XMIT BUTTON . ! /
     1.7*
                     PRINT 1905
     18*
     19*
                1005 FORMAT(
                    4 10X. FAILURE TO POSITION THE CURSOR CORRECTLY! ..
     20*
                    S ! WILL RESULT IN! /7X, !WRAP AROUND. THAT IS, THE DISPLAY WILL!
     21*
                    6 . START IN THE MIDDLE THEN! /
     22*
                ***ERROR***
*FnR0R***
                         SEND EFFECTIVENESS COMPONENT CORPELATIONS AND WEIGHTS
     91 *
                      READ(7,250) CC12,CC13,CC14,CC23,CC24,CC34,(W(N),N=1,4)
     92*
                 250 FORMAT(-10F5.3)
     93*
                 255 CONTINUE
     94*
                      IF(0R0(1) .NE. CHAR(1)) 60 TO 270
     95*
                      WRITE(2,260)CC12,CC13,CC14,CC23,CC24,CC34,(W(N),N=1,4)
     96*
                  260 FORWAT (1H1. 24HFFFECTIVENESS COMPONENTS/
     97*
                     1 / 24, 31HCORPELATIONS RETWEEN COMPONENTS/
     984
                     1 3X, 6HCC12= , F5.3/
     94
                     2 3X, 6HCC13= , F5.3/
    100*
                     3 3X, 6HCC14= , F5.3/
    101*
                     4 3X, 6HCC23= , F5.3/
    102*
                       3X, 6HCC24= , F5.3/
    103*
                       3X, 6HCC34= , F5.3/
    104*
                     6 / 2X. 25HWFIGHTS OF FACH COMPONENT /
    105*
                       3X, 6HW(1) = , F^{F} \cdot 3/
     106*
                       3X, 6HW(2)= , F5.3/
     107*
                       3X, 6HW(3) = + F5 \cdot 3/
    108*
                     1 3X, 6HW(4)= , F5.3//)
    109*
                  270 CONTINUE
    110*
     111*
                      RETURN
                      END
     112*
```

\*\*\*FXPER\*\*\*

\*\*\*EXPER\*\*\*

```
*FyPER***
              ***EXPER***
                  7.7X, 'CONTINUE ON THE TOP OF THE CRT,' / ARE COMPLETED! .
     23*
     24
                   8 * DEPRESS THE XMIT BUTTON. */)
     25*
                   READ 2010 . I
     26*
     27*
                  2 PRINT 1010
               1010 FORMAT(22(1Y/) .. E ] INDICATE THE NUMBER OF THE DATA CATEGORY ..
     28*
                   2 1 TO BE CHANGED . 1.
     29*
                          A RESPONSE GREATER THAN 20 WILL TERMINATE THE PROGRAM. 1 /
     30*
     31*
                   3 '
                          A BLANK INDICATES NO MORE CHANGES ARE TO BE MADE ..
     32*
                   4 * AND SIMULATION WILL START. */
5 20x * *DATA CATEGORIES* /
     33*
     34*
                   6/ 1
                           1 NUMBER OF ITERATIONS ..
                   7 10x 112 MISSION TITLE! /
     35*
     36*
                       2 OUTPUT OPTIONS! .
                   9 16x 113 TASK AMALYSTS TNDS1 /
     37*
                        3 OPERATOR TYPE DATA ..
     38*
                   91
                   912X, 114 OPEPATOR SPEFN! /
     30*
                       4 OPERATOR PRECISION.
                   9
     40*
                   912X. 115 OPERATOR THRESHOLD! /
     41*
     42*
                   a t
                        5 OPERATOR ASPIRATION! /
                       6 MEAN TIME FOR TASKS! .
     43*
                   911X, 116 SIGMA FOR TASK TIME! /
     LLX.
                   PRINT 1014
     45*
               1014 FORMAT(
     46*
                ___9' __ 7 MESSAGE ERROR RATE! ,
     47*
                   912X, 117 PROB-SIGNIFICANT EPPOR: /
     48*
                       A PROB-LOW SIGNIF ERROR! .
     49*
                   99X; 118 MSG5 TO AD FOR HOUR! /
     50*
                       9 MESSAGES TO AN LAST 15 MINI.
     51*
     52*
                   94X, 119 MSG TYPE OCCUP. RATE! /
                      10 MSG PRIOR. OCCUP. RATE ..
     53*
                   98X, 120 MEAN CHAR/MSG TYPE! /
     54*
     55*
                     11 SIGMA FOR CHAR/TYPF+ /)
                   READ 2010, I
     56*
              2010 FORMAT(2X, 12)
     57*
     58*
                    IF( T .LE. 0) GO TO 999
                    IF( I .LE. 20) 60 TO 5
     59*
     60*
                    IFNO = 1
                   GO TO 999
     61*
     62*
                 5 CONTINUE
     63*
                    GO TO(10,20,30,40,50,60,70,80,90,100,
                   1 110,120,130,140,150,60,170,190,190,190,110),1
     64.
     65*
                10 CONTINUE
                   PRINT 1020, NSHIFT
     66*
     67*
              1020 FORMAT(22(1X/), 1 [1, 13, 1]MIMBER OF ITERATIONS
                   READ 2020, NSHIFT
     68*
               2020 FORMAT(2X, 13)
     69*
     711*
                    50 TO 2
                      "CHANGE IN OUTPUT RECOPDING OPTIONS
    .71*
                20 CONTINUE
     72*
                    PRINT 1030, (J, 080(J), J = 1.9)
     73*
     74*
              1030 FORMAT(22(1Y/),
     75*
                  1 . L JEPECORDING OPTION
                                              [ TESPECIFICATION! /
                  2 . THOICATE ABOVE THE RECORDING OPTION TO BE CHANGED.
     76*
                  3 / CHANGES WILL BE REFLECTED RELOW! /
     77*.
                  4 * A BLANK INDICATES NO MORE CHANGES ARE TO BE MADE. * /
     78*
     79*
                   5 ' A SPECIFICATION OF 1 EXCENCISES THE OPTION! //
```

```
*FyPER***
              ***EXPER***
                  6 10x, 'OPTION', 10x, 'SPECIFICATION' /
     An*
                  7 9(10x, 13, 19x, A1 /))
     A1*
                   READ 2030, I. J
     82*
              2030 FORWAT(2X, II, 22X, II)
IF( I .LE. n) GO TO 2
     A3*
     A4*
                   ORO(T) = J
     25*
                    GO TO 20
     86*
                       CHANGE IN CREWMAN NAME
     27*
                 30 CONTINUE
     88*
                   PRINT 1040, (M, NAME(M), M = 1,6)
     80*
              1n40 FORMAT( 22(1X/),
     90*
                  1 * F THOPERATOR NUMBER
                                             Ε
                                                     JENEW TYPE OR NAME . /
     91*
                    * INDICATE ABOVE THE CHANGES FOR EACH MAN. *
     92*
                   3. 1 CHANGES WILL BE REFLECTED BELOW. 1/
     93*
                           OPERATOR NUMBER
                                                      NAME 1 /
     94*
                  5 6(12X, I1, 17X, A6/))
     95*
                    READ 2040, M. NM
     96*
              2040 FORWAT(2X, T1, 21X, A6)
     97*
                    IF( 4 .LE. 0) GO TO 2
     98*
     99*
                    NAME(M) = NM
                    GO TO 30
    100*
                       CHANGE IN OPERATOR PRECISION
    101*
                 40 CONTINUE
    1n2*
                    PRINT 1050, (M, PREC(M), M = 1,6)
    1n3*
              1050 FORMAT( 22(1X/),
    104.*.
                  1 * F J=OPERATOR NUMBER
                                                      ]=PRECISION! /
    105*
                                              Ţ
                   2 . INDICATE CHANGES AROVE. CHANGES WILL BE REFLECTED BELOW. 1/
    106*
                   4 * OPERATOR
                                         PRECISION + /
    107*
                   5 6(4X, II, 15X, F5.2/))
    108*
                    READ 2050, M. PP
    100*
              2050 FORMAT(2X, T1, 21X, F5.1)
    110*
                    IF( M .LE. 0) GO TO 2
    111*
                    PREC(M) = PR
    112*
                    GO TO 40
    113*
                       CHANGE OPERATOR ASPIRATION LEVEL
    114*
                 50 CONTINUE
    115*
                    PRINT 1060, (M, ASP(M), M=1,6)
    116*
              1n60 FORWAT(22(1Y/),
    117*
                   2 ' INDICATE THE CHANGES ABOVE.'

31' CHANGES WILL BE DEFINED.
    118*
    119*
                   3.1 CHANGES WILL BE REFLECTED RELOW! //
    120*
                   4 . CREWMAN
                                         ASPTRATION!/
    121*
                   5 6(4X, II, 15X, F5.2/))
    122*
    123*
                    READ 2060, M. AS
    124*
               2060 FORMAT (2X+ I1+ 21X+ F5.2)
                    IF( M .LE. 0) GO TO 2
    125*
                    ASP(M) = AS
    126*
    127*
                    GO TO 50
                     CHANGE MEAN ITME AND SIGMA FOR TASKS
   128*
    129*
                 60 CONTINUE
    130*
                    PRINT 1070
              1070 FORMAT(22(1X/). ! C JINDICATE THE TASK ANALYSIS TO BE CHANGED!)
  ...131*
                    READ 2070 . K
    132*
    133*
               2070 FORMAT(2X+II)
                    IF( K .LE. O) GO TO 2
    134*
    135*
                 64 PRINT 1072, K. (T. AVGTM(I.K), STGMA(I.K), I=1.20)
    136*
               1n72 FORWAT(22(1X/),
```

```
*FvPER***
              ***EXPER***
                       C J=TASK FLEMENT [ J=MEAN C J=SIGMA*/
7X, *TASK ANALYSIS* , I3 /
    137*
    138*
                  4 3X, 'ELEMENT', 10X, 'MEAN' 8X, 'SIGMA'/
    139*
                   5 20(2X, I4, F18,2, F13,2/))
    140*
                   READ 2072, I, AVG, STG
    141*
              2072 FORWAT(2X, I2, 18X, F6.0, 10X, F6.0)
    142*
                   IF( I .LE. 0) GO TO 60
AVGTM(I,K) = AVG
    143*
    144*
                    SIGMA(I.K) = SIG
    145*
    146*
                    GO TO 64
                       CHANGING MESSAGE FRROR RATE
    147*
                70 CONTINUE
    148*
                    PRINT 1080, (L.L=1,4), (J.(FR (I.J), I = 1.4), J=1.7)
    149*
              1080 FORMAT( 22(1X/),
    150*
                  1 ' F J=MESSAGE TYPE [ ]=ERROR TYPE
    151*
    152*
                  3 . [
                            JEERROR RATE 1/
                  4 * INDICATE CHANGES ABOVE. CHANGES WILL BE REFLECTED BELOW*///
    153*
                   5 10X. ' MESSAGE ERROR RATE PER 100 CHARACTERS!/
    154*
                   6 3X. IMESSAGE! 17X, PERROR TYPE!
    155*
                  2/5X, 'TYPE', I9, 3I10 //
    156*
    157*
                   7 7(17, F13.2, 3F10.2, 30X /)
                  READ 2080, MT. IERT, ERATE
    <u> 158*</u>
              2080 FORMAT(2X, II, 17X, II, 16X, F5.0)
    159*
                   IF( MT .LE. 0) GO TO 2
    160*
                   ER(IERI MI) = ERATE
    161*
    162*
                    GO TO 70
                       CHANGING THE PROBABILITY OF A LOW SIGNIFICANCE ERROR
    163*
               ...80 CONTINUE
    164*
    165*
                   PRINT 1090, PUL
              1090 FORMAT(22(1X/),
    166*
                  1 . [ LIE5.2] I=PROBABILITY OF A NON IMPORTANT',
    167*
                  2 * FRROR IN THE COMPUTER DATA STORE"
    168*
                   READ 2090, PUL
    169*
             ...2090 FORMAT(2X, F5.0)
   170* ...
    171*
                    G0 T0 2
                      CHANGING THE NUMBER OF MESSAGES TO AO IN HE LAST 15 MINUTES!/
    172*
    173*
                90. CONTINUE
                   PRINT 1100, (IH, TGP(IH), IH=1,12)
    174*
    175*
              1100 FORMAT(22(1X/),
   176*
                  .3 • r 1=HOUR [
                                       JENUMBER OF MESSAGES, 1/
                    ' INDICATE CHANGES AROVE. CHANGES WILL BE REFLECTED RELOW!/
    177*
                     / 64. MESSAGES ARRIVING IN THE LAST 15 MINUTES OF HOUR!
    178*
                  7 // Inx, 'HOUR', AX, 'NUMBER OF MESSAGES'/
    179*
                  8 12( 1X, I12, I16 /))
    180*
                   READ 2100, IH, NM
    1A1*
              2100 FORMAT(2X, 12, 10Y, 13)
    182*
    183*
                    IF( IH .LE. 0) 60 TO 2
                    IGP(TH) = NM
    194*
    185*
                    GO TO 90 ...
    186*
                       CHANVING MESSAGE PRIORITY OCCURRENCE PATE
    1A7*
               100 CONTINUE
                   PRINT .1110 (I. [=1.5] ([H. (FPEP(IP.TH), [P=1.5]), [H=1.12]
   1AA*
             1110 FORMAT(22(1Y/),
    129*
                  1 ' [ ]=HOUP [ ]=PRIORITY
    190*
                                                    Г
                                                           J=OCCURRENCE RATE+/
                  4 ! INDICATE CHANGES ABOVE . CHANGES WILL BE REFLECTED RELOW!/
    191*
    192*
                  5 104. MESSAGE PRIORITY OCCURRENCE RATE
                                *PRIORITY* /
    193*
                   7 / 33X+
```

```
*FVPER***
              ***EXPER***
                  8 5X, 'HoUR', I9, 4I10 //
3 12(1X,17, F11.2, 4F10.2/))
   194*
   195*
                   READ 2110, IH, IP, RATE
   196*
              2110 FORMAT(2X, 12, 10X, I1, 15X, F5.0)
   197*
                   IF( IH .LE. 0) GO TO 2
   198*
   199*
                   FREP(IP, IH) = RATE
   200*
                   GO TO 100
   201*
               110 CONTINUE
                      CHANGE MEAN AND SIGMA FOR CHARACTERS PER MESSAGE TYPE
   202*
   203*
                   PRINT 1120, (I, INC(I), INS(I), I=1,7)
   204*
              1120 FORMAT(22(1X/),
   205*
                  4 . [ J=MESSAGE TYPE
                                         Г
                                                                  J=SIGMA 1/
                                                  7=MEAN
                  5 ' INDICATE CHANGES ABOVF. CHANGES WILL BE REFLECTED BELOW. 1//
   206*
   207*
                  5 10x, 'MESSAGE LENGTH DATA'/
                    4X, TYPE OFT, 9X, NUMBER OF CHARACTERS!/
   208*
                  7 4X, 'MESSAGE', 9X, 'MEAN', 11X, 'SIGMA' //
  209*
   210*
                  8 7(1X, I7, 2F16.1//))
                   READ 2120, MT, AMEAN, SIG
   211*
___212*.
              2120 FORMAT(2X, II, 18X, F6.0, 10X, F6.0)
   213*
                   IF( MT .LE. n) 60 TO 2
                   IF( AMEAN .GT. ().) INC(MT) = AMEAN
   214*
215*
                   IF( SIG .GT. 0.) INS(MT) = SIG
   216*
                   GO TO 110
   217*
                      CHANGE MISSION TITLE
 218*
               120 CONTINUE
   219*
                   PRINT 1130, IDENT
              1130 FORMAT( 22(1X/),
   220*
                  1 '[', 12A6, ']'/
   221*
                  2 . INSERT NEW MISSION TITLE ABOVE!)
   222*
                   READ 2130, IDENT
   223*
             2130 FORWAT (2X, 1246)
   224*
                   GO TO 2
   225*
   226*
                      CHANGE TASK ANALYSIS INDICATORS
   227*
               130 CONTINUE
   228*
                   PRINT 1140, (J, (TATA(I,J), T=1,2), J=1,7)
   229*
              1140 FORMAT( 22(1X/),
                  1 • [ ]=MESSAGE TYPE [ ]=OPERATOR TYPE
   230*
   231*
                  3 ' J=TASK ANALYSIS' /
                  5' INDICATE CHANGES AROVE. CHANGES WILL BE REFLECTED BELOW. 1/
   232*
                  6 / 13X, 'TASK ANALYSIS USAGE'//
   233*
                  7 3X, MESSAGE', 10X, 'ACTION', OX, 'HIOD'/
   234*
   235*
                  A 4X, 'TYPE', 11X, 'OFFICIER', 6X, 'OPFRATOR'/
                  9 21x, '(1)',11X, '(2)'/
   236*
                  9 7( 1X, 15, 117, 114/))
   237*
   238*
                   READ 2140, MT, J. NTA
              2140 FORMAT(2X, 11, 17X, 11, 20X, 12)
  239*
   240*
                   IF( MT .LE. n) GO TO 2
                   IATA(I+MT) = NTA
   241*
   242*
                  GQ TO 130
                      CHANGE OPERATOR SPEED
   243*
   244*
               140 CONTINUE
   245*
                  PRINT 1150, (J. F(J), J=1.6)
              1150 FORMAT(22(1Y/).
   246*
                  2 1 C J=OPERATOR
   247*
                                      Г
                                               J=SPEFD'/
                    . INDICATE ANY CHANGES ABOVE. .
   243*
   249*
                  3 'THE CHANGES WILL BE REFLECTED BELOW!
                                                 SPFED 1/
   250*
                  4 // *
                              OPERATOR
```

```
***FXPFR***
*FUPFR***
                  5 6(9X, 12, 12X, F5,2/1)
READ 2150, J, FJ
   251 *
   252*
   253*
              2150 FORMAT(2X, I2, 14X, F6.2)
   254*
                   IF( J .LE. 0) GO TO 2
   255*
                   F(J) = FJ
                   GO TO 140
   256*
   257*
                      CHANGE OPERATOR STRESS THRESHOLD
   258*
               150 CONTINUE
   259*
                   PRINT 1160, (J, STRM(J), J=1,6)
              1160 FORMAT(22(1X/);
   260*
    261*
                  2 · [ ]=OPERATOP
                                      (
                                               JESTRESS THRESHOLD:/
                  3 . INDICATE ANY CHANGES AROVE!
    262*
                  4 1. THE CHANGES WILL BE REFLECTED BELOW. 1/
    263*
                             OPERATOR
    264*
                  4 / •
                                                THRESHOLD' /
                  5 6(AX.12.14X. F6.2 /))
    265*
                   READ 2160, J. ST
    266*...
              2160 FORWAT(2X, T2, 14X, F6.2)
    26.7*
                   IF( J .LE. 0) GO TO 2
    268*
   269*
                   STRM(J) = ST
    270*
                   GO TO 150
                       CHANGE PROBABILITY OF A SIGNIFICANT ERROR
    271*
               170 CONTINUE
   272*___
    273*
                   PRINT 1180, PUS
             1180 FORWAT( 22(1X/),
    274*
                 1.1.1. F6.31. 'I=PROBAPILITY OF A SIGNIFICANT FROOR IN THE DATA .)
   275*
                   READ 2180, PUS
   276*
              2180 FORMAT(2X, F6.3)
    277*
   27<u>8*</u>
                   GO TO 2
   279*
                       CHANGE MESSAGES TO AC RANDOM THROUGH HOUR
               180 CONTINUE
   2804
                   PRINT 1190, (IH, IGR (IH), IH=1,12)
   281*
              1190 FORMAT(22(1X/),
    282*
                  1 • [ ]=HOUP
    283*
                                         7=MESSAGES+/
                  2 . INDICATE CHANGES AROVE. CHANGES WILL BE REFLECTED BELOW://
   284
   285*
                           MESSAGE APRIVAL PATE 1/
                                      FREQUENCY 1/
                          HOUR
   286*
  ... 287*
                  5 12(6X:12:10X: 13/)
   288*
                   READ 2190: TH: IG
              2190 FORMAT(2X, 12, 12X, 13)
   2R9*
    299*
                   IF( IH.LE. 0) GO TO 2
   291*
                   IGR(TH) = IG
    202*
                   GO TO 180
                      CHANGE MESSAGE TYPE OCCURRENCE RATE
   293*
    204*
               190 CONTINUE
   295*
                   PRINT 1200, (TT, TT=1,7), (IH, (FRET(IT, TH), IT=1,7), IH=1,10)
   296#
              1200 FORMAT(22(1Y/),
                                     [ ]=TYPE
    297*
                  1 • L ]=HONb
                                                          J=CUMULATIVE PROPORTION!/
                                                   Γ
                  2 . INDICATE CHANGES ABOVE. CHANGES WILL BE REFLECTED BELOW://
    2004
   297#
                  3 10x, *FREQUENCY OF MESSAGE TYPES EMPRESSED AS CUMULATIVE PROPORTI
                  40451/
    300#
                  5 40x; MESSAGE TYPE!/
    30.10
                  6'5X, 'HOUR', 10X, 717/
    30.2#
                  7 12(6X, 12, 11X, 7F7.2/))
    . .
    • . •
                   READ 2200, TH, TT, FPF
    5 . .
              2000 FORMAT(2X, 12, 12X, 12, 12X, F5.2)
                   IF( TH .LE. 0) GO TO 2
                   FRET(IT, IH) = FRF
```

```
*F v P E R * * *
              ***EXPFR***
                   GO TO 190
    309*
              999 CONTINUE
    309*
    310*
                    RETURN
    311*
                   END
                      ***FATIG!!***
     ***FATIGU***
                    SUBROUTINE FATIGHT
      1*
                       CALCULATES WORK FATIGUE AS A FUNCTION OF HOUP
      2*
             С
                    INCLUDE COMBLE
      3*
      4*
                    DAY = IDAY
                    PAFy = 1.1147 - .02173 * Z(M) - (DAY - 1.) * .01
      5*
                    PAFW = 1./ PAFW
      6*
                    IF(PAEW .LT. 1.) PAEW = 1.
      7*
                    RETHRN
      д*
                    END
      9*
```

\*\*\*!OUR\*\*\*

\*\*\*HOUR\*\*\*

```
1 *
               SUSPORTINE HORR
                  READS IN MESSAGE BY HOUR VARIABLES
 2*
        C
               INCLUDE COMPLK
 ጓ *
               RE10(7,49) TSKID
 11 *
           40 FORMAT(II)
 5, *
               IF( TSKIP .FA. 1) 30 TO 107
 6.
                 ?=40(7+50) (NMTYP(TK )+IK=1+9)
 7*
            50 FORMAT (PAG)
 14.4
                READ(7,60) (RMDS(L),L=1,7)
 □*
111
            60 FORMAT (7F5.2)
               DO 105 THHE 1. THMAX
11*
               PEΛ5(7.90) ΤΗ, ΤΩΡ(ΤΗ), ΤΩΡ(ΤΗ), ΤΩΡ(ΤΗ),
12*
              1 (FOFT(L, IH), L=1,7), (FRFP(K, TH), K= 1,5),
13*
14*
              2 FRED(IH) . FRED(TH)
15*
           90 FORWAT(412, 14, 14F5.0)
               99 109 KX = 1.7
16*
17*
               FRET(KY, III) = FDET(KY, TH)/ 100.
           100 COUTIBUE
19*
13*
               00.102 \text{ KY} = 1.5
               FRED(KX,IH) = FRED(KX,IH)/ 100.
29*
           102 CONTINUE
21*
22*
           105 CONTINUE
          107 CONTINUE
23*
               IF( 000(1) .MF. CHAR(1)) GO TO 200
24*
               WPITE(2:108) (RMPS(L):L=1:7)
25*
          108 FORMATIVIARHOMESSAGES PER STIMULUS BY TYPE
26*
              1 434
27*
                                      3
                                             4
                                                   5
                                                          6
                                                                7 /1X.7F6.2)
                         1
24
               WRITE(2,110)
29*
           110 FORMAT(1H ./25H
                                         HOUR PARAMETERS,
30*
              1 / 96Y, 41H-----INDUT MESSAGES FROM OUTSIDE----- ,
              2 // 488
                                  CUMULATIVE VESSAGE EREQUENCY BY TYPE,
31 *
              3 33H
                          CHM. MSG FRED. BY DRIORITY .
32+
                        DELIVERIES PER HOUR
                                                 NUMBER OF MESSAGES .
33*
              4 464
              5 / 11911
34 *
                                                  4
                          HOLIR
                                                             6
                                                                  7
                                  1
スに*
              6 304
                             1
                                             lı
                                                  5.
                                     MOT-ROUTINE LAST 1/4 HR
36*
              7 509
                            ROUTINE
                                                                 ANYTIME
               DO 130 TH= 1, IHMAX
37*
               WRITE(2,120) 14,
3/3*
```

| 39*<br>40* |  |
|------------|--|
| 40*        | 1 (FRET(L.IH).L= 1.7).(FREP(K.IH). K= 1.5). FRER(IH). FREO(IH)           |
|            | 2 IGP(IH), IGR(IH)   |
| 41*        | 120 FORMAT(1H , IA, 1X, 7F5.2, 9X, 5F5.2, F13.1, F11.1, 2I11)            |
| 42*        | 130 CONTINUE   |
| 43*        | 200 CONTINUE   |
| 44*        | IF(ORO(9) •NE• CHAR(2)) GO TO 999  |
| 45*        | DO 900 IHH=1, THMAX  |
| 46*        | READ(7,1000) IH, FRHR (IH) , DURIN(IH) , SDIN(IH) , DEL (IH) , DELSD(IH) |
| 47*        | 100 FORMAT(12,5F10.4)  |
| 4A*        | IF(IH .GT. 0) GO TO 900  |
| 49*        | WRITE(2,1100)  |
| 50*        | 1100 FORMAT( * ZERO HOUR IN CASE TYPE DATA HAS BOMBED RUN*)              |
| 51*        | 900 CONTINUE   |
| 52*        | WRITE(2,1005)  |
| 53*        | 1005 FORMAT('1', 23X, 'DURATION', 14X, 'DELAY' /                         |
| 54*        | 1 * HOUR FREQUENCY MEAN SD MEAN SD*//)                                   |
| 55*        | DO 950 IH = 1.1HMAX  |
| 56*        | WRITE(2,1010) IH, FRHR(IH), DURIN(IH), SDIN(IH), DEL(IH), DELSD(I        |
| 57*        | 4.40 500 45/15 5540 41   |
| 58*        | 950 CONTINUE   |
| 59*        | 999 CONTINUE   |
| 60*        | RETURN   |
| 61*        | END  |
|            | •  |
|            | · · · · · · · · · · · · · · · · · · ·                                    |
|            |  |
|            |  |
|            |  |
|            |  |
|            |  |
|            |  |
|            |  |
|            |  |
|            |  |
|            |  |
|            |  |
|            |  |
|            |  |
|            |  |
|            |  |

```
SUBROUTINE TISUM
  1*
                   PRINTS SHIFT PESULTS
  2*
                INCLUDE COMPLK
  3*
                IF( 0R0(6) .ME. 1) GO TO 12
  4*
  5.*
                WRITE (2,4) IDENT, IDAGE
             4 FORMAT(141, 154, 1246, 13X, SHPAGE, 14/)
  6*
                IPAGE = TPAGE + 1
---7*
  д*
                WRITE(2,5) NSHE
              5 FORMAT(1H . / 2RH RESULTS OF SHIFT TTERATION: T5/)
  9*
                WRITE(2:10)(IH: (FC(IH: KL): KL=1:5): TH= 1: IHMAX)
 10*
             10 FORMAT(14 , //10%, 41HTHOROLIGHIESS COMPLETENESS RESPONSIVENESS .
 11*
               1 22HACCURACY EFFECTIVENESS/
 12+
               2 64 HOUR/
 13*
               3 ( 15, 5F12.2/))
 14*
 15*
             12 CONTINUE
                DO 15 IT = 1.7
 16*
 17*
                X = MOT(IT)
                IF( Y .LE. 0) GO TO 15
 18*
                NOTST(IT) = NOTST(IT) + NOT(IT)
 19*
                00 14 TS = 1.5
 20*
                   STOPE CUMULATIVE TIME SEGMENTS BY TYPE FOR RUN SHMMARY
 21*
         C
                CTST(TT*IS) = CTST(TT*IS) + CT(TT*IS)
 22*
                   CALCULATE ITERATION WEAR TIME PER SEGMENT PER TYPE
 23*
         C
                CT(TT,TS) = CT(TT,TS) / Y
 24*
 25*
             14 CONTINUE
             15 CONTINUE
 26*
                00 17 IP = 1,5
 27*
                X = MCP(IP)
 28*
                IF( Y .LE. 0) GO TO 17
 23*
                   ACCUMILLATE TIME SEGMENTS BY PRIORITY FOR RIN SUMMARY
 30 *
         C
                NCTSP(IP) = MCP(IP) + MCTSP(IP)
 31*
 32*
                00 16 15 = 1.5
                CTSP(IP,IS) = CTSP(IP,IS) + CP(IP,IS)
 33*
                CP(TP*IS) = CP(TP*IS) / X
 34*
            16 CONTINUE
 35*
             17 CONTINUE
 36*
 .3.7.*
                IF(.0R0(6) .NF. 1) 60 TO 30
                WRITE(2:20) (IT, NCT(IT), (CT(IT:IS), IS= 1:5), IT= 1:7)
 38*
 30*
            20 FORMAT(1H , //10X, A0H
                                                 NO.
                                                              T1
```

```
INCLUDE COMPLK.LIST
      2*
      2*
             COMBLK
                     PROC
                    INTEGER ORD, CHAR, AVAIL, PRIOR, OUT, DETYPE, END, SIF, CRIT
      2*
                    INTEGER SHETOV , TYPE
      2*
                    COMMON TPT1, TPT2, IPT3, IPT4, IPT5, IPT6
      2*
                    REAL INC. INS. IPL
      2*
                    INTEGER THUE, BKLG, CMSG, CMSGNO, TIF1, TIE2, TIF3, TIE4
      2*
                     COMMON IDENT(12), NSHIFT, IHMAX, MFN(3), ORO(10), NSHF,
      2*
                       THAY, BKLG, PUL, PHS, SRTA, SRTS, IATA(2.8), NTF, MPS,
      2*
                       w, F(6), PREC(6), STRM(6), ASP(6), J, SIF,
      2*
                       тЧ, IGP(12), IGR(12), IUR(12), FRET(7,12),
      2*
                   4
      2*
                       FREP(5,12), FRER(12), FRED(12), 71H, STR(6), MENS,
                       ER(4.7), ERPG(4), EDPT(4),
      2*
                       INC (7) . INS (7) .
      2*
                       JTYPE(20,4), CRIT(20,4), FND(20,4), TJF(20,4), TJS(20,4),
      2*
                       AVGTM(20,4). SIGMA(20.4), AVPROB(20,4), UETYPE(20.4). UEP(20,4).
      2*
                       CC12, CC13, CC14, CC23, CC24, CC34, W(4)
      2*
      2*
                    COMMON
                   3 MSG, PRIOR(50,2), LENTH(50,2), TYPE(50,2), TARIV(50,2),
      2.*
                       TNUE(50,2), NER(50,2), MAN(50,2), TETE(50,2), OUT(50,2), AVAIL(6), Z(6), MSGS, ST, FNDHR, HROVER, SHFTOV, NOSUC(6),
      2*
      2*
                       NOFAIL(6) . LOONE . INTRPICE) . MSGTRPLE) .
      2*
                   1 TIF1(50,6),TIE2(50,6),TIE3(50,6),TTF4(50,6), PFRF(6), TDL(12,6),
      2*
      2*
                       MSCPL(6),MSRFJ(6),M9CPL(12,6),M9PFJ(12,6),M0TNT(12,2),TW(12,6)
                   COMMON PARMA PARAA ITA KA YA RYA
      2*
                      MESS(2,2), CMSG, CMSGNO(50,2),PASP(6)
      2*
                    COMMON SEGS(200,7), TTYC(200), FC(12,5), ATPM, INFOLS(200),
      2*
              ***ITSUM***
*T+SUM***
                      T3
     40 *
                   1
                            TYPE CUPL./
                   2 154
     41*
                   2 ( 17, 115; 5F12.1/))
     42*
                 30 CONTINUE
     43*
                    70 50 IH = 1. IHMAX
     44*
                    20 51 L = 1.2
     45*
                    MUINT(IH+L) = MUINT(IH+L) + MOINT(IH+L)
     46*
                 51 CONTINUE
     47*
                    DO 50 M = 1, MENS
     48*
     49*
                    J = 1
                    IF( M .GT. MEN(1)) J = 2
     50*
                    MUCOMP(IH.J) = MICOMP(IH.J) + MOCPL(TH.M)
     51*
                    MUREJ(IH.J) = MUREJ(TH.J) + MOREJ(TH.M)
     52*
                 50 CONTINUE
     53*
     54*
                    IF(ICHAIN.NF.O) CALL DUMPY1
                    RETURN
     55*
     56*
                    END
```

\*\*\*MAIN\*\*\*

\*\*\*MAIN\*\*\*

```
*MAIN*** ***MAIN***
```

```
INCLUDE COMBLK
              DATAL((AITE(I:J:K):I=1:10);J=1:3);K=1:9)/270*0:0/
 3*
              DATA(((ADI (I.J.K), I=1,10), J=1,3), K=1,9)/270*0.0/
 4*
              DATA(((PROBI(T,J,K),T=1,10),J=1,3),K=1,9)/270*0.0/
 5*
            ...DATA (CHAR(I), I=1,37) /
 6*
             1 141, 142, 143, 144, 145, 146, 147, 148, 149, 140, 14,
 7*
             A*
             3. 1HL, 1HM, 1HM, 1HO, 1HP, 1HQ, 1HR, 1HS, 1HT, 1HU, 1HV, 1HW,
 9*
             4 1HX, 1HY, 1HZ /
10*
                DATA (FRHR(I), I=1,12)/12 * 0.0/
11*
12* .-
              IPAGE = 1
13*
           10 CONTINUE
              CALL SIMPAM
14*
              IF ( ICHAIN .EQ. 1) CALL CHAIN
. 1.5 *..
16*
              CALL PEOPLE
              CALL HOUR
17*
18*
              CALL ERROR
              IEND = 0
19*
20*
           15 CONTINUE
              IF( ORO(7) .EQ. CHAR(1)) CALL EXPER(IEND)
21*
              IF( IEND .E0.1) 60 TO 999
22*
              IF(ORO(9) .EQ. CHAR(1)) CALL CASEIN
23*
24*
              IF( ORO(8) .Eg. CHAR(1)) CALL COMPU
              DO 140 NSHE = 1. NSHIFT
25*
              SUBROUTINE RESET PREPARES COMMITIONS FOR START OF
26*
        C
27.×
           30 CALL RESET
              NEW SHIFT
28*
29*
           40 CALL BAKLOG
           60 CALL MESGEN
30.
              CALL MANDET
31*
 32*
              CALL RESHR
              IF (_SHFIOV .EQ. CHAR(36)) GO TO 130
 33*
34*
              60 TO 60
                 ALL MESSAGE PROCESSING IS HANDLED IN HERE
 35*
```

```
*MAIN***
             ***MATN***
               130 CALL ITSUM
                    PRINTS OUT SHIFT RESULTS
     37*
     38*
               140 CONTINUE
                        RUN ANALYSIS
             C
     39*
             С
                    PRINTS SHIFT SUMMARY ACROSS TTERATIONS
     40*
     41*
                    CALL RUNSUM
     42*
                    READ(7+160) IREP
     43*
               160 FORMAT( I1)
     44*
                    IF( IREP .EO. 1 ) GO TO 10
     45*
               150 CONTINUE
     46*
                    IF(ICHAIN.NF.O) CALL TOTIT
     47*
                    IF( ORO(7) .EQ. CHAR(1)) CALL SUMMER
     49*
                    IF( 0R0(7) .EQ. CHAR(1)) GO TO 15
     49*
               999 CONTINUE
     50*
                   END FILE 2
     51*
     52*
                    END
     ***MANDET***
                       ***MANDET***
      1 *
                   SUBROUTINE MANDET
      2*
             C
                   SELECTS MAN AND MESSAGE TO PROCESS AS WELL
                   AS DETERMINING WHEN HOUR IS OVER EITHER DUE
      3*
             C
      4*
                   TO ALL MESSAGES COMPLETED OR ALL MEN FINISHED
      5*
                   INCLUDE COMPLK
      6*
                10 CONTINUE
      7*
             C
                      FORCE COMPLETION OF ALL INTERUPTED MESSAGES FIRST
      9*
                   IF( KINKS .LE. 0 ) GO TO 19
                   DO 15 MINT = 1, MENS
      9*
     10*
                   IF( INTRPT(MINT) .NE. 1) GO TO 15
                   KINKS = KINKS - 1
    11*
    12*
                   MSEL = MINT
                   M = MINT
    13*
    14*
                   GO TO 80
    15*
                15 CONTINUE
    16*
                19 CONTINUE
    17*
                   CHECK IF ALL MEN HAVE FINISHED OUT THE HOUR
             C
    18*
                   IF (LDONE .GE. MENS) GO TO 500
    19*
                20 CONTINUE
             C
                   SELECT THE MAN WITH LOWEST TIME USED WHO IS AVAILABLE
    20*
    21*
                   ZTEST=360000.
    22*
                   DO 30 M=1, MENS
                   IF (AVAIL(M) .NF. CHAR(1) .OR. 7(M) .GE. ZTFST) GO TO 30
    23*
                   ZTEST = Z(M).
    24*
    25*
                   MSEL = M
    26*
                30 CONTINUE
    2.7*
                   M = MSEL
                   IF( TNTRPT(M) .FG. 1 ) GO TO AO
    28*
                   IF GR WAS SELECTED, SEE TE OTHERS APE WORKING AND
    29*
            C ... MESSAGE PRIORITY IS GREATER THAN 1
    30*
```

IF (MSEL .NF. MEN(1)) GO TO AN

31\*

32\*

35 CONTINUE

```
*MANDFT***
               ***MANDET***
                    SET UP 63 QUEUE FOR REVIEW/
MS = MESS (1.1)
     33*
     34*
                    DO 70 MSG = 1+MS
IF (PRIOR(MSG+1) -LT- 2 -OR- OUT(MSG+1) -NE- CHAR(11)) GO TO 70
     35*
     36*
     37*
                    IF (Z(MSEL) - TARIV(MSG.1)) 40,80,80
                 40 IDL(IH: MSEL) = IDL(IH: MSEL) - Z(MSEL) + TARIV(MSG:1)
     38*
                    Z(MSEL) = TARIV(MSG.1)
IF( Z(MSEL) .LT. ENDHR) GO TO 20
     39*
     40*
                    LDONE = LDONE + 1
     41*
     42*
                    AVAIL(MSEL) = CHAR(11)
     43*
                    GO TO 19
                 70 CONTINUE
     44*
     45*
                    IF THIS POINT IS REACHED THESE ARE NO MESSAGES WORTHY
                    OF G3S ATTENTION
     46*
                    LDONE = LDONE + 1
     47*
     4A*
                    AVAIL(MSEL) = CHAR(11)
                    DIF = 3600. - IDL(IH, MSEL) - TW(IH, MSEL)
     49*
                    IDL(IH: MSEL) = IDL(IH: MSEL) + DIF
     50*
     51*
                    Z(MSEL) = ZIH + 3600.
     52*
                    GO TO 10
     53*
                 80 CONTINUE
                      SET J TYPE OF OPERATOR SIMULATED
     54*
           ._...C..
     55*
                    J = 2
                    IF (MSEL *LE* MEN(1)) J = 1
     56*
                    IEL INTRPT(M) .E9. 1 ) GO TO 200
     57*
                       ARE THERE ANY MESSAGES LEFT IN THIS QUEUE
     58*
                    IF (MESS(2.J) .GT.0) GO TO 200
     50*
                    IF NOT CLOSE OUT THE HOUR FOR ALL OPERATORS OF THIS TYPE
                85 CONTINUE
     61*
                    IF (J .EQ.2) 60 TO 90
     62*
                   IS = 1
     634
     64*
                    IFN = MEN(1)
     65*
                    GO TO 100
     66*
                 90 CONTINUE
                       REFORE CLOSING OUT IOD FOR HOUR, SEE IF 63-AO FINESHED
             С
     67*
                    IF(MESS(2:1) .LF. 0) GO TO 95
     68*
                    MC = 0
     69.t.
                    MS = MEN(1)
     70*
     71*
                    DO 92 MA = 1, MS
     72*
                    IF( AVAIL(MA) .NE. CHAR(1)) MC = MC + 1
     73*
                 92 CONTINUE
                    IF( MS - MC) 95, 95, 93
     74*
     75*
                 93 CONTINUE
                    ZTEST = 360000.
     76*
     77*
                    DO 94 MA = 1, MS
                    IF( AVAIL(MA) .NE. CHAR(1) .OR. Z(M) .GE. ZTEST) GO TO 94
     78*
     79*
                    ZTEST = Z(M)
                    MSEL = MA
     80*
     A1.*
                   . M .= MSEL
     82*
                 94 CONTINUE
                    60 TO 15
     A3*
    - A4*
                95 CONTINUE
     85*
                    IS = MEN(1) + 1
                    IFN = MEN(1) + MEN(2)
     86*
               - 100 CONTINUE
     A74
                    DO 110 M = IS.IFM
     88*
     404
                    IDL(IH+M) =
                                   + 3600. - TW(TH,M)
```

```
*MANDET***
               ***MANDFT***
                   AVAIL(M) = CHAR(11)
     90*
                   IF (Z(M) .LT. ZTH + 3600.) LOONE = LOONE+1
     91*
     92*
                   IF( Z(M) *LT* (ZIH + 3600* )) Z(M) = ZIH + 3600*
     93*
               110 CONTINUE
                   GO TO 10
     94*
                   CHECK IF THIS MAN HAS AN INTERUPTED MESSAGE TO COMPLETE
     95*
               200 CONTINUE
     96*
                   IF (INTRPT(M) .NE. 1) GO TO 210
     97*
                   MSG = MSGIRP(M)
     98*
                   KM = MESS(1,J)
     99*
                   DO 205 KL = 1. KM
    100*
                    IF( CMSGNO(KL+J) .NE. MSG) GO TO 205
    101*
    102*
                    MSG = KL
                    GO TO 207
    103*
    104*
               205 CONTINUE
 ___105*
                    WRITE(2,206) MSG,J,M
                206 FORMAT (1H1, 19HCUMULATIVE MESSAGEE, TIO, 17H NOT IN QUEIE N.,
    106*
                  1 14, 8HFOR MAN , 14)
    107*
                207 CONTINUE
    <u>108*</u>
                    INTRPT(M) = 0
    109*
                    MSGIRP(M) = 0
    110*
                    GO TO 400
  __ 111*
               210 CONTINUE
    112*
                       SELECT NEXT MESSAGE TO PROCESS
    113*
             C
                    MS = MESS (1.J)
 114*
                    MSGTEM = 0
    115*
    116*
                    NOMSG = 0
                    DO 250 ML = 1.MS
    117*
                       (OUT (ML+J) .NE. CHAR(11)) GO TO 250
    118*
                    IF (TARIV(ML+J) +GT. Z(M)) GO TO 260
    119*
                    IF( PRIOR(ML,J) .GT. CHAR(1)) NOMSG = NOMSG + 1
    120*
             C
                    ITEM=PRIOR(ML,J)
    121*
                    NOMSG=NOMSG+ ISTKNT(ITEM)
    122*
                    IF (MSGTEM.LE.O) MSGTFM = ML
    123*
                    IF( PRIOR(ML.J) .LE. PRIOR(MSGTFM.J)) GO TO 250
    124*
                    MSGTEM = ML
    125*
                250 CONTINUE
    126*
                    IF(MSGTEM.LF. 0 ) GO TO 85
    127*
                    MSG = MSGTEM
    128*
                    GO TO 300
    129*
    130*
                260 CONTINUE
                    IF(MSGTEM-LE. 0) 60 TO 265
    131*
    132*
                    MSG = MSGTEM
                    GO TO 300
    133*
                265 CONTINUE
    134*
   ..135*
                    IF NO MESSAGE HAS ARRIVED YET
                    MSG = ML
    136*
                    GO TO 300
    137*
               270 CONTINUE
    138*
                280 CONTINUE
    139*
                300 CONTINUE
    140*
                    IF( TARIV(MSG+J) +GE+ (ZIH + 3600+) +AND+ J +EQ+ 2) GO TO 95
    141*
                    IF( TARIV(MSG.J) .GE. ENDHR) GO TO 85
    142*
                    IS THE SELECTED OPERATOR READY TO PROCESS THE MESSAGE
    143*
             C
    144*
                    IF( INTRPT(M) .FQ. 1 ) GO TO 400
                    IF (7(M) +GE. TARIV(MSG.J)) GO TO 310
    145*
                    IF NOT HE IDLES UNTIL MESSAGE ARRIVES
    146*
              C
```

```
*MANDFT***
                  ***MANDET***
                       IDL(IH:M) = IDL(IH:M) + TARTV(MSG:J) - 7(M)
IF( IDL(IH:M) .GT. 3600.) WRITE(2:305) IDL(IH:M): MSG: 7(M): M
    147*
    148*
                  305 FORWAT(1H , 29HIN WAIT FOR MESSAGE TOLE IDL=, F10.2, 1 7H MSG= , I5, 8H TIME= , F10.2, 8HFOR MAN , T5)
    149*
    150*
                       Z(M) = TARIV(MSG,J)
GO TO 320
    151*
    152*
    153*
                  310 CONTINUE
    154*
                  320 CONTINUE
    155*
                  340 CONTINUE
    156*
                  350 CONTINUE
                       COMPUTE STRESS LEVEL BASED ON NUMBER OF MESSAGES IN QUEUE, NUMBER OF OPERATORS, AND STRESS THREASHOLD
    157*
               С
     158*
     159*
                       A = NOMSG
     160*
                       B = MEN(J)
                       STR(M) = A/R
     161*
     162*_
                       DOES STRESS EXCEED THE THREASHOLD LEVEL
               С
                       IF(STR(M) .LT. STRM(M)) GO TO 400
     163*
                       IF (PRIOR(MSG+J) +NE+ 1
     164*
                                                            .OR. J. NE. 2) GO TO 400
                      OUT (MSG, J) = CHAR (29)
     165*
                  400 CONTINUE
     166*
                       CALL ASPIRE
     167*
                       CALCULATES ASPIRATION AND RESULTING PACE ADJUSTMENT FACTOR
     168*_
               C .
    169*
                       CALL FATIGU
                       CALCULATES WORK FATIGUE
     170*
               C
     171*
                       CALL PROC.
     172*
                       GO TO 10
                  500 CONTINUE
    173*
                           HOUR IS COMPLETED
    174*
    175*
                       HROVER = CHAR(36)
     176*
                        RETUPN
                      END
    177*
```

\*\*\*MESGEN\*\*\* \*\*\*MFSGEN\*\*\*

```
SUBROUTINE MESGEN CREATES MESSAGE QUEUES INCLUDING MERGING BACKLOG
 1*
  2*
                INCLUDE COMPLK
  3*
  4*
                IC = 1 --
  5*
                J = 1
                LZ = MESS(1.J)
  6*
. 7±
                DO 200 MSG = 1, LZ
                   MESSAGES COMPLETED ARE ZERDED OUT
  R*
                IF( OUT(MSG+J) .EQ. CHAR(14)) GO TO 100
  0*
                IF( IC .EQ. MSG) GO TO 190
10*
                   MESSAGES INCOMPLETE WILL BE MOVED TO THE BOTTOM OF THE QUEUE IF
 11*
                   THEY ARE NOT ALREADY THERE
 12*
         C
. 13*
                PRIOR(IC, J) = PRIOR(MSG, J)
                LENTH(IC:J) = LENTH(MSG:J)
 14*
 15*
                TYPF(IC,J) = TYPE(MSG,J)
                TARTY(IC,J) = TARIV(MSG,J)
 16* . ...
                TNUF(IC.J) = TNUE(MSG.J)
 17*
                NER(IC+J) = NER(MSG+J)
 18*
 19*
                MAN(IC+J) = MAN(MSG+J)
                IFTF(IC:J) = IFTF(MSG:J)
 20*
                OUT( TC_1J) = OUT(MSG_1J)
 21*
                CMSGNOLIC. J1 = CMSGNOLMSG. J)
_ 22*_
                IF(OUT(IC+J) .EQ. CHAR(29)) OUT(IC+J) = CHAR(11)
 23*
                IC = TC + 1
 24*
          -- 100 CONTINUE
25*....
                PRIOR(MSG,J) = CHAR(11)
 26*
 27*
                LENTH(MSG.J) = 0
 22*
                TARIVINSG.J1 = 0.
 29*
                TARTY(MSG.J) = TZERO
 30*
                TNUF(MSG \cdot J) = 0
```

```
**ESGEN***
                ***NESGEN***
     31*
                    MER (MSG+J) = 1
     32*
                    MAN(MSG.J) = CHAP(11)
                    IFTE(MSG.J) = 0
     33*
     34*
                    OUT(MSG_*J) = CHAP(11)
     35*
                    GO TO 200
     36*
                190 CONTINUE
     37*
                    IC = IC + 1
     38*
                200 CONTINUE
                    LOGRAC(IH.1) = JC - 1 + LOGRAC(IH.1)
IC - 1 IS EQUAL TO THE NUMBER OF MESSAGES IN THE QUEUE
     39*
     40*
              C
     41*
                    ICF = IC - 1 + IGP(IH) + IGP(TH)
                    MSG=IC-1
     42*
                    IF(( TGR(IH) + TGP(IH)) .LE. n) GO TO 310
     43*
     44*
                    Do 300 TI=IC+TCF
     45*
                     MSG=MSG+1
     46*
             С
                       DETERMINE VESSAGE TYPE
                    CALL PANDU(RY+1)
     47*
     4A*
                    DO 240 IT= 1.7
                    IF(QY .GT. FRFT(IT. [H)) GO TO 240
     49*
     50*
                    TYPF(MSG*J) = IT
                    GO TO 250
     51*
     52*
               240 CONTINUE
     53*
               250 CONTINUE
     54*
                     DETERMINE NUMBER OF MESSAGES FROM STIMULUS
     55*
                     CALL POIS(RMPS(IT),Y,KK)
     56*
                     IF(KK.LE.0) KK≈1
     57*
             C
                       DETERMINE MESSAGE TIME OF APPIVAL
     58*
                    CALL RANDU(PY:1)
     59*
                    IF(456 .GT. (TC -1 + *GR(IH))) GO TO 260
                    IF( TYPF(MSG,J) .NE. CHAR(5)) GO TO 255
     60*
     61*
                     X=71H+RY+3600.0
    62*
                    GO TO 270.
                       EREQUENCY OF APPIVAL IS USED HERE TO DETERMINE MESSAGE BUNCH II
    63*
    64*
               255 CONTINUE
    65*
                    FR = FRER(IH)
    66*
                    IF(IP .GT. 1) FR = FREC(TH)
                    CALL RANDU(PY+1)
    67*
                    FT= PY * FR + .49999
    68*
                    IF = FT
FT= TF
    69*
    70*
     71*
                    X = 7TH + (FT / (FP+1.0)) * 3600.
     72*
                    GO TO 270
     73*
               260
                    X=7TH+ 2700. + PY*900.
     74*
               270 CONTINUE
    75*
                     BUTLD MESSAGES
    76*
                    DO 290 JJ=1+KK
                    IF(JJ.Eq.1) 60 TO 230
    77*
     78×
                    MSG=MSG+1
    79*
                     DETERMINE MESSAGE TYPE
           .. C
    80*
                    CALL RANDU(RY:1)
                     00 1240 IT=1.7
    81*
    A2*
                     IF (RY GT FRET (IT IH)) GO TO 1240
    A3*
                     TYPE(MSG.J) =IT
                     GO TO 1250
    244
    A5*
              1240 CONTINUE
              1250 CONTINUE
    86*
```

A7\*

230

T/PTV(MSG/J)=X

```
***MESGFN***
*MESGFN***
                        DETERMINE MESSAGE PRIORITY
     884
                     CALL RANDU(PY+1)
     89*
     90*
                     00.210 \text{ IP} = 1.5
                     IF(RY .GT. FREP(IP, IH)) GO TO 210
     91*
                     PRIOR(MSG_{i}J) = IP
     92*
                     GO TO 220
     93*
                210 CONTINUE
     94*
                     CONTINUE
     95*
                220
                        NETERMINE MESSAGE LENGTH
              C
    . 96*
                     CALL RANDN (RY, RD, 0, 1)
     97*
                     IT = TYPE(MSG/J)
     99*
     99*
                     TLEN
                              = INC(IT) + RY * INS(TT) + 4000
                     IE( TLEN .LT. (INC(IT)/10.)) TLEN= THC(IT) / 10.
LENTH(MSG.J) = TLEN
    100*
    101*
    102*
                     CMSG = CMSG + 1
                     ITYC(CMSG) = TYPE(MSG.J)
    103*
                     IPRI(CMSG) = PRIOR(MSG:())
    104*
                     SEGS(CMSG+1) = TARTV(MSG+J)
    105*
                     CMSGNO(MSG.J) = CMSG
    106*
    107*
                     TNUF(MSG \cdot J) = 0.
                     NER(MSG*J) = 0
    108*
    109*
                     MAN(MSG_{\ell}J) = CHAR(11)
    110*
                     IFTF(MSG,J) = 0
                     OUT(MSG_{\bullet}J) = CHAP(11)
    111*
                     IE(MSG.GE.50) GO TO .310
    112*
                290
    113*
                     COMITINUE
                300 CONTINUE
    114*
    115*
                310
                     ICF=MSG
                     MESS(1/1) = TCF
    116*
                     MESS(2:1) = ICF
    117*
                        SET QUEUE IN ORDER OF MESSAGE ARPTVAL
  __118*.
          ._ _.C
                     DO 400 MSG = 1. TCF
    119*
                     MC = MSG + 1
    120*
    121*
                     IF( MC .GT. ICF) GO TO 400
                     DO 390 MG = MC. ICF
    122*
                     IF(TARIV(MSG,J) .LT. TARTV(MG,J)) GO TO 390
    123*
                     IF(TARIV(MSG,J) .EQ. TARIV(MG.J) .AMD. PRIOR(MSG.J) .GF.
    124*
    125*
                    1 PRIOR(MG.J)) GO TO 300
                     PRIORT = PRIOR(MSG+J)
    126*
                     LENTHT = LENTH (MSG+J)
    127*
                     TYPET = TYPE(MSG, J)
    12R*
                     TARTUT = TARTU(MSG+J)
    129*
                     CMSGT = CMSGNO(MSG/J)
    .130*
                     PRIOR(MSG,J) = PRIOR(MG,J)
    131*
    132*
                     LENTH(MSG,J) = LENTH(MG,J)
                     TYPF(MSG:J) = TYPE(MG:J)
    133*
    134*
                     TARTY (MSG, J) = TARTY (MG, J)
    135*
                     CMSGNO(MSG,J) = CMSGNO(MG,J)
                     PRIOR(MG.J) = PRIORT
    136*
                     LENTH(MG+J) = LENTHT
    137*
    138*
                     TYPF(MG,J) = TYPFT
    139*
                     TARTV(MG \cdot J) = TAPIVT
                     CMSGHO(MG+J) = CMSGT
    140*
```

IF( ORO(2) .NF. CHAR(1) ) GO TO 435

WRITE OUT AO-63 HOUR QUEUE

390 CONTINUE

400 CONTINUE

141\* 142\*.

143\*

144\*

C

```
***MESGFN***
*McSGFN***
               WRITE(2, 405) IDENT, IPAGE
405 FORMAT(1H1, 15X, 12A6, 13X, 5HPAGE, 14/)
    145*
   146*
    147*
                    IPAGE = IPAGE + 1
                    WRITE(2,410) TH
   148*
                410 FORMAT(1H , 9X, 43HMESSAGES GENERATED OR CARRIED OVER FOR HOUR, 15,
    149*
    150*
                   1 AH FOR G3//
                                  ARRIVED
                                            PRIORITY
    151*
                   2 47H ORDER
                                                           TYPE
                                                                    LENGTH.
                                       TOTAL
    152*
                           OUTCOME
                                                 ERROR
                                                                INTERUPTED
                                                                                CUMULATIVE
                   2 624
                   3/11x, 5H(SEC), 43X, 18HUNDET ERR RETURNS,
    153*
    154*
                   4 5X, 25HMAN
                                     ELEMENT
                                               MSG NO//)
                    DO 430 MSG = 1.TCF
    155*
                    WRITE(2,420) MSG, TARIV(MSG,J), PRIOR(MSG,J), TYPE(MSG,J),
    156*
                   1LENTH(MSG,J), OUT(MSG,J), TNUF(MSG,J), NER(MSG,J), MAN(MSG,J),
    157*
                   3 IFTE(MSG,J), CMSGNO(MSG,J)
    158*
                420 FORMAT(1H , 14, F13.1, 6X, II, 9X, II, I12, 7X, A1, I11,
    150*
                   1 19, 9x, I1, I10, I12)
    160*
                430 CONTINUE
    161*
                435 CONTINUE
    162*
                    IC = 1
   163*
                    J = 2
    164*
                    IF(MESS(1.J) .LF. 0) GO TO SAT
    165*
                    LZ = MESS(1.J)
    166*
                    Do 500 MSG = 1. LZ
    167*
                       VESSAGES COMPLETED ARE ZEROIFD OUT
    168*
             C
                    IF( OUT(MSG.J) .FA. CHAR(14)) GO TO 490
    169*
                       MESSAGES INCOMPLETE WILL RE MOVEN TO THE BOTTOM OF THE QUEUE IF
    170*
                       THEY ARE NOT ALREADY THERE
    171*
                    IF( IC .EQ. MSG) GO TO 495
    172*
                    PRINK(IC+J) = PRINK(MSG+J)
    173*
                    LENTH(IC+J) = LENTH(MSG+J)
    174*
                    TYPE([C.J) = TYPE(MSG.J)
    175*
                    TARTV(IC+J) = TARIV(MSG+J)
TNUF(IC+J) = TNUE(MSG+J)
    176*
    177*
                    NER(IC+J) = NFR(MSG+J)
    178*
    179*
                    MAN(IC+J) = MAN(MSG+J)
                    IFTF(IC,J) = YFTF(MSG+J)
    180*
                    OUT( TC.J) = OUT(MSG.J)
    181*
                    CMSGNO(IC+J) = CMSGNO(MSG+J)
    182*
                    IF (nut(IC+J) .En. CHAR(29)) nut(IC+J) = CHAR(11)
    183*
                    IC = IC + 1
    184*
    185*
                490 CONTINUE
    186*
                    PRIOR(MSG+J) = n
                    LENTH (MSG.J) = 0
    1A7*
                    TYPF(MSG*J) = 0
    188*
                    TARTY (MSG+J) = n.
              C
    189*
    190*
                    TARTY(MSG,J) = TZERO
                    TNUF (MSG+J) = 0
    191*
    192*
                    NER(MSG_{*}J) = 0
                    MAN(MSG, J) = n
    193*
                    IFTF(MSG+J) = 0
    104*
    195*
                    OUT(MSG_{\ell}J) = CHAP(11)
                    GO TO 500
    196*
    197*
                495 IC = TC + 1
    198*
                500 CONTINUE
    192*
                    IC = IC - 1
                    LOGRAC(IH+2) = IC + LOGRAC(IH+2)
    200*
```

MESS(1.J) = TC

201\*

```
*MESGFN***
                 ***MESGEN***
                     MESS(2*J) = TC

IF( ORO(2) *NF. CHAR(1) ) GO TO 580

IF( TC *LE* O ) GO TO 580
    202*
    203*
    204*
                      WRITE(2, 540 ) THENT, IPAGE
    205*
                 540 FORMAT(1H1, 15X, 12A6, 13X, 54PAGE , 14/)
    206*
                      IPAGE = IPAGE + 1
    207*
                      WRITE(2,550)
    208*
                 550 FORWAT( 1H , 9X, 23HTOD STARTING HOUR QUEUE//
    209*
                    2 474 ORDER ARRIVED PRIORITY
2 624 OUTCOME TOTAL ERROR
    210*
                                                                          LENGTH,
                                                                     INTERUPTED
                                                                                       CUMULATIVE
    211*
                     3/11x, 5H(SEC), 43X, 18HUNDET FRR RETURNS,
    212*
    213*
                     4 5X, 25HMAN
                                        FLEMENT MSG NO//)
    214*
                      DO 570 MSG =
                      DO 570 MSG = 1, IC
WRITE(2,560) MSG, TAPIV(MSG,J), PRIOR(MSG,J), TYPE(MSG,J),
    215*
                     1LENTH(MSG.J), OUT(MSG.J), THUE(MSG.J), NER(MSG.J), MAN(MSG.J),
    216*
    217*
                    3 IFTE(MSG,J), CMSGNO(MSG,J)
    218*
                 560 FORWAT(1H + 14 + F13 - 1 + 6X + I1 + 9X + I1 , I12 + 7X + A1 + I11 +
    219*
                     1 19, 9X, II, 710, I12)
                 570 CONTINUE
    220*
                 580 CONTINUE
    221*
                      RETURN
    222*
    223*
                      END
```

\*\*\*PEOPLE\*\*\*

```
SUBROUTINE PEOPLE
__1*
                   READS IN PERFORMANCE CAPARILITIES OF TOPS AND ADS
  2*
  3*
                INCLUDE COMPLK
  4*
                READ(7,50) ISKIP
             50 FORMAT(T1)
  5*
                IF( TSKIP .FQ. 1) 60 TO 120
  6*
                   READS IN NAMES OF PERSONNEL
...7*
         C
                READ(7,90) (NAME(M), M = 1, MENS)
  2*
             90 FORMAT(6A6)
  9*
                DO 110 MM= 1, MENS
__1.Q.*..
                READ(7:100) M: F(M): PREC(M): STRM(M): ASP(M)
 11*
 12*
            100 FORMAT(II, 3X, 2F5.3, F5.0, F5.3)
... 13*..
                PASP(M) = ASP(M)
 14*
            110 CONTINUE
 15*
            120 CONTINUE
                IF.(0R0(1) .NE. CHAR(1)) 50 TO 200
...16*...
 17*
                WRITF(2,150)
            150 FORMAT(1H , 30X, 19HOPERATOR PARAMETERS//
 19*
               1 12x, 3HMAN, 6x, 5HSPEED, 3x, 9HPRECISTON,
 19*
               2 8H STRESS , 10HTHRESHOLD , 2Y, 10HASPIRATION/)
 20*
 21*
                DO 170 M = 1, MENS
                WRITE(2,160) NAME(M), F(M), PREC(M), STRM(M), ASP(M)
 22*
 23*
            160 FORMAT(1H , 11X, A6, 2F10.2, F14.2, F15.3)
            170 CONTINUE
 24*
 25*
            200 CONTINUE
                RETURN
 26*
 27*
                END
```

\*\*\*P0I5\*\*\* \*\*\*P0I5\*\*\*

ı

```
SUBROUTINE POIS (AMPRY , IPO)
 2*
        C
                  SUPPLIES RANDOM NUMBERS FROM A POISSON DISTRIBUTION
        c
                  TPD = INTEGER FROM A POISSON DISTRIBUTION
 3*
                  AM = A MEAN - ONLY NUMBER REQUIRED
 4*
 5*
               IPD = 0
              CALL RANDU(RY+1)
 6*
7*
           10 CONTINUE
              IF( RY .LE. (FXP(-AM)))GO TO 50
 A*
              R1 = RY
 9*
              IPD = IPD + 1
10*
              CALL RANDU(RY+1)
11*
              RY = RY * R1
12*
               GO TO 10
13*
14*
           50 CONTINUE
15*
               RETURN
16*
               END
***PROC***
               ***DCOC***
              SUBROUTINE PROC
 2*
              INCLUDE COMPLK
              DIMENSION ERP(4)
 3*
 4*
              DIMENSION AVPRB(20,4)
 5*
              EQUITYALENCE ( AVPROB, AVPRB)
                 CALCULATE STRESS FACTOR FOR MESSAGE
 6*
        C
              SF = 0.
 7*
 A*
              ZIF = 1.
 9*
              TMIN = 0.
               IF( STR(M) .LF. 1. ) GO TO 3
10*
               SF = (STR(M) - 1.)/(STRM(M) - 1.)
11*
              ZIF = -1.829*SF**3 +3.470*SF**2 -2.351 * SF + 1.
12*
              IF.( SE. •GE• 1) ZIF = .•292_
1.3*
            3 CONTINUE
14*
                 DETERMINE APPROPRIATE TASK ANALYSIS FOR THIS MESSAGE TYPE
15*
             IT = TYPE (MSG.J)
46*...
              K = TATA(J_{I}TT)
17*
18*
              MCUM = CMSGNO(MSG*J)
                 SET UP ERROR RATE MATRIX FOR THIS TYPE OPERATOR
_1.9*...
               IF( J .EQ. 2 ) GO TO 5
20*
21*
              DO 4 TE = 1.4
```

```
*Pp0C***
             ***PR0C***
                   ERP(IE) = ERPG(IE)
     93*
                   CONTINUE
     24*
                   GO TO 7
                 5 CONTINUE
     25*
     26*
                   DO 6 IE = 1.4
     27*
                   ERP(IE) = ERPI(IF)
                   CONTINUE
     28*
     29*
                  7 CONTINUE
                   NERR = 0
    .30*
     31*
                   TIME = 0.
                    IF( ORO(4) .NE. CHAR(1)) GO TO 30
     32*
                       PRINT OUT START OF MESSAGE PROCESSING PARAMETERS
     33*
             C
     34*
                   WRITE(2.8) IDENT, IPAGE
                 8 FORMAT(1H1, 15X, 12A6, 13X, 5HPAGE, 14/)
     35*
   .36*
                   IPAGE = IPAGE + 1
                   WRITE(2,9) MCUM, NAME(M), IDAY, NMTYP(IT), ZIF, IH,
     37*
                  1 MSG, PAFW, NSHF, PAFA, IDL(IH,M), TARIV(MSG,J),Z(M)
     38*
                 9 FORMAT(1H , 9X, 14HMESSAGE NUMBER, T6,
     39*
                                                 __ , A6, 13H
                            _____MAN
                                                                       DAY. 112.
                  2 244
     40*
                                   MESSAGE TYPE
     41*
                  2 /26H
                                                    , A6, 21H
                                                                      STRESS FACTOR .
   42*
                  3 F7.2, 16H
                                           HOUR, It1,
     43*
                 ...4 /234
                                   MESSAGE ORDER, 17, 17H
                                                                     FATIGUE, F13.2,
                                    ITERATION, 16,
                  5 214
     444
                  6 /40X, 10HASPIRATION, F19.2,
     45*
                  7 /40X, 9HCUM. IDLE, F11.2.
     46*
                                   MESSAGE ARRIVAL, F10.1, MESSAGE START ,F11.1 //)
    47*
                  8 /25H
48*
                  9 /24H
    49*
                   WRITE(2,20)
                20 FORWAT(1H . 9Y. 31HELEMENT
                                                 FXECUTION CUMULATIVE .
     50*
     51*
                  1 56HOUTCOME TYPE OF CRITIC SEGMENT
                                                              ERROR
                                                                           ERROR
                                                   TIME (SFR)
                  2 11x+ 3HNO . . 9X+ 35HTTME
     52*
                                                                      ELEMENT.
                                              TYPF
                   3 44H -ALITY
                                                       RFTURNS INTRP//)
                                   ENDED
     53*
                 30 CONTINUE
     54*
     55*
                   IF(_OUT(MSG+J) .EQ, CHAR(29)) GO TO 512
     56*
                   ST = 7(M)
                   I = 1
     57*
     58*
                     SET UP FOR INTERUPTED MESSAGE IE THERE IS ONE TO BE PROCESSED
     59*
                   IF (IFTE(MSG.J) .LE. 0 ) 60 TO 40
                   ST = START(M)
     ፉበ*
                   I = IFTE(MSG,J)
    -61#...
                   MAN(MSG+J) = 0
     62*
                   OUT(MSG_{*}J) = CHAR(11)
     63*
     44
                   NERR = INT(M)
                   INT(M) = 0
     65*
                   INTRPT(M) = 0
     66*
     67*
                   MSGTPP(M) = 0
     68*
                   IFTF(MSG,J) = 0
     69*
                   START(M) = 0.
                   GO TO 70
     70*
                40 CONTINUE
     71*
                   DETERMINE IF MESSAGE IS REJECTED BY 6-3
     72*
     73*
                   - IF- (J.NE.1.OR.JTYPE(T.K).NE.
                                                        .OR. PRIOR(MSG.J) .AT. 1)
                                                   1
     74*
                   1 GO TO 65
     75*
                   CALL RANDU(RY+1)
                IF (RY .LE. AVPRR(I.K)) 60 TO 65.
60 OUT(MSG.J) = CHAR(29)
     764
     77*
     7A*
                   60 TO 512
```

```
***PROC***
   79*
              65 CONTINUE
                  NERR = NER (MSG, J)
   អា*
   81*
              67 CONTINUE
   A2*
                  IF( J .EQ. 1 .AND.I .EQ. 1 ) SFGS(Mc/M.2) = Z(M)
                     STARTING POINT FOR TASK FLEMENT PROCESSING CYCLE
   83*
           C
               70 CONTINUE
   84*
                     CALCULATION OF INTERUPT DUPATION AND OCCURRANCE
   85*
           С
   A6*
                  TMIN = 0.
                     THE FOLLOWING BYPASS ASSUMES DIMENSIONS OF 10 TACK ELEMENTS
           C
   87*
   88*
                     AND 3 TASK ANALYSES
                  IF( I .GT. 10 .OR. K .GT. 3) GO TO 77
   20x
   90*
                  DO 76 II = 1.ITYMAX
                  IF( PROBI(I+K+IT) +LF. 0+) 60 TO 76
   91*
   92*
                  CALL RANDU(RY,1)
   93*
                  IF( RY .GT. PROBI(I, K, II)) GO TO 76
   94*
                  CALL RANDN(RY,RD,0., 1.)
   95*
                  TMIN = RD * ADI(T,K,TI) + AITF(T,K,TT)
                  GO TO 77
   96*
   97*
              76 CONTINUE
   QA*
                  II = 0
  99*
              77 CONTINUE
                 DETERMINE IF ACTION UNIT IS A DECISION
 1.0.0.*
                  IF (JTYPE(I+K).NF.
 101*
                                        3
                                           ) GO TO 90
  102*
                 CALL RANDU(RY+1)
                 IF (PY .GE. AVPRB(I,K)) 60 TO 80
SIF = CHAR(30)
___103*
 104*
 105*
                 GO TO 250
 1.06*
              80 CONTINUE
                 SIF = CHAR(17)
 107*
  108*
                  GO TO 250
                 DETERMINE IF AN EQUIPMENT ACTION UNIT IS INVOLVED
 109*
 110+
              90 IF (JTYPE(I+K) .NE. 4
                                              ) 60 TO 110
 111*
                 CALL RANDN(RY,RD,0., 1.)
 112*
                  TIME = AVGTM(I+K) + RD*SIGMA(I+K)
 113*
                  IF(TIME .LT. (AVGTM(I.K)/ 3. ))TIME = AVGTM(I.K)/ 3.
                 CALL RANDU(RY.1)
 114*
. 115*
                 IF (RY .GE. AVPRR(I.K)) GO'TO 100
                 SIF = CHAR(30)
GO TO 350
 116*
 117*
 118*
             100 SIF = CHAR(17)
 119*
                 GO TO 350
 120*
             110 CONTINUE
                 DETERMINE NUMBER UNNOTED ERRORS THIS TASK ELEMENT
 121*
                 FOR TRANSFORM OPERATION
 122*
 123*
             200 CONTINUE
 124*
                 IF (UETYPE(I+K)
                                   •NE • CHAR(31)) GO TO 210
 125*
                 AL = LENTH(MSG+J)
 126*
                 IPD = 0
 127*
                 AM = ER(1:IT) + AL/100.
 12A*
                 CALL POIS(AM, RY, IPD)
 120*
                 TIE1(MSG + M) = IPD
 130#
                 AM = FR(2: IT) * AL/100.
 131*
                 CALL POIS (AM, RY, IPD)
 132*
                 TIE2(MSG+M) = IPT
 133*
                 AM = FR(3,IT) + AL/100.
```

\*Pn0C\*\*\*

134\*

135\*

CALL POIS(AM, RY, JPD)

TIE3(MSG.M) = IPD

```
'Po0C***
              ***PR^C***
    <u> 136</u>*
                     AM = FR(4 \cdot IT) + AL/100.
                     CALL POIS (AM, RY, IPD)
    137*
                     TIE4(MSG.M) = IPD
    138*
    139*
                     TNUE (MSG.J) = (TIE1 (MSG.M) + TIE2 (MSG.M)
                    1+TIF3(MSG+M) + TIE4(MSG+J))*PREC(M) + TNUE(MSG+J)
    140*
                     IRESH(1,IH) = IRFSH(1,IH) + TTE1(MSG,M)
    141*
                     IRESH(2.1H) = IRESH(2. H) + TTE2(MSG.M)
    142*
    143*
                     IRESH(3,IH) = IRESH(3,IH) + TIE3(MSG,M)
    144*
                     IRESH(4,IH) = IRESH(4,IH) + TTE4(MSG,M)
                     IREST(1,IT) = IREST(1,IT) + TTE1(MSG,M)
    145*
                     IREST(2.IT) = IREST(2.IT) + TTE2(MSG.M)
    146*
                     IREST(3,IT) = IRFST(3,IT) + TTE3(MSG,M)
    147*
                     IREST(4,IT) = IREST(4,IT) + TIE4(MSG,M)
    148*
                     IRESH(7.IH) = IRESH(7.IH) + 1
    149*
    150*
                     IREST(7.IT) = IREST(7.IT) + 1
                     GO TO 212
    <u> 151*</u>
                210 CONTINUE
    152*
              С
                        FOR OTHER THAN TRANSFORM OPERATIONS
    153*
    154*
                     CALL RANDU(RY.11
                     IF (RY .GE. UEP(I,K)*PREC(M))GO TO 212
    155*
                     TNUE(MSG_{\ell}J) = 1 + TNUE(MSG_{\ell}J)
 156*
    157*
            ____212 CONTINUE
                     DETERMINE CUMULATIVE NO. UNNOTED ERPORS TO GENERATE ERR RESPONSES
    158*
                     IF ( UETYPE (T.K) .NE. CHAR (31)) GO TO 215
    159*
                       _EOR TRANSFORM ERRORS
    160*
                     AM = TIE1(MSG+M) * ERP(1)
    161*
                     CALL POIS(AM, RY, IPD)
    162*
    163*...
                     NER(MSG+J) = NER(MSG+J) + IPD
                     AM = TIE2(MSG+M) + ERP(2)
    164*
                     CALL POIS(AM, RY, IPD)
    165*
                     NER(MSG.J) = NER(MSG.J) + IPD
    166*_
                     AM = TIE3(MSG+M) * ERP(3)
    167*
                     CALL POIS(AM, RY, IPD)
    168*
                     NER(MSG,J) = NER(MSG,J) + IPD
    169*
                     AM = TIE4(MSG/M) * ERP(4)
    170*
                     CALL POIS(AM, RY, TPD)
    171*
                     NER(MSG,J) = NER(MSG,J) + IPD
   172*....
    173*
                     IF( NER(MSG.J) .GT. 20) NER(MSG.J) = 20
                     NERR = NER(MSG,J)
    174*
    175*
                     GO TO 220
    176*
                215 CONTINUE
    177*
                     CALL RANDU(RY+1)
                     IF( RY .GE. ERP( 1)) GO TO 250
IF( NER(MSG.J) .GT. 20) GO TO 250
    17A*
    179*
                     NER(MSG*J) = NER(MSG*J) + 1
    180*
                     NERR = NERR + 1
    181*.
    182*
                220 CONTINUE
              C
                     CALCULATES TASK FLEMENT EXECUTION TIME
    1A3*
                 250 CONTINUE
   ...194#
                     CALL RANDN(RY, RD, 0., 1.)
    185*
    1A6*
                     V = AVGTM(I \cdot K) + RD*(SIGMA(I \cdot K))
    1074
                     TIME = F(M) *V*71F*PAFA*PAFW
                     IF(TIME .LT. (AVGTM(I.K)/ 3.)) TIME = AVGTM(I.K)/3.
    189*
                     CHECK IF TIME IS A FUNCTION OF MESSAGE LENGTH

IF (JIYPE(I=K) = EQ. 2 ) TIME = TIME+ LENTH(MSG.J)

DETERMINES IF INTERUPTION DUE TO TNCOMING MESSAGE HAS OCCURRED
    189*
            . C
    190*
    191*
                        IF(J .NE. 2 .OR. FRHR(IH) .LE. 0.0) GO TO 259
    192*
```

```
*Pp0C***
               ***PROC***
                         CALL RANDU(RY.1)
IF(RY .GT. (FRHR(IH)/3600.) * TIME) 60 TO 259
    193*
    104*
    105*
                         CALL RANDU(RY,1)
    196*
                         TIME = RY * TIME
                         TIME = RY * TIME (0.,1.)
CALL RANDM(RY,RD (0.,1.)
TMIN=RD*SDIN(IH) * DURIN(IH)
    197*
    198*
  199*
                         I 1=10
                         STF= CHAR(20)
    200*
    201*
                          SETTING I TO 1 ASSUMES TASK ELEMENT 2 SHOULD BE EXECUTED NEXT
  _202*
                         I = 1
    203*
                         GO TO 350
                 259
                         CONTINUE
    204*
                       MODIFY ORIGINAL SUCCESS PROBABILITY AS FUNCTION OF PRECISION
    205*
                       IF (PREC(M)-1.) 260,270,280
    206*
    207*
                  260 PROR =(1. - AVPRB(I.K)) + (1. - PREC(M)) + 5.
                                                                               + AVPRB(I+K)
                       GO TO 290
    208*
    209*
                  270 PROB = AVPRB(I+K)
                       GO TO 290
    210*
                  280 PROB = AVPRR(I,K) * (5. * (1. - PREC(M)) + 1.)
DETERMINES IF TASK ELEMENT IS A SUCCESS OR NOTED FAILURE
     211*
    212*
 212*
213*
                       CALL RANDU(RY,1)
                       IF( STR(M) .LE. (STRM(M) / 4.)) 60 TO 294
    214*
                       IF( ASP(M) + 1. .LT. PROB) GO TO 294
IF( STR(M) .LE. STRM(M)) GO TO 292
    215*
    216*
                       IF( RY .LT. ASP(M)) GO TO 300
    217*
    218*
                       60 TO 295
    219#
                  292 CONTINUE
                       ZA = PROB + (ASP(M)/3.)*(((4. * STR(M))/STRM(M)) - 1.)
IF( RY .LT. ZA) GO TO 300
    220*
    221*
                       GO TO 295
    222*
                  294 IF (RY .LE. PROB) GO JO 300
295 SIF = CHAR(17)
    223*
    224*
    225*
                       GO TO 350
                200 \text{ SIF} = \text{CHAR}(30)
    226*
                  ADJUST TIME OF CURRENT WORK AND TOTAL WORK 350 Z(M) = Z(M)+ TIME + TMIN
    227*
     22R*
                       TW(IH,M) = TW(IH,M) + TIME + TMIN
LAST TASK ELEMENT OF A TIME SEGMENT
     229*
     230*
                       IF (END(I.K) .EQ. CHAR(11)) GO TO 400
     231*
                      IEK = END(I.K)
    232*
                       SEGS(MCUM+IEK) = Z(M)
     233*
     234*
                       IS THIS A TYPE 6 TASK ELEMENT
              ... 400 CONTINUE
     235*...
     236*
                       IF (JTYPE(I+K) .NE.
                                                        ) 60 TO 450
     237*
                                                   6
                           PERFORM ERROR RETURN IF INDICATED.
    238*
                       IF ( NERR
     239*
                                        ) 410,410,420
                  410 I=IJS(I.K)
     240*
    241*
                       GO TO 500
                  420 I = IJF(I\cdot K)
     242*
     243*
                       NOFAIL(M)=NOFAIL(M)+3
                       NERO S. NERR ... 1.
     24AB
     245*
                       GO TO 500
                       SET UP NEXT TASK ELEMENT
     246*
     247*
                  450 IF(SIF .EQ. CHAR(17)) GO TO 460
                        I = [JS([+K)
    24A*
                       60 TO 470
    249*
```

```
460 I = IJF(I+K)

COUNT FAILURE / SUCCESS FOR CRITICAL TASK ELEMENTS
 250*
 252°
             470 IF (CRIT(L+K) .NE. CHAR(14)) GO TO 500
                  IF(SIF .EQ. CHAR(17)) GO TO 480
 255*
                  NOSUC (M) = NOSUC (M)+1
 254*
 255*
                  GO TO 500
             480 CONTINUE
 256*
                  NOFAIL (M) = NOFAIL (M)+1
 2570
                  DOES THIS TASK ELEMENT RUN OVER THE HOUR
 25A+
             500 CONTINUE
 259*
                  IF (Z(M) .LT. ENDHR) GO TO 505
 260*
                  RETAIN CURRENT TASK ELEMENT DATA FOR NEXT HOUR MESSAGE
 261*
           C
 262*
                     ALLOCATE TIME USED IN THIS HOUR AND IN NEXT HOUR
2637
                  DIF = TW(IH_{PM}) + IDL(IH_{PM}) - 3600
                  IF( DIF .GE. 0) GO TO 501
IDL(IH:M) = IDL(IH:M) - DIF
 GO TO 503
 266*
 267*
             501 CONTINUE
                  \frac{TW(IH + 1 \cdot M) = DIF}{TW(IH \cdot M) = TW(IH \cdot M) - DIF}
 268*
        503 CONTINUE
LOONE = LOONE + 1
                  AVAIL(M) = 0
 272*
                  IF( I .LE. 0 ) 60 TO 505
 273*
                  IFTE(MSG.J) = I
 274*
                  MAN(MS6.J) = M
 275*
                  OUT(MSG.J) = CHAR(20)
276*
                  START(M) = ST
 <u> 277‡</u>
             505 CONTINUE
 27A*
                  PRINT OPTION 4 - RECORD TASK FLEMENT RESULTS
 279*
           C
                  IF( ORO(4) .NE. CHAR(1)) GO TO 507
 2001
                            .506)L.TIME.Z(M). SIF.JTYPE(L.K). CRIT(L.K). FND(L.K).
                  WRITE(2
 2A1*
 282*
                 1 UETYPE(L.K), NERR, TMIN, II
             506 FORMATCIH . 113.F14.2.F11.2.5X.A1.9X.11.7X.A1.7X.11.9X.
 2A3#
                 1 A1, I12, F6.2, I5)
 284*
 285*
             507 CONTINUE
                  IMIN = 0
 206*
                  IF MESSAGE INCOMPLETE OR REJECTED
IF( OUT(MSG.J) .EQ. CHAR(29))GO TO 512
 287*
           C
 288
 2494
                  IF ( OUT (MSG.J)....EQ. CHAR(20)) GO TO 515
           C
                  LAST TASK ELEMENT
 290*
                  IF( I .GT. 0) GO TO 70
IF(J .EQ. 1) GO TO 508
 291*
 2024
 293*
                     CALCULATE INFORMATION LOSS
                  T = TNUE(MSG,J)
 294*
 205*
                  B = INC(IT)
                  INFOLS(MCUM) = ((PUL, + 10. * PUS) * T)/R
                                                                  + .4999
 296*
                  INFOLS(MCUM) = ((PUL + 10 * PUS) * T)
                                                                   + .4999
 297*
                  INFLHR(IH) = INFLHR(IH) + INFOLS(MCUM)
 298*
                 IRESH(6, IH) = IRESH(6, IH) + INFOLS(MCUM)
IREST(6, IT) = IREST(6, IT) + INFOLS(MCUM)
 299+
 300*
 301#
                  IRESH(5.IH) = IRESH(5.IH) + NER(MSG.J)
                  IREST(5:IT) = IREST(5:IT) + NFR(MSG:J)
 302*
                  IRESH(7,IH) = IRESH(7,IH) + 1
 303*
 3044
                  IREST(7.II) = IREST(7.II) + 1
 305*
             508 CONTINUE
                  SET TASK ELEMENT IF COMPLETED
 306*
```

INT(W) = NERR

 $1 + (U_1H^T)TVIQM = (U_1HI)TVIQM$ 

MESS(2iJ) = MESS(2iJ) - 1

<u> 361\*</u>

362\* 363\*

```
Pp 10 ***
             ***PROC***
                   GO TO AND
   364*
               520 CONTINUE
   365*
                   IF( J .FO. 1) GO TO 530
   366*
                   MESS(2+2) = MESS(2+2) - 1
   367* .
                   SEGS (MCHM, 7) = 7(M)
   364*
   369*
                   ATPH = ATPM + SEGS(MCHM,6) - SEGS(McHM,1)
   370*
                    AOT-AOT+SEGS ("CH", 2) -SEGS (MCHM, 1)
   371*
                   AHT=AHT+SEGS (MCHM+6) -SEGS (MCHM+2)
                   GO TO 600
   372*
               530 CO ITTIUE
   373*
                   MESC(2+1) = MESC(2+1) = 1
   374*
                    MT = MESS(1/2) + 1
   375*
                       COMPLETED MESCAGES FROM AD-63 GO INTO IOD GUELLE
  376*
             C
                    TARTY(MT+2) = Z(M)
   377*
                   CMSSNO(MT+2) = CMSSNO(MSS+1)
   378*
                   PRIOR(MT+2) = PRIOR(MSG+1)
   379*
                   LEMTH(MT+2) = LEMTH(MSG+1)
   320+
                    TYP=(MT,2) = TYP=(MSG,1)
   381 *
                    THUE (MT.2) = THUE (MSG.1)
____3a2*
                    MFR(MT+2) = MFR(MSG+1)
   343*
                    MAR(MT/2) = 0
   384*
   385*
                    IFTF(MT+2) = 0
                    OUT(MT+2) = CHAR(11)
   385*
                    MESC(212) = MESC(212) + 1 .
   3n7*
                    MESS(1/2) = MT
   3<sub>88</sub>*
                       SORT TO PHY WESSAGES IN ORDER OF ARRIVAL TIME
   349*
             C
                   00 550 MGS = 1, MT
   390*
                    MGS1 = MGS + 1
   301*
   302*
                    IF( MGS1 .GT. MT) GO TO 550
                   DO 540 MG = MGS1+ MT
   303*
                    IF( TARIV(MGS.2) .LE. TARIV(MG.2)) on TO 540
   394+
                   PRIORT = PRIOR (MGS+2)
   345*
                   LENTHT = LENTH(MGS+2)
   396*
                    TYPET = TYPE(MGC+2)
   397*
                    TARTUT = TARTU(MES.2)
   309*
                    MSGT = CMSGNO(MGS+2)
   390*
                   MUST = TNUE (MGS+2)
   400*
                   NERT = NER(MGS,2)
   461*
                    OUTT = OUT(MGS+2)
   402*
                    IFTET = IFTE(MGS+2)
   403*
                    MANT = MAN(MGS,2)
   404*
                   PRIOR(MGS,2) = PPIOR(MG,2)
   405*
                   LENTH(MGS+2) = LENTH(MG+2)
   406*
                    TYPE(MGS:2) = TYPE(MG:2)
   407*
                    TARTV(MGS \cdot 2) = TARIV(MG \cdot 2)
   468*
                    CMSGNO(MGS+2) = CMSGNO(MG+2)
   409*
   410+
                    TNUE (MGS+2) = TNUE (MG+2)
                    NEP (MGS+2) = MEP (MG+2)
   411*
                    OUT(MGS/2) = OUT(MG/2)
   4124
                    IFT=(MGS,2) = [FTE(MG,2)
   413*
                    MAN(MGS+2) = MAN(MG+2)
   414*
                    PRIOR(MG+2) = PRIORT
   415*
                    LENTH(MG+2) = LENTHT
   416*
   417*
                    TYPE(MG,2) = TYPET
   418+ ...
                    TARTY(MG/2) = TARIVT
                    CMSGMO(MG+2) = MSGT
   419*
                    TNUF (MG+2) = NUFT
   420*
```

```
NER (MG.2) = NERT
421*
                 OUT (MG . 2) = OUTT
422*
423*
                 IFTE(MG.2) = IFTET
                 MAN(MG+2) = MANT
424*
425*
            540 CONTINUE
426*
            550 CONTINUE
            600 CONTINUE
427*
                 IF( ORO(5) .NE. CHAR(1)) GO TO 700
IF(J.EQ.2 .AND. OUT(MSG.J).EQ.CHAR(14)) WRITE(2.650)MCUM.
428×
429*
                1(SEGS(MCUM.IS), IS = 1.7)
430*
            650 FORMAT (1H , 22H
                                              MESSAGE NO. 15/ 2X.
            1 7HSEGMENT, 2X, 1H1, 9X, 1H2, 9X, 1H3, 9X, 1H4, 9X, 1H5, 9X, 1H6, 2 9X, 1H7, //4X, 7F10.1)
700 CONTINUE
431*
432*
433*
434*
                 RETURN
435*
436*
               __END
 ***RANDN*** ***RANDN***
  1*
                 SUBROLITINE RANDN(RY, RO, AM, S)
  2*
                 \mathbf{A} = \mathbf{0.0}
  3*
                 DO 10 I= 1.12
 4*
                 CALL RANDU(RY+1)
  5*
             10 A= A + RY
                 RD=(A-6.0) * S + AM
  6*
  7*
                 RETURN
                 END
  2*
 ***RANDU*** ***RANDU*** ...
   1*
                 SUBROUTINE RANDU(RY+N)
   2*
                  IRY = IFIX(RY / .74505806E-08)
                  IRY = AND(IRY * 65539, 134217727)
                  RY = FLOAT(IRY * .74505806E-08)
   4*
   5*
                 RETURN
   6* .....
                 END
  ***RESET*** ***RESET***
```

\*Pp0C\*\*\* ~

\*\*\*PROC\*\*\*

```
SUBROUTINE RESET
  1 *
                 RESETS CONDITIONS REQUIRED TO START A NEW SHIFT
  つ*
          C
                 I.E. A NEW SIMULATION ITERATION OR PUN
  3*
                 INCLUDE COMPLY
  4*
                 SHETOV = CHAR(11)
  5*
  6*
                 MESS(1 \cdot 1) = 0
                 MESS(1:2) = 0
  7*
                 MESS(2,1) = 0
  B#
                 MESS(2 + 2) = 0
  9*
 10+
                 PAFA = 1.
                 PAFW = 1.
 11*
                 AQT=0.0
 12*
                 O.C=THA
 13*
                 ATPM = 0.
 14*
                 KIMKS = 0
 15*
                 DO 20 IH = 1. THHAX
 16*
 17*
                 INFLHP(TH) = 0
                 DO 19 IC = 1,5
 18*
 19*
                 EC(TH \cdot IC) = 0.
 20*
              10 CONTINUE
                 DO 15 KG = 1. MENS
 21*
 22*
                 MOREJ(IH+KQ) = 0
                 MOCPL(IH+KO) = 0
 23*
 24*
                 TW(\underline{t}H_{\bullet}KO) = 0.
 25*
                 IDL(TH, KQ) = 0.
              15 CONTINUE
 26*
                 90.17 J = 1.2
 27*
 29*
                 0 = (U_1 \cup I) \text{TMIRM}
 20*
              17 CONTINUE
              20 COUTTMUE
 30*
                 IH = 1
 31*
                 ZIH = 0.
 32*
          C
 33*
                 ZIH=TZERO
 34*
                 ENDHR = ZIH + 3600.
                 SHETOV = CHAR(11)
 35*
                 00 50 CMSG= 1.200
... 36*
                 ITYC(CMSG) = 0
 37*
                 INFOLS(CMSG) = 0
 38*
...39* ...
                 DO 40 ITT = 1.7
                 SEGS(CMSG*ITT) = 0.
          C
 40*
                 SEGS(CMSG.ITT) = ZIH
 41*
              40 CONTINUE
...42*
              50 CONTINUE
 4.3*
                 DO 100 M = 1. MENS
 44*
```

```
*RFSET***
                ***RFSET***
     45*
                      ASP(M) = PASP(M)
                      AVATL(M) = CHAR(1)
     46*
     47*
               C
                      Z(M) = 0.
     48*
                      Z(M) = ZIH
     49*
                      PERF(M) = ASP(M)
     50*
                      NOSUC(M) = 0
                      NOFATL(M) = 0
     51*
                      INTQPT(M) = 0
     52*
     53*
                      MSGTRP(M) = 0
                      MSCPL(M) = 0
     54*
                      MSRFJ(M) = 0
     55*
                      INT(M) = 0
     56*
                      DO 90 MGG = 1 . 50
     57*
                      TIE1(MGG*M) = 0.
     58*
     59*
                      TIE_2(MGG \cdot M) = 0.
                      TIE3(MGG \cdot M) = 0.
     <u>*00</u>
                      TIE4(MGG*M) = 0.
     61*
                  90 CONTINUE
     62*
     63*
                 100 CONTINUE
     64*
                      CMSG = 0
                      5.1 = 1 nor od
     65*
                      Do 200 I = 1.50
     66*
     67*
                      CMSGNO(I \cdot J) = 0
     68*
                      PRIOR(I + J) = 0
     62*
                      TENIH(I·1)" = 0
                      TYPF(I,J) = 0
     70*
                      TARTV(I_{I}J) = 0.
     71*
               C
                      TARIV(I \cdot J) = ZIH
     72*
     73*
                      0 = (U \cdot I) = U \eta I
                      NER(T,J) = 0
     74*
                     0 = (L \cdot I) NAM.
    ...75±....
                      IFTE(I \cdot J) = 0
     76*
                      OUT(I,J) = CHAR(11)
     .77*
     7.8*
                 200 CONTINUE
                 300 CONTINUE
     79*
                      DO 400 IT = 1.8
     80*
     81*
                      NIMT(IT) = 0
                      NCT(IT) = 0
     82*
     A3*
                      DO 350 KP = 1.5
                      TMT(IT \cdot KP) = 0.
     84*
     A5*
                      CT(TT_*KP) = 0.
                 350 CONTINUE
     86*
                 400 CONTINUE
     A7*
                      DO 450 IP = 1.5
     88*
                      NCP(IP) = 0
     89*
                      DO 450 KP = 1.5
     90*
                      CP(TP*KP) = 0.
     01*
     92*
                 450 CONTINUE
                     RETURN
     .93*
                      END
     94*
```

\*\*\*RESHR\*\*\* \*\*\*RESHR\*\*\*

```
1 *
                 SUBPOUTINE RESHR
                 RESETS CONDITIONS FOR START OF SIMULATION OF NEXT HOUR
   2*
   3*
                     ALSO COMPUTES HOUR SUMMARY
           C
   4*
                 INCLUDE COMPLK
   5±
                 INFOLC = INFLHR(IH)
                    CALCULATE THOPOUGHNESS-EC(1) - FOR THIS HOUR
   6*
           C
   7*
                 A = 0
                 DO 5 M = 1, MENS
   8*
  . 9*
                 A = A + MQCPL(IH M)
  10*
               5 CONTINUE
  1.1.*
                 B = MESS(1/2)
                 C = MESS(1,1)
  12*
                 IF(( B + C) .GT. 9.) GO TO B
  13*
  14*
                -DO 6 I = 1.5
  15*
                 EC(IH,I) = 1.
               6 CONTINUE
  16*
  17*
                 EFF = 1.
  18*
                 60 TO 45
  19*
               8 CONTINUE
  .20*.
                 EC(LH_1) = A/(B+c)
  21*
                 IF( EC(IH_{1}) .LT. 0.) EC(IH_{1}) = 0.
                    CALCULATE COMPLETENESS -FC(2) - FOR THIS HOUR
  22*
          C
  23*
                 DO 10 M = 1 MENS
  24*
                 EC(TH_12) = FC(IH_12) + PERF(M)
  25*
              10 CONTINUE
                 ECTIM+5) = ECTIH+5) \ WENS ...
  26*
                 IF( 5C(14.2) .LT. 0.) FC(14.2) = 0.
  27*
  28*
          C
                    CALCULATE RESPONSIVENESS-EC(3) - FOR THIS HOUR
......29*......
                 A = 0
  30*
                 MS = MEN(1) + 1
  31*
                 DO 30 M = MS, MENS
  32*
                 A ... A. + MQCPL (IH:M)
  33*
              30 CONTINUE
  34*
                 ATPM = ATPM/A
```

```
*RF$HR***
                              ***RESHR***
                                          EC(TH.3) = 1. - ATPM/ 700.

IF( EC(IH.3) .LT. 0.) EC(IH.3) = 0.
          36*
          37#
                                            NEW RESPONSIVENESS 04/28/73
                            C
          3A*
                                          ACTEACT/A
          39*
                                          AHT=AHT/A
          40*
                                          X = 1.0
                                          IF(AHT.GT.300.) X=1.3-.001*AHT
          41*
          42*
                                          IF(x.GT.1.0) X=1.0
                                          IF(X.LT.0.0) X=0.0
          43*
          44*
                                         EC(IH.3)=X
          45*
                                          X=1.0
                                          IF(AQT.GT.300.) X=(96.-0.02*AQT)/90.
          46*
          47*
                                          IF(x.GT.1.0) X=1.0
                                          IF(X.LT.0.0) X=0.0
          48+
                                         EC(14.3)=EC(14.3) *X
          494
                                                CALCULATE ACCURACY -EC(4) - FOR THIS HOUR
          50+
                                          X = FLOAT(INFOLC) / 10.
          51*
          52*
                                         EC(IH,4) = 1. - X/A
          53*
                                          IF(EC(IH,4) \cdot LT \cdot 0 \cdot) EC(IH,4) = 0 \cdot
                            C
                                                CALCULATE EFFECTIVENESS
          玩品本
          55*
                                         TEM=CC12**2 + CC13**2 + CC14**2 + CC23**2 + CC24**2 + CC34**2
          56*
                                         EFF=TEM/6.0
                                         EFF = EFF * ( W(1) * EC(IH,1) + W(2) * FC(IH,2) + W(3) * EC(TH,3)
          57*
          58*
                                        1 + \psi(4) + EC(JH(4))
                                         EEF = EFF + ((6.0 - TEM)/6.0) * (EC(IH,1)****(1) * EC(IH,2)***(2) *
          59*
          60*
                                            EC(IH_{*}3)**W(3) * EC(IH_{*}4)**W(4))
                                         EC(14.5) = EFF
          61.*
          62*
                                          IF(EC(IH+5) + LT + 0 + FC(IH+5) = 0 + C(IH+5) = 0 + C(IH
                                                 ACCUMULATE RUN EFFECTIVENESS DATA
          63*
          64*
                                   45 CONTINUE
                                          00.50 I = 1.5
          <u>65*</u>
                                          CEC(IH.I) = CEC(IH.I) + EC(IH.I)
          66*
          67*
                                   50 CONTINUE
                                               ACCUMULATE MANPOWER UTILIZATION RUN DATA
          6A*
                           C
          69*
                                          DO 60 M = 1. MENS
          70*
                                          CTWH(IH_{\bullet}M) = CTWH(IH_{\bullet}M) + TW(IH_{\bullet}M)
                                          CIDH(IH.M) = CINH(IH.M) + INL(IH.M)
          71*
          72*
                                          MGCP(IH,M) = MGCP(IH,M) + MSCPL(M)
                                         IF( STR(M) .LT. 0.) STR(M) = 0.
CFS(IH:M) = CFS(IH:M) + STR(M)
          73*
          74*
          75*
                                          CFA(IH \cdot M) = CFA(IH \cdot M) + ASP(M)
          76*
                                   60 CONTINUE
          77*
                                          IF( ORO(6) .NE. CHAR(1) ) GO TO 530
          7A*
                                          WRITE(2,490) IDENT, IPAGE
          79*
                                490 FORMAT(1H1, 15X, 12A6, 13X, 5HPAGE , 14/)
                                         IPAGE = IPAGE + 1
          8Q*.
                                          WRITE(2,512) TH, IDAY, NSHF
          A1 *
                                 512 FORWAT(1H , 19HEND OF HOUR RESULTS, 11X, 4HHOUR, 11n/
          A2*
                                       1 31x, 3HDAY, 111/
          83*
                                              31X, 9HITERATION, IS//)
          84*
          A5*
                                         WRITE(2,513)(( M,MSCPL(M), MSREJ(M), INTRPT(M), TW(TH,M),
                                        1 IDI (IH.M).
                                                                             STR(M). ASP(M). PERF(M) ).M=1.MENS )
          264
                                 513 FORMAT(1H , 25HOPERATOR PERFORMANCE DATA/
          A7*
                                        1 28x, 12H--MESSAGES--,14X, AH--TIME--, 12x,
          AA*
                                           174-----FINAL-----/
          A9*
                                                                                COMPLETED REJECTED INTERRUPTED.
          90*
                                       3 13X7 38HMAN
          91*
                                        4 48H WORKED
                                                                             OTHER
                                                                                                    STRESS ASPIRATION PERFORM/
```

```
5(14x, 12, 111, 110, 110, F12.1, F10.1, F9.2, F9.2, F10.2/)
  92+
  93+
                          ,514) ATPM, MESS(1,1), INFOLC, (EC(IH, IV), IV=1,4), EFF
                WRITE(2
  94*
            514 FORMAT(1H , 19X, 24HMESSAGE PERFORMANCE DATA/
               1 23x, 24HAVERAGE TIME PER MESSAGE, F25.1/
  95*
  96*
               2 23x, 37HMESSAGES IN A0-G3 QUEUE AT HOUR START, I10/
  97*
               3 23x, 22HTOTAL INFORMATION LOSS, 125/
  98*
               4 23x, 24HEFFECTIVENESS COMPONENTS/
               5 26x, 12HTHOROUGHNESS, F14.2/
  99*
 100*
               5 26X, 12HCOMPLETENESS, F14.2/
               6_26x, 14HRESPONSIVENESS, F12.2/
 101*
               7 26x, BHACCURACY, F18.2/
 102*
 103*
               A 47x, 6H-----/25X, 14HEFFECTIVENESS=,F13.2/)
 104*
                WRITE(2,520)
            520 FORMAT(1H . 18X, 23HDETAILED MESSAGE TIMING/
 105*
               1 20x, 17HCUMULATIVE
106*
                                        TYPE/22X, 7HMESSAGE/
 107*
               2_22X, 6HNUMBER, 16X,
               3 42HT1
                                          T3
                                                    T4
                                                               T5)
 108*
 109*
            530 CONTINUE
 110*
                DO 550 MSG = 1. CMSG
                IF(SEGS(MSG+7) .LE. 0) 60 TO 550
 111*
112*
                IT = ITYC(MSG)
 113*
                T1 = SEGS(MSG,2) - SEGS(MSG,1)
 114*
                T2 = SEGS(MSG/3) - SFGS(MSG/2)
 115*
                T3 = SEGS(MSG/4) - SEGS(MSG/3)
                T4 = SEGS (MSG.5) - SEGS (MSG.4)
 116*
                T5 = SEGS(MSG.6) - SEGS(MSG.5)
 117*
                IF( 0R0(6) .NE. CHAR(1)) GO TO 541
118*
                WRITE(2,540) MSG, IT, T1, T2, T3, T4, T5
119*
 120*
            540 FORWAT(1H + 21X, I3, I11, 5F10.1)
 121*
            541 CONTINUE
                   ACCUMULATE TIME SEGMENT TIMES BY TYPE
 122*
                TMT(TT+1) = TMT(IT+1) + T1
123*
 124*
                TMT(IT \cdot 2) = TMT(IT \cdot 2) + T2
 125*
                TMT(IT/3) = TMT(IT/3) + T3
                TMT(TT+4) = TMT(JT+4) + T4
 126*
 127*
                TMT(IT+5) = TMT(IT+5) + T5
                NTMT(IT) = NTMT(IT) + 1
 128*
 129*
                CT(IT,1) = CT(IT,1) + T1
 130*
                CT(TT_2) = CT(TT_2) + T_2
131*
                CT(17,3) = CT(IT,3) + T3
 132*
                CT(IT,4) = CT(IT,4) + T4
 133*
                CT(IT,5) = CT(IT,5) + T5
                NCT(IT) = NCT(IT) + 1
 134*
                    ACCUMULATE TIME SEGMENT TIMES BY HOUR
 135*
          C
 136*
                CTSH(IH_{i}1) = CTSH(IH_{i}1) + T1
                CTSH(TH_12) = CTSH(IH_12) + T2
 137*
 139*
                CTSH(IH/3) = CTSH(IH/3) + T3
                CTSH(IH_14) = CTSH(IH_14) + T4
 139*
                CTSH(IH,5) = CTSH(IH,5) + T5
 140*
                NCTSH(IH) = NCTSH(IH) + 1
 141*
 142*
                    ACCUMULATE TIME SEGMENT TIMES BY PRIORITY
          C
143#
                IP = IPRI(MSG)
 144*
                CP(TP+1) = CP(IP+1) + T1
                CP(TP.2) = CP(IP.2) + T2
 145*
                CP(IP.3) = CP(IP.3) + I3
 146
 147*
                 CP(TP,4) = CP(IP,4) + T4
                 CP(IP,5) = CP(IP,5) + T5
 14A*
```

```
*R=SHR ***
              ***RFSHR***
    149*
                    NCP(IP) = NCP(IP) + 1
                    SEGS(MSG \cdot 7) = 0.
    150*
    151*
               550 CONTINUE
    152*
                   DO 570 IT = 1.7
    153*
                    X = NIMT(II)
                    DO 560 L = 1.5
    154*
                    IF( NTMT(IT) .EQ. 0 ) GO TO 560
    155*
                    TMT(IT+L) = TMT(IT+L) / X
    156*
    157*
               560 CONTINUE
   158*
               570 CONTINUE
                    159*
    160*
               580 FORWAT(1H //20X,17HMFSSAGE
    161*
                                                   NUMBER/
                   1 23x, 17HTYPE
    162*
                                     COMPLETED.
                                      T2
    163*
                   2 464
                            T1
                                                            T4
                                                                      T5/
    164*
                   3(24x, I1, I11,
                                       5F10.1))
               590 CONTINUE
    165*
    166*
               600 CONTINUE
                       GFT READY FOR MEXT HOUR
    167*
    168*
                    HROVER = CHAR(11)
                    DO 700 M = 1.MENS
    169*
    170*
                    AVAIL(M) = CHAR(1)
                    MSCPL(M) = 0
    171*
                    MSRFJ(M) = 0
    172*
    173*
                    DO 650 MGG = 1.50
    174*
                    TIE1(MGG \cdot M) = 0.
    175*
                   TIE_2(MGG_1M) = 0.
  __176*
                   TIE3(MGG \cdot M) = 0.
    177*
                   TIE4(MGG \cdot M) = 0.
    178*
               650 CONTINUE
   179*
               700 CONTINUE
                   KINKS = MOINT(IH,1) + MOINT(TH,2)
    180*
                    IH = IH + 1
    181*
                    IF(IH \bulletGE\bullet (IHMAX + 1 )) SHFTOV = CHAR(36)
    182*
    183*
                    ZIH = ZIH + 3600.
    184*
                    END4R = ZIH + 3600.
    185*
               800 CONTINUE
                   LDONE = 0
    186*
    187*
                    ATPM = 0
                    AQT=0.0
    188*
    189*
                    AHT=0.0
    190*
                    DO 950 JT = 1.8
    191*
                   NTMT(IT) = 0
    192*
                    DO 840 L = 1,5
    193*
                    TMT(IT/L) = 0.
               A40 CONTINUE
    194*
    195*
               850 CONTINUE
    196*
                    RETURN
                   END. ...
    197*
```

\*\*\*RUNSUM\*\*\*...\*\*\*RUNSUM\*\*\*

```
1*
                 SUBROUTINE RUNSUM
   2*
           C
                    PRINTS RUN SUMMERY AVERAGES ACCROSS ITERATIONS
    3*
                 INCLUDE COMPLK
    4*
                 WRITE(2.5) THENT, IPAGE
   5*
               5 FORMAT(1H1, 15X, 12A6, 13X, 54PAGE , T4/)
   5*
                 IPAGE = IPAGE + 1
   7*
                 M=ICHAIN
   8*
                 IF (M.LE.0) M=1
   9*
                 WRITF(2,10) M
   10*
              10 FORMAT(1H /10X, 545HIFT, 12, 84 SUMMARY//)
                    PRINT OUT MANEOWER UTILIZATION DATA
__11.* _
   12*
                 WRITE(2,20)
              20 FORVAT(1H , //9X, 20HMANPOWER UTILIZATION,
   13*
                1. // 15X, 31HTIME WORKED ___
.... _ 14.*
                                                . TIME OTHER
                2 214MSG UNITS
   15*
                                MEAN TIME,
                3 204
   16*
                           FTMAL
                                    FTNAL.
               5 /46X1 23HPROCESSED PER MESSAGE!
  1.7*
                6 214 STRESS ASPIRATION .
   18*
  19*
                7 /4X . 27HHOUR
                                     MAN
                                                  PROD )
```

```
*RIINSIIM***
               ***RUNS(JM***
     20*
                    X = NSHIFT
                    DO 25 M = 1. MENS
     215
                    TPMC(M) = 0.
     22*
                    MCL(M) = 0
     23*
                    SRS(M) = 0.
     24*
     25*
                    ASS(M) = 0.
                    WOR(M) = 0
     26*
     27*
                    TMI(M) = 0.
     28+
                 25 CONTINUE
                    DO 50 TH = 1, IHMAX
     29*
                    WRITE(2,26) IH
     30*
                 26 FORWAT(1H , 15)
     31*
                    DO 40 M = 1. MENS
     32*
                    WORK = CTWH(IH+M)/X
                    WOR(M) = WOR(M) + WORK
                    TMIDL = CIDH(IH.M)/X
                    TMI(M) = TMI(M) + TMIDL
     36*
     37*
                    PROP = WORK/ 3600.
                    YY= MGCP(IH.M)
     38*
                    TPM = CMTMG(IH,M)/YY
                    IF( YY .LE. 0 ) TPM = 0.
     IPMC(M) = IPMC(M) + CMTMG(IH+M)
     42*
                    MCL(M) = MCL(M) + MGCP(IH M)
     43*
                    SR = CFS(IH + M)/X
                    SRS(M) = SRS(M) + SR
     444
                    AS = CFA(IH+M) / X
     45*
   46*
                    ASS(M) = ASS(M) + AS
                    EXTPMH(IH,M) = TPM
     470
                    EXASPH(IH:M) = AS
     48*
                    MGC = FLOAT( MGCP(IH+M)) / X
     49*
                    WRITE(2,30) M, WORK, PROP, TMIDL, MGC.
     50*
                   1 TPM, SR, AS
     51*
     52*
                 30 FORMAT(1H , 5X)
                                         110, F8.0, F7.2, F10.0, I12, F14.0, F12.3,
                  1 F9.3)
     534
     54*
                 40 CONTINUE
     55*
                 50 CONTINUE
                  WRITE(2,70)_
     56*
     57*
                 70 FORMAT(1H :/36H MEANS FOR EACH MAN PER MESSAGE UNIT )
     58*
                    Q = IHMAX
     50x
                    . A =00....
     60*
                     B = 0
     61*
                     c = 0
     £2±
                     .a. =. a.
     63*
                     E = 0.
     64*
                     H = 0
     ARR.
                    G = MENS
                    DO 100 M = 1, MENS
     66*
                    WORK = WOR(M) / 0
     67*
                    TMIOL = TMI(M) / Q
     68*
     69+
                    PROP = WORK/ 3600.
                    YY= MCL(M)
     70*
     71#
                    TPM = 0
                    IF( MCL(M) .LE. 0 ) GO TO 75
TPM = TPMC(M) / YY
     72*
     73*
                    CONTINUE
     744
                    SR = SRS(M) / Q
     75+
                    AS = ASS(M) / Q
     76*
```

```
*RIINSUM***
               ***RUNSUM***
    77*
                    JF(WORK . EQ . 0 . 0) 60 TO 78
                   A = A + WORK
     78*
     79*
                   \vec{B} = R + TMIDL
                   C = C + YY
    A0*
                   D = D + TPM
    81*
     82*
                   E = E + SR
                   H = H + AS
     83*
                   GO TO 79
     R4*
     A5*
                   G=G-1
                79
                    CONTINUE
     86*
                   EXTPM(M) = TPM
     A7*
                   EXASP(M) = AS
     RR*
                   WRITE(2, 80) M, WORK, PROP, TWIDL, MCL(M), TPM, SR, AS
     89*
     90+
                80 FORMAT(1H , I15, F8.0, F7.2, F10.0, I12, F14.0, F12.3, F9.3)
     91*
               100 CONTINUE
                   WRITE(2, 120)
    92*
               120 FORMAT( 1H . / 7H TOTALS)
     93*
     94*
                   KC = C
                   PROP = WORK / ( MENS * 3600.)
     95*
                   WRITE(2,140) A. PROP. B.KC. D. F. H
     96*
     97*
                    WRITE(2,130)
     98*
               130 FORMAT(1H + // 12H GRAND MEANS/)
     99*
                    WORK = A / G
                    TMIDL = B / G
    100*
    101*
                    MSG = C / G
    102*
                    TPM = D / G
                   SR = F / G
    103*
                    A5 = H / G
   104*
   105*
                   PROP = WORK / 3600.
                    WRITE(2,140) WORK, PROP, TMIDL, MSG, TPM, SR, AS
    106*
 <u>. 1</u>n7*
               140 FORMAT(1H , F23,0, F7.2, F10.0, I12, F14.0, F12.3, F9.3)
                       PRINT OUT TIME SEGMENT DATA BY HOUR
    108*
   109*
                    WRITE(2,5) IDENT, IPAGE
    110*
                    IF(ICHAIN.EQ.O) GO TO 145
   111*
                   GMEANS(1)=GMEANS(1)+WORK
                   GMEANS (2) = GMEANS (2) + PROP
   112*
   113*
                   GMEANS (3) = GMEANS (3) + TMIDL
   114*
                   GMEANS (4) = GMEANS (4) + MSG
    115*
                   GMEANS (5) = GMEANS (5) + TPM
                    GMEANS(6)=GMEANS(6)+SR
    116*
   117*
                   GMEANS (7) = GMEANS (7) + AS
    118*
                    IBLK1=IBLK1+1
    119*.
                    ENCODE (48,9145, LINE) ICHAIN, WORK, PROP, TMIDL, MSG, TPM, SR, AS
                    FORMAT(17,F16.0,F7.2,F10.0,T12,F14.0,F12.3,F9.3)
    120*
              9145
    121*
                    WRITE(3*IBLK1) LINE
               145
    122*
                    CONTINUE
    123*
                    IPAGE = IPAGE + 1
    124*
                   NCC = 0
   125<u>*</u>
                   WRITE(2:200)
               200 FORWAT(1H + 24X, 13HTIME SEGMENTS+
    126*
    127*
                  1 /7x, 34H----T1---- ----T2----
                                      TOTAL TOTAL
    128*
                  2.41H ---- T4----
                   3 /414 HOUR TIME PROP TIME PROP TIME PROP,
    129*
    130*
                   4 43H TIME PROP TIME PROP
                                                      (SIM) MESSAGES
                   DO 250 TH = 1. THMAX
    131*
                    IF( NCTSH(IH) .LE. 0) GO TO 250
    132*
    133*
                    SUM = 0.
```

```
***RUNSUM***
*R, ,NSUM***
                    X = NCTSH(IH)
    134*
                   NCC = NCC + NCTSH(IH)
    135*
                    DO 210 IS = 1.5
    136*
                    CH(IS) = CH(IS) + CTSH(IH.IS)
    137*
                    CTSH(IH.IS) = CTSH(IH.IS) / X
    138*
                    SUM = SUM + CTSH(IH, IS)
    139*
                210 CONTINUE
    140*
                    DO 220 IS = 1.5
    141*
                    PRP(IS) = CTSH(IH: IS) / SUM
    142*
                220 CONTINUE
    143*
                    WRITE(2,230) IH, (CTSH(TH,IS), PRP(TS),TS=1,5),SUM, NCTSH(TH)
    144*
                230 FORMAT(1H , 14, 5(F6.0, F6.2), F10.0, 16)
    145*
                250 CONTINUE
    146*
                    SUM = 0.
    147*
                    DO 260 IS = 1.5
CH(IS) = CH(IS) / NCC...
   148*
    149#
                    SUM = SUM + CH(IS)
    150*
                260 CONTINUE
    151*
    152*
                    00.270 \text{ IS} = 1.5
                    PRP(IS) = CH(IS) / SUM
    153*
                270 CONTINUE
 154*
                    EXPR(1) = SUM
    155#
                    WRITE(2,280) (CH(IS), PRP(IS), TS = 1,5), SUM, NCC
    156*
                290 FORMAT(1H //5H MEAN,5(F6.0,F6.2), F10.0, I6)
    157*
                    IF (ICHAIN-EQ.O) GO TO 285
    158*
                    K=-1
    159*
                    DO 282 I=1.5
160*
                    K=K+2
    161*
                    GTSMNS(K)=GTSMNS(K)+CH(I)
    162*
                     GTSMNS(K+1)=GTSMNS(K+1)+PRP(T)
    163*
                    GTSMNS(11)=GTSMNS(11)+SUM
    164*
                    GTSMNS(12)=GTSMNS(12)+NCC
    165*
                    ENCODE (48,9282, LINE) ICHAIN, (CH(IS), PRP(IS), IS=1,5), SUM, NCC
    166*
         9282 FORMAT(14,1X,5(F6.0,F6.2),F10.0,16)
    .167#
                    IBLK1=IBLK1+1
    169*
                    WRITE(3'IBLK1) LINE
    169*
              C
                285 CONTINUE
    170*
                       PRINT OUT TIME SEGMENT DATA RY MESSAGE TYPE
              C
    171*.
                    WRITE(2:290) (IS: IS= 1:5)
    172*
               .290 FORWAT(1H // 6H TYPE .
  __ 173*
                   1 5(6H ----T, T1, 5H----),
    174*
                             TOTAL
                   2 14H
    175*
                   3 /5H MSG: 5(12H JIME PROP):
    .176*-
                                      CPL)
                              (SUM)
    177*
                   4 16H
                    DO 370 IT = 1.8
     178*
              C
                    DO 378 IT=1.7
    179*
                    IF(MCTST(IT) .LF. 0) GO TO 370
     180*
                    x = NCTST(IT)
     181*
                    SUM = 0.....
     1024
                    DO 340 IS = 1.5
     183*
                    CTST(IT.IS) = CTST(IT.IS) / X
     1A4*
                  __SUM = SUM + CTST(IT, IS)
    1854
     186*
                340 CONTINUE
                    DO 350 IS = 1.5
PRP(IS) = CTST(IT.IS) / SUM
     1A7*
     100*
                350 CONTINUE
     1A9*
                    WRITE(2, 360) IT, (CTST(TT, IS), PRP(IS), IS=1,5),
     190*
```

```
*R. NSIM***
               ***PUNSUM***
   191*
                    SUM. NCTST(IT)
               360 FORMAT(1H , 13, 1X, 5(F6.0, F6.2), F10.0, 16)
   192*
   193*
             C 370 CONTINUE
   194*
               370 IF(ICHAIN.EQ.0) GO TO 378
   195*
                   K=≈1
   196*
                   DO 372 I=1.5
                   K=K+2
   197*
   198*
                   TSMNST(IT+K)=TSMNST(IT+K)+CTST(IT+I)
               372 TSMNST(IT,K+1)=TSMNST(IT,K+1)+PRP(I)
   199*
   200*
                   TSMNST(IT,11)=TSMNST(IT,11)+SUM
                   TSMNST(IT,12)=TSMNST(IT,12)+NCTST(IT)
   201*
                   ENCODE (84,9378, LINE) ICHAIN, IT, (CTST(IT, IS), PRP(IS), IS=1,5), SUM,
   202*
   203*
                  1 NCTST(IT)
              9378 FORMAT(16.14.1X.5(F6.0.F6.2).F10.0.16)
   204*
   205*
                   IBLK1=IBLK1+1
                   WRITE(3'IBLK1) LINE
   206*
   207*
               378 CONTINUE
             C
   208*
                      PRINT OUT TIME SEGMENT DATA BY MESSAGE PRIORITY
   209*
                   WRITE(2.380) (IS. IS = 1.5)
   210*
               380 FORMAT(1H . // 6H PRIOR.
                  1 5(6H ----T,I1, 5H----),
   211*
   212*
                  2 14H
                           TOTAL
                  3 /5H
                         MSG, 5(12H TIME PROP),
   213*
   214*
                            (SUM)
                                     CPL)
                  4 164
   215*
                   00 455 IP=1.5
                   DO 450 IP = 1.5
   216*
                   IF( NCTSP(IP) .LE. 0) GO TO 450
   217*
   218*
                   X = NCTSP(IP)
   219*
                   SUM = 0.
   220*
                   DO 400 IS = 1.5
                   CTSP(IP.IS) = CTSP(IP.IS) / X
SUM = SUM + CTSP(IP.IS)
   221*
   222*
   223*
               400 CONTINUE
                   DO 410 IS = 1.5
   224*
   225*
                   PRP(IS) = CTSP(IP.IS) / SUM
   226*
               410 CONTINUE
   227*
                   WRITE(2,420) IP, (CISP(IP, IS), PRP(IS), IS=1,5), SUM, NCTSP(IP)
   228*
               420 FORMAT(1H , I3, 1X, 5(F6.0,F6.2), F10.0, I6)
   229*
             C 450 CONTINUE
  230*
               450 IF(ICHAIN.EQ.0) 60 TO 455
                   K=-1
    231*
   232*
                   DO 452 I=1.5
   233*
                   K=K+2
                   TSMNSP(IP+K)=TSMNSP(IP+K)+CTSP(IP+I)
   234*
                    TSMNSP(IP,K+1)=TSMNSP(IP,K+1)+PRP(I)
    235*
                   .TSMNSP(IP+11)=TSMNSP(IP+11)+SUM
   236*
                   TSMNSP(IP+12)=TSMNSP(IP+12)+NCTSP(IP)
   237*
                   ENCODE (84,9378, LINE) ICHAIN, IP, (CTSP(TP, IS), PRP(IS), IS=1,5), SUM,
    238*
   239*
                   INCISP(IP)
                   IBLK1=IBLK1+1
   240*
                   WRITE(3'IBLK1) LINE
   241*
             C
                    CONTINUE
    242*
                      PRINT OUT EFFECTIVENESS BY HOUR DATA
   243*
                   WRITE(2,5) IDENT, IPAGE
   244*
                   IPAGE = IPAGE + 1
    245*
   246*
                   WRITE(2,460)
               460 FORMAT(1H . //19X:29H----COMPONENTS----
   247*
                                                                EFFECT-/ /10X/
```

```
*RIINSIJM***
               ***RUNSIJM***
                   3AHHOUR
X = NSHIFT
                              THOR COMP RESP ACC IVENESS)
    24R*
    249*
    250*
                   DO 470 IC = 1.5
    251*
                   CH(IC) = 0.
    252*
               470 CONTINUE
    253*
                   DO 500 IH = 1. IHMAX
                   DO 480 IC = 1.5
CEC(IH.IC) = CEC(IH.IC) / X
    254*
    255*
                   CH(IC) = CH(IC) + CEC(IH,IC)
    256*
    257*
               480 CONTINUE
                    WRITE(2,490) IH, (CEC(IH,IC), IC = 1,5)
    25A*
               490 FORMAT(1H . 113, 4X, 4F5.2, FR.2)
    259*
               500 CONTINUE
    260*
                   DO 510 IC = 1.5
    261*
2627
2634
                   CH(IC) = CH(IC) / Q
               510 CONTINUE
                   EXPR(2) = CH(5)
    264*
                   WRITE(2,520) (CH(IC), IC= 1,5)
    265*
    266*
               520 FORMAT(1H //10x, 4HMEAN, 4x, 4F5,2, F8,2)
                    IF(ICHAIN.EO.0) GO TO 530
    267*
                   DO 525 I=1.5
    PAR
    2401
              _525 COMMNS(I)=COMMNS(I)+CH(I)
                   ENCODE (42,9525, LINE) TCHAIN, (CH(I), 7=1,5)
    270*
              9525 FORMAT(10X+14+4X+4F5+2+F8+2)
    271*
    272*
                   IBLK1=IBLK1+1
                   WRITE(3'IBLK1) LINE
    273*
274+
               530 CONTINUE
    275*
                      PRINT OUT WORKLOAD SUMMARY
                   WRITE(2.5) TOENT: IPAGE
    276*
                   IPAGE = IPAGE + 1
    277*
                   WRITE(2.540)
    278*
               540 FORMAT(1H . 20X, 16HWORKLOAD SUMMARY .
    279*
                  1 / 47X+ 28H-----MESSAGE UNITS-----
    280*
                 -2 -11X: 31HBACKLOG ..... MESSAGES DELIVERED
    201+...
                            COMPLETED
    2A2*
                  3 38H
                                         REJECTED INTERUPTED
    2A3*
                  4 /43H
                             HOUR AO/G3 IOD LAST 1/4 HR
                                                            ANYTIME
                  5.36H AO/G3 IDD AO/G3 IDD AO/G3 IDD )
    284
    285*
                   DO 600 IH = 1. IHMAX
                   WRITE(2, 560) IH
    2A6*
    2871
               560 FORMAT(1H . 15)
                   X1 = LOGBAC(TH \cdot 1) / X
    2AA*
                   X2 = LOGBAC(IH, 2) / X
    2A9*
                   X3 = MUCOMP(IHe1) / X
    290*
                   X4 = MUCOMP(IH_{12}) / X
    291*
                   X5 = MUREJ(IH \cdot 1) / X
    292*
                   X6 = MUREJ(IH.21 L.X
    2934
                   X7 = MUINT(IH,1) / X
    294*
    295*
                   X8 = MUINT(JH+2) / X
                   WRITE(2.590) X1.X2.IGP(IH).IGR(IH). X3.X4.X5.X6.X7.X8
    296#
    2974
2984
2004
               590 FORMAT(1H , F13.1, F6.1, I8,I11,F10.1,F7.1,F5.1,F7.1,F6.1,F5.1)
              600 CONTINUE
                      PRINT ERROR SUMMARY
                   WRITE(2,5) IDENT, IPAGE
    300*
                    IPAGE = IPAGE + 1
    301*
                    WRITE(2.620)
    302*
               620 FORMAT(1H , 20X, 23HERROR SUMMARY - BY HOUR//)
    303*
    304*
                   WRITE(2,630)
```

```
***RUNSIJM***
    3n5*
                630 FORMAT (1H , 16X, 29H-----FREOR TYPE-----
                                                                       ____6X__
    306*
                   1 30HERROR
                                 INFORMATION NUMBER OF
    307*
                   2 / 14X, 27H1
                                          2
                                                    3
                                                             +10H 4
    ุ่จักล∗
                     30HRETURNS
                                      LOSS
                                                 MESSAGES
                                                            / /74X/ SHUNITS )
    3n9∗
                    WRITE(2,640)
    310*
                640 FORWAT(1H , 9H
                                        HOUR
    311*
                    DO 700 IH = 1. IHMAX
    312*
                    IF( IRESH(7.1H) .LE. 0 ) 60 TO 700
                    X = IRESH(7, TH)
    313*
    314*
                    DO 650 IET = 1.6
    315*
                    PRP(TET) = IRESH(TET, IH)
    316*
                    PRP(IET) = PRP(IET) / (X / 2.)
    317*
                650 CONTINUE
    318*
                    WRITE(2,660) TH, (PRP(IET), IFT= 1,6), IRESH(7,1H)
    319*
                660 FORMAT(1H , IA, FR.4, 5F10.4, I11)
    320*
                700 CONTINUE
    321*
                    WRITE(2,710)
    322*
                710 FORMAT(1H +///20X+31HERROR SUMMARY - BY MESSAGE TYPE
 323*
                    WRITE(2,630)
    324*
                    WRITE(2,720)
    325*
                720 FORMAT(1H , 9H MESSAGE, / 9H
                                                        TYPE
                                                             )
    326*
                    DO 900 IT = 1.7
    327*
                    DO 910 IT=1.7
    32A*
                    IF( TREST(7, TT) .LE. 0) GO TO 800
329*
                    X = IREST(7, TT)
    330*
                    DO 730 IET = 1+6
    331*
                    PRP(IET) = TREST(IET, IT)
    332*
                    PRP(TET) = PRP(TET) / (x / 2.)
    333*
               730 CONTINUE
    334*
                    WRITE(2, 660) IT. (PRP(IET), TET= 1.5), TREST(7.IT)
    335*_
             C AND CONTINUE
    336*
               800
                      IF(TCHAIN.EQ.O) GO TO 810
    337*
                   DO 805 I=1.6
    3,38*
               AN5
                    ERSUMT(IT, I) = ERSUMT(TT, I) + PRP(I)
    339*
                    ERSIMT(IT.7)=TREST(7.IT)+ERSIMT(IT.7)
                   ENCODE (54,9805, LINE) ICHAIN, IT, (PRP(T), I=1,6), IPEST(7, IT)
    340*
              9805
    341*
                    FORMAT(13, 15, FR. 4, 5510.4, 111)
    342*
                    IBLK1=IBLK1+1
    343*
                    WRITE(3'IBLK1) LINE
    344*
               A10
                    CONTINUE
    345*
               825 RETURN
    346*
                   END
```

\*\*\*SIMPAM\*\*\* \*\*\*SIMPAM\*\*\*

\*RIINSUM\*\*\*

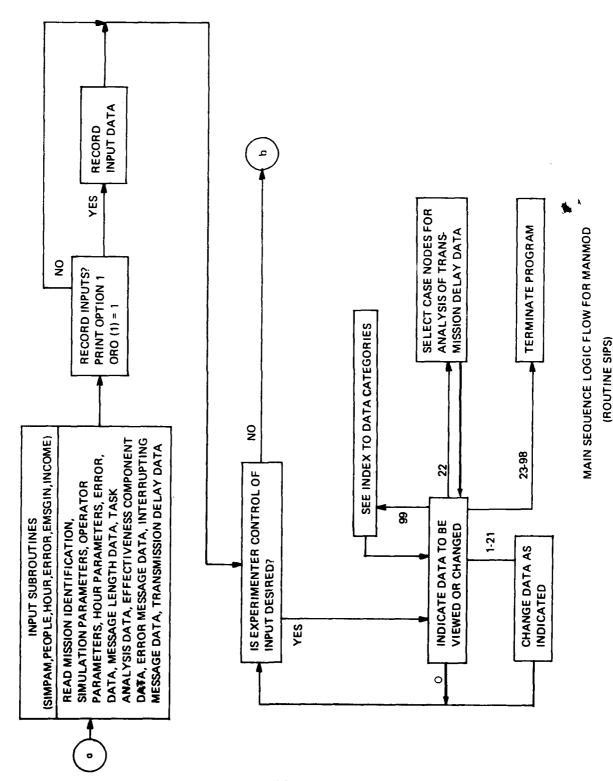
```
SUBROUTINE SIMPAM
                   SIMULATIONS PARAMETERS ARE READ IN
         C
  2*
                INCLUDE COMPLK
                READ(7:100) IDENT
  4*
            100 FORMAT(12A6)
  5*
                READ (7,200) NSHIFT, IHMAX, MEN(1), MEN(2), NERROP, (ORO(L), L=1,9),
.... 6*_
                                           IDAY, RKLG, PUL, PUS, SRTA, SRTS,
  7*
               2
               3 ((TATA(J:N): N= 1:8): J= 1:2): NTE: Y
  8*
               3 ((IATA(J.N), N= 1.8), J= 1.2), NTE, Y.ICHAIN.TZERO
  9*
            200 FORMAT(13,12,211,11,1X,9A1,212,2X,4F5.3,1611,13,F8.8,44Y,11,F4.0)
 10*
          C 200 FORWAT(13, 12, 211, 2x, 611, 3x, 212, 2x, 4F5.3, 16T1, T3, AR)
 11*
                TZERO=TZERO*3600.
 12*
                PUL = PUL / 100.
PUS = PUS/ 100.
 13*
 14*
                MEN(3) = MEN(1) + MEN(2)
 15*
                MENS = MEN(3)
 16*
                   7FRO RUN SUMMARY COUNTERS
          С
 17*
                DO 220 IH = 1. THMAX
 18* ...
                NCTSH(IH) = 0
 19*
                  FRHR(IH) = 0.
 20*
                  DURIN(IH) = 0.
 21*
                  SnIN(IH) = 0.
 22*
                  DEL(IH) = 0.
 23*
                  DELSD(IH) = 0.
 24*
                DO 205 IES = 1.8
 25*
 26*
                IRESH(IES, IH) = 0
          205 CONTINUE
 27*
                DO 210 J = 1.2
 28*
 29*
                LOGRAC(IH.J) = 0
                MUCOMP(IH \cdot J) = 0 \dots
 30*...
                MUREJ(IH \cdot J) = 0
 31*
                MUINT(IH \cdot J) = 0
 32*
            210 CONTINUE
 33*
                DO 215 IC = 1.5
 34*
                CEC(IH:IC) = n.
 35*
            215 CONTINUE
 36*
                DO 220 M = 1.MENS
 37*
                MGCP(IH+M) =
 38*
```

```
*STMPAM***
                ***SIMPAM***
                    CMTMG(IH,M) = n.
     39*
     40*
                    CTWH(IH/M) = 0.
     41*
                    CIDH(IH+M) = 0.
     42*
                    CFS(IH*M) = n.
                    CFA(TH:M) = n.
     43*
     44*
                220 CONTINUE
                    DO 230 IP = 1:5
     45*
                    NCTSP(IP) = n
     46*
     47*
                    DO 229 IS = 1.5
                    CTSP(IP \cdot IS) = 0.
     48*
     49*
                229 CONTINUE
     50*
                230 CONTINUE
                    DO 240 IT = 1.8
     51*
                    NCTST(IT) = 0
     52*
     53*
                    DO 239 IP = 1.5
     54*
                    CTST(IT \cdot IP) = 0.
     55*
                239 CONTINUE
                240 CONTINUE
     56*
     57*
                 ____DO_245 IES = 1.8
     58*
                    DO 245 IT = 1.7
                    IREST(IES, IT) = 0
     59*
     60*
              ...245 CONTINUE
     61*
                       PRINT SIMULATION PARAMETER IMPUTS IF CALLED FOR
     62*
                    IF(ORO(1) .ME. CHAR(1)) GO TO 500
     63×
                    WRITE(2:250) IDENT: IPAGE
     64*
                250 FORMAT(1H1, 15X, 12A6, 13X, 5HPAGE, 14/)
                    IPAGE = IPAGE + 1
     65*
     66*
                    WRITE(2:300)
                                          NSHIFT, IDAY, IHMAX, BKLG, MEN(1), Y, MEN(2),
     67*
                   2 NERROP, PUL, SRTA, PUS, SRTS
                300 FORMATCIH .
     68*
     69*.
               1 2X. 23HNO. OF SHIFT ITERATIONS, I13. 10X.
                   2 20HNO. OF SIMULATED DAY. 113/
     70*
     71*
                   3 3X, 22HNO. OF HOURS PER SHIFT, I14, 10X,
   ... 72*....
                   4 19HINITIAL BACKLOG 'G3, 114/
     73*
                   5 3X, 23HNO. OF ACTION OFFICIERS, 12X, 11,
     74*
                   5 10x, 13HRANDOM NUMBER, 12x, F10.8/
     75×
              ..... 6.3X+ !ERROR MESSAGES', 19X: I1/
                   6 3X, 20HNO. OF IOD OPERATORS, 15X, 11//
7 3X, 38HPROBABILITY OF UNDETECTED ERROR IN CCC, 8X,
     76*
     77*
    7A* -
                 - A 31HSYSTEM RESPONSE TIME TO INQUIRY/
     79*
                   9 10x. 14HLOW TMPORTANCE, F6.3.
                   A 26X, 4HMEAN, F7.3/
    80*
                   1 10x, 11HSIGNIFICANT, F9.3, 2 26x, 2HSD, F9.3//)
     # LA
    A2*
               500 CONTINUE
    A3*
____ A4*
                    RETURN
    85*
                    END
    ***SUMMER***
                    ***SUMMER***
```

```
SUBROUTINE SUMMER
                INCLUDE COMPLK
  2*
                PRINT 1000
  3*
          1000 FORMAT (22(1X/).
                       3 DO YOU WANT A SIMULATION SHMMARY? 1)
               1 ' [
  5*
6*
                READ 2000 ANSW
         _2000_FORMAT(2X+A3)
  7*
                IF( ANSW .EQ. ' NO' .OR. ANSW .EQ. 'NO ') GO TO 999
  2*
                PRINT 1010, NSHIFT, NCC, EYPR(1), EXPR(2), (M, MCL(M),
  9*
  10*
             1_EXTPM(M), EXASP(M), M=1, MENS)
          1010 FORWAT(22(1X/).
 11*
 12*
              1 /8x, 'AFTER', I4, ' ITERATIONS' //
              2 ! MESSAGES PROCESSED = 1. IR/
 13*
               3 ' AVG TIME PER MESSAGE= '+ FR.1/
 14*
  15*
               4 • FFFECTIVENESS
                                    = 1 ,FR.3/
               5 MAN MSGS AVG TIME/MSG
 16*
               6 6(T3, I6, F14.1, F7.3/))
 17*
                READ 2000, ANSW
 18*
                 CONTINUE
 1.9*
           50
                PRINT 1020
 20*
           1020 FORMAT(22(1X/),
 21*
22*
             . 1 . [ ] WHICH HOUR SUMMARY DO YOU WANT? )
                 READ 2010.L
 23*
 24*
          2010 FORMAT(2X, I2)
               IF( L .LE. 0) GO TO 999
 25*
                PRINT 1030, L. NSHIFT, MUCOMP(L.2), (M. MGCP(L.M),
 26*
               1 EXTPMH(L,M), EXASPH(L,V),M=1,MENS)
 27*
           1030 FORMAT(22(1X/),
 28*
               1 /5x, 'HOUR', I3, ' AFTER', I4, ' ITERATIONS.' //
 29*
               2 1 MESSAGES PROCESSED =1 , TR, ///
 30*
               3 MAN MSGS AVG TIME/MSG
                                             ASP' /
 31*
               4 6(T3, I6, F14.1, F7.3/))
 32*
               READ 2000, ANSW
 33*
             ____GO_TO_50
34*
 35*
            999 CONTINUE
  36*
                RETURN
          END
```

## APPENDIX C

Flow Charts



ENTER MESSAGE GENERATION SUBROUTINE FOR G-3 (BAKLOG)

RESET CONDITIONS REQUIRED TO START A NEW SHIFT

SUBROUTINE RESET

(i.e., A NEW SIMULATION ITERATION OR RUN):

CMSG = 0 : MESSAGE NUMBER

IH = 1 : FIRST HOUR

GENERATE MESSAGE BACKLOG FOR G-3, FOR THOSE MESSAGES IN THE G-3 BACKLOG QUEUE.

INPUT TO SUBROUTINE: BKLG

**OUTPUT FROM SUBROUTINE FOR EACH MESSAGE:** 

TYPE OF MESSAGE CUMULATIVE MESSAGE NO. PRIORITY CODE (MSG,J) (MSG,J) CMSG PRIOR TYPE

NO. OF CHARACTERS TIME OF ARRIVAL (L, DSM) (MSG,J) LENTH TARIV

IN THE CASE OF A CHAINED RUN, GENERATE BACK. LOG FROM RUNS FROM PREVIOUS SHIFT.

RESET ALL COUNTERS EXCEPT RUN SUMMARY COUNTERS.

PRELIMINARY CALCULATIONS REQUIRED FOR

EFFECTIVENESS.

RESET ALL MESSAGE QUEUES.

TW(IH,M) = 0 : TOTAL TIME WORKED (SIMULATED)

THE FOLLOWING FOR MAN = 1, .... MEN(3) (ALL MEN)

Z(M) = 0: LAST TIME SIMULATED

PERF(M) = ASP(M): INITIALIZE PERFORMANCE

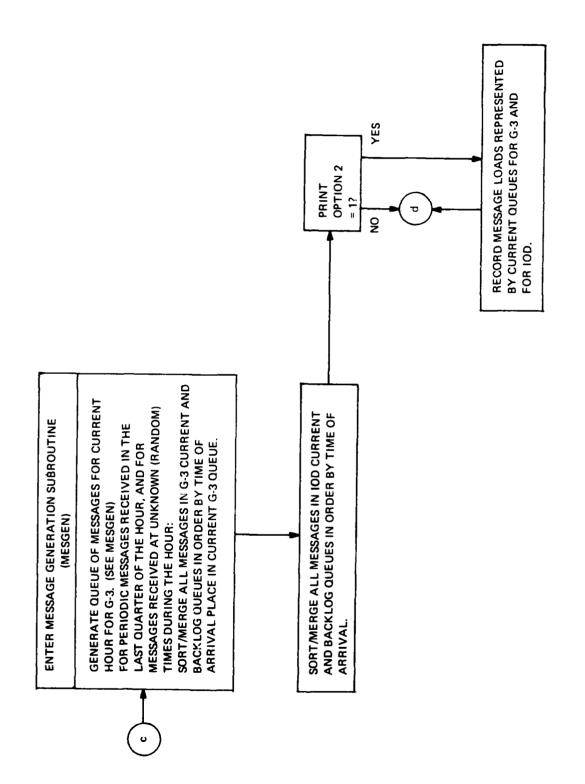
NOFAIL(M) = 0: COUNT OF NOTED FAILURES

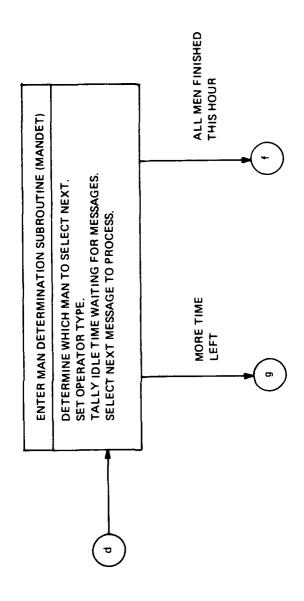
NOSUC(M) = 0 : COUNT OF SUCCESSES

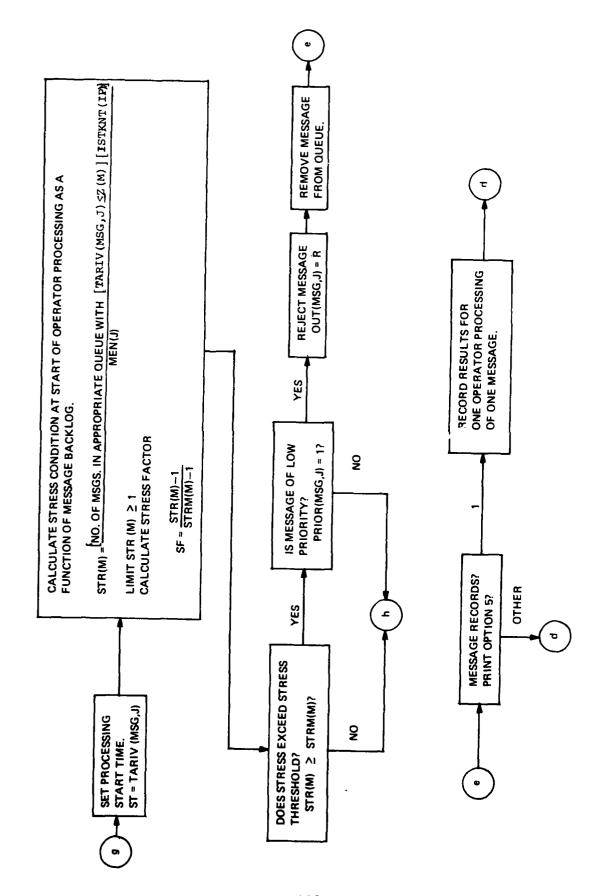
IDL(IH,M) = 0: TOTAL TIME IDLED PER HOUR

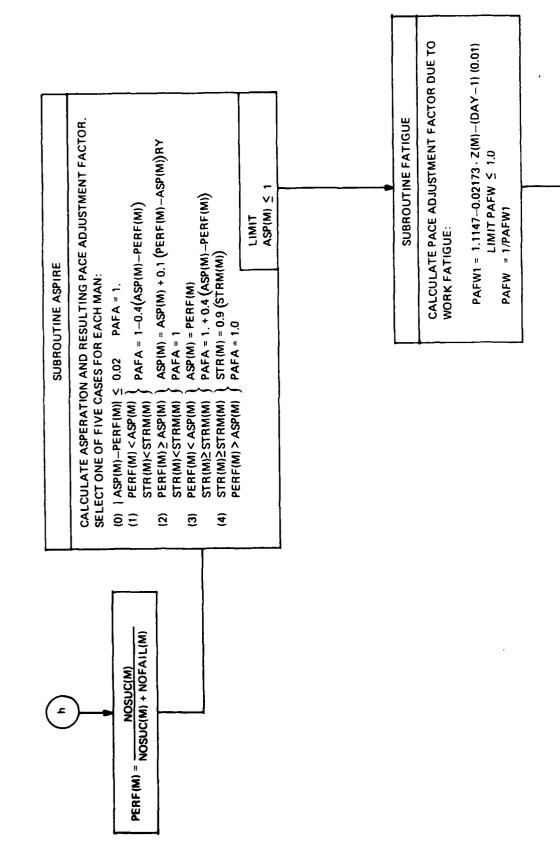
ASP(M) = PASP(M)

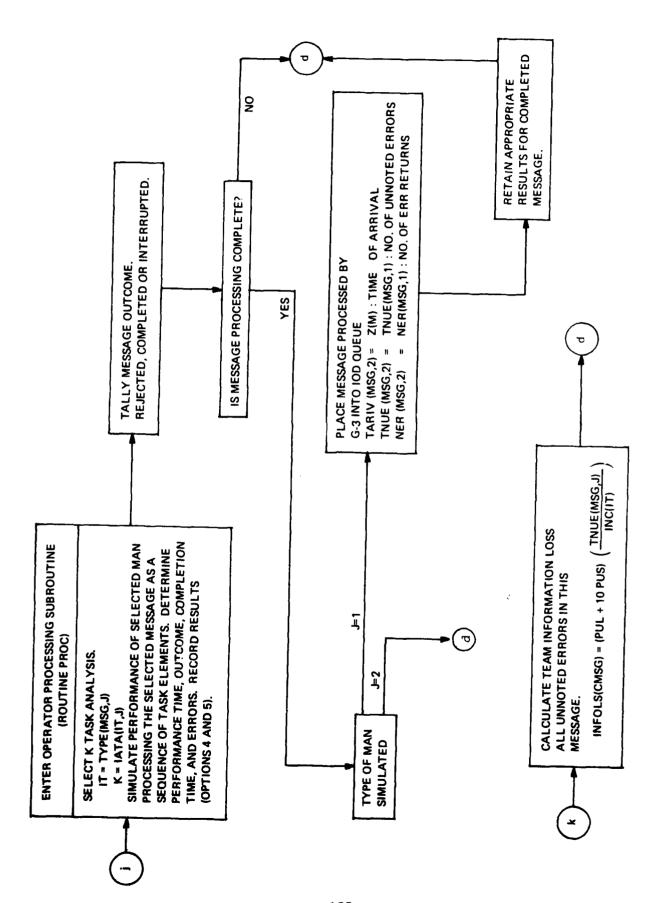
PER HOUR

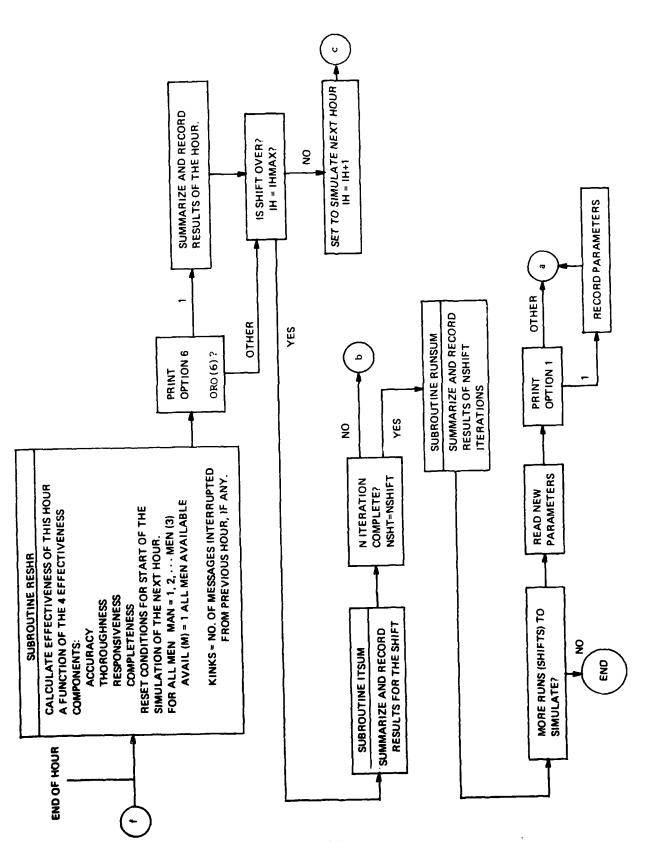


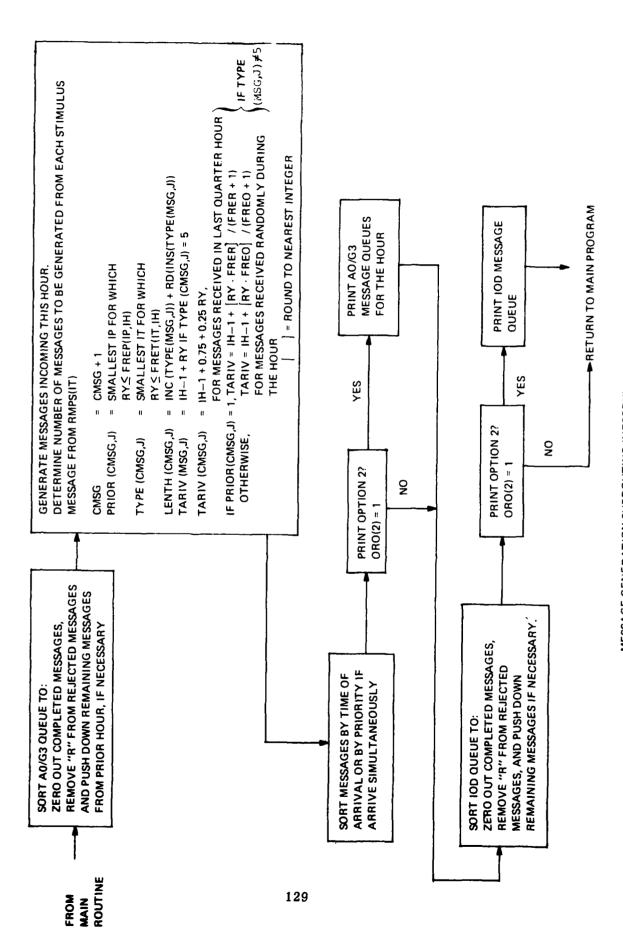








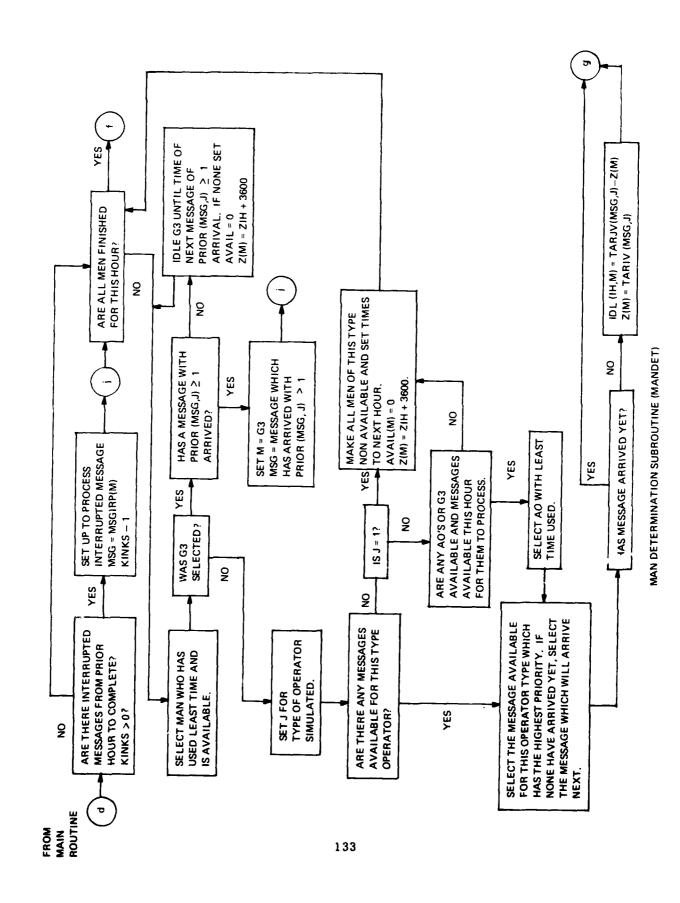




MESSAGE GENERATION SUBROUTINE (MESGEN)

Man Determination Subroutine

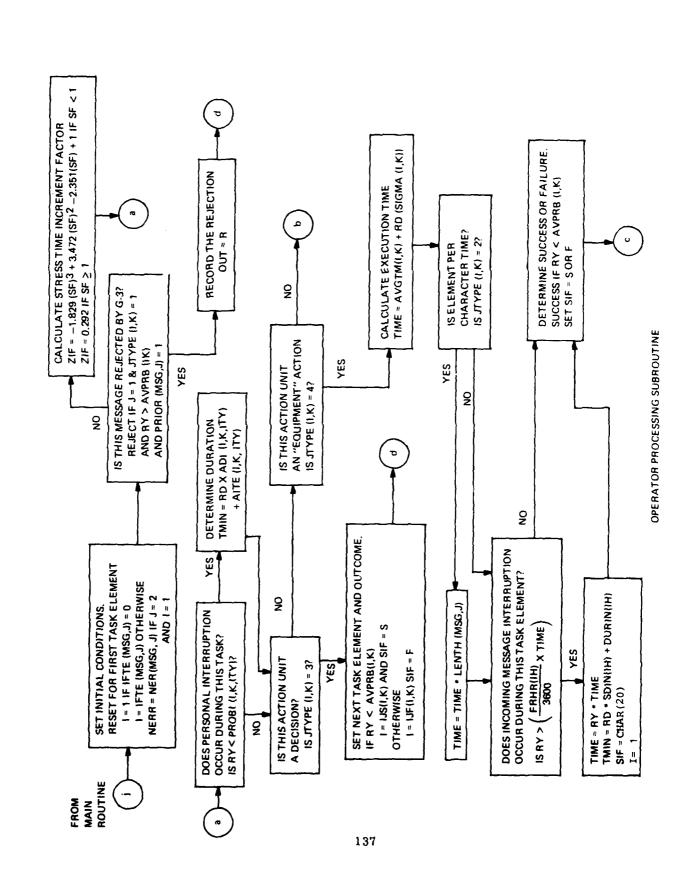
Note: All circled letters refer to main logic flow.

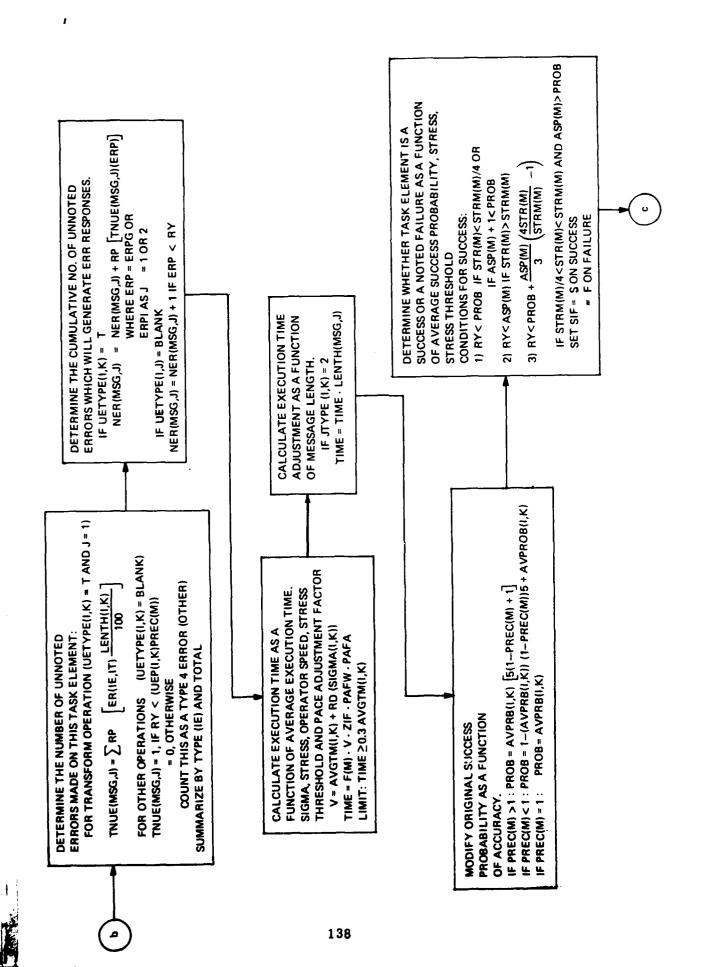


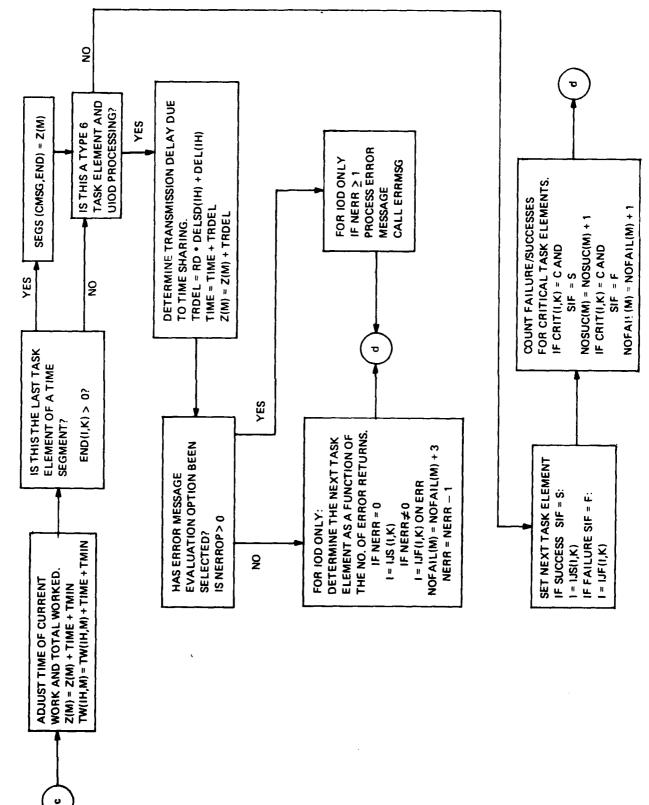
Indubured in E blank-not blank

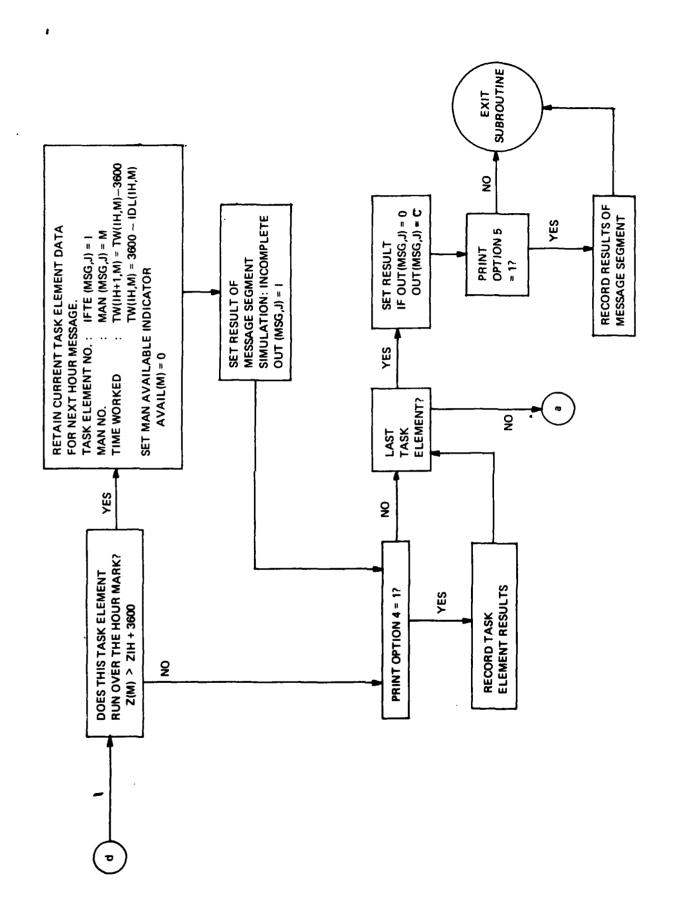
Operator Processing Subroutine

Note: All circled letters (except j) refer to logic points internal to this subroutine.









## DISTRIBUTION

## **ARI Distribution List**

2 HQUSACDEC, Ft Ord, ATTN: Library 4 OASD (M&RA) 2 HQDA (DAMI-CSZ) 1 HQUSACDEC, Ft Ord, ATTN: ATEC-EX-E-Hum Factors HQDA (DAPE-PBR) 2 USAEEC, Ft Benjamin Harrison, ATTN: Library HODA (DAMA-AR) 1 USAPACDC, Ft Benjamin Harrison, ATTN: ATCP-HR HODA (DAPE-HRE-PO) 1 USA Comm-Elect Sch. Ft Monmouth, ATTN: ATSN-EA HODA (SGRD-ID) 1 USAEC, Ft Monmouth, ATTN: AMSEL-CT-HDP 1 USAEC, Ft Monmouth, ATTN: AMSEL-PA-P HODA (DAMI-DOT-C) HODA (DAPC-PMZ-A) 1 USAEC, Ft Monmouth, ATTN: AMSEL-SI-CB HQDA (DACH-PPZ-A) 1 USAEC, Ft Monmouth, ATTN: C. Faci Dev Br HODA (DAPE-HRE) 1 USA Meterials Sys Anal Agey, Aberdeen, ATTN: AMXSY-P HODA (DAPE-MPO-C) 1 Edgewood Amenal, Aberdeen, ATTN: SAREA-BL-H 1 USA Ord Ctr & Sch, Aberdeen, ATTN: ATSL-TEM-C HODA (DAPE-DW) 2 USA Hum Engr Lab, Aberdeen, ATTN: Library/Dir HODA (DAPE-HRL) HODA (DAPE-CPS) 1 USA Combet Arms Tng Bd, Ft Benning, ATTN: Ad Superv 1 USA Infantry Hum Risch Unit, Ft Benning, ATTN: Chief HODA (DAFD-MFA) HQDA (DARD-ARS-P) 1 USA Infantry Bd, Ft Benning, ATTN: STEBC-TE-T HODA (DAPC-PAS-A) USASMA, Ft Bliss, ATTN: ATSS-LRC 1 USA Air Del Sch, Ft Bliss, ATTN: ATSA-CTD-ME HODA (DUSA-OR) HODA (DAMO-ROR) 1 USA Air Def Sch. Ft Bliss, ATTN: Tech Lib 1 USA Air Def Bd, Ft Bliss, ATTN: FILES HODA (DASG) HODA (DA10-PI) 1 USA Air Def Bd. Ft Bliss, ATTN: STEBD-PO Chief, Consult Div (DA-OTSG), Adelphi, MD 1 USA Crnd & General Stf College, Ft Leavenworth, ATTN: Lib 1 USA Cmd & General Stf College, Ft Leavenworth, ATTN: ATSW-SE-L Mil Asst. Hum Res, ODDR&E, OAD (E&LS) 1 USA Cmd & General Stf College, Ft Leavenworth, ATTN: Ed Advisor HQ USARAL, APO Seattle, ATTN: ARAGP-R 1 USA Combined Arms Crobt Dev Act, Ft Leavenworth, ATTN: DepCdr HQ First Army, ATTN: AFKA-01-TI 1 USA Combined Arms Crobt Dev Act, Ft Leevenworth, ATTN: CCS 2 HQ Fifth Army, Ft Sem Houston Dir, Army Stf Studies Ofc, ATTN: OAVCSA (DSP) 1 USA Combined Arms Crobt Dev Act, Ft Leavenworth, ATTN: ATCASA 1 Ofc Chief of Stf, Studies Ofc 1 USA Combined Arms Cmbt Dev Act, Ft Legvenworth, ATTN: ATCACO-E DCSPER, ATTN: CPS/OCP 1 USA Combined Arms Cribt Dev Act, Ft Legrenworth, ATTN: ATCACC-CI 1 USAECOM, Night Vision Lab, Ft Belvoir, ATTN: AMSEL-NV-SD The Army Lib, Pentagon, ATTN: RS8 Chief The Army Lib, Pentagon, ATTN: ANRAL 3 USA Computer Sys Cmd, Ft Belvoir, ATTN: Tech Library 1 Ofc, Asst Sect of the Army (R&D) 1 USAMERDC, Ft Belvoir, ATTN: STSFB-DQ Tech Support Ofc, OJCS 1 USA Eng Sch. Ft Belvoir, ATTN: Library USASA, Arlington, ATTN: IARD-T 1 USA Topographic Lab, Ft Belvoir, ATTN: ETL-TD-S USA Rech Ofc, Durham, ATTN: Life Sciences Dir 1 USA Topographic Lab, Ft Belvoir, ATTN: STINFO Center 2 USARIEM, Natick, ATTN: SGRO-UE-CA 1 USA Topographic Lab. Ft Belvoir, ATTN: ETL-GSL USATTC, Ft Clayton, ATTN: STETC-MO-A 1 USA Intelligence Ctr & Sch, Ft Huachuca, ATTN: CTD-MS USAIMA, Ft Bragg, ATTN: ATSU-CTD-OM 1 USA Intelligence Ctr & Sch, Ft Huachuca, ATTN: ATS--CTD-MS USAIMA, Ft Bragg, ATTN: Marquat Lib 1 USA Intelligence Ctr & Sch, Ft Huschucs, ATTN: ATSI-TE 1 US WAC Ctr & Sch, Ft McClellan, ATTN: Lib 1 USA Intelligence Ctr & Sch, Ft Huschuce, ATTN: ATSI-TEX-GS US WAC Ctr & Sch, Ft McClellan, ATTN: Tng Dir 1 USA Intelligence Ctr & Sch, Ft Huschuce, ATTN: ATSI-CTS-OR 1 USA Quartermester Sch, Ft Lee, ATTN: ATSM-TE 1 USA Intelligence Ctr & Sch, Ft Huachuca, ATTN: ATSI-CTD-DT Intelligence Material Dev Ofc, EWL, Ft Holabird 1 USA Intelligence Ctr & Sch, Ft Huschuce, ATTN: ATSI-CTD-CS 1 USA SE Signal Sch, Ft Gordon, ATTN: ATSO-EA 1 USA Intelligence Ctr & Sch, Ft Huechuce, ATTN: DAS/SRD USA Chaptain Ctr & Sch, Ft Hamilton, ATTN: ATSC-TE-RD 1 USA Intelligence Ctr & Sch, Ft Huachuce, ATTN: ATSI-TEM 1 USATSCH, Ft Eustis, ATTN: Educ Advisor 1 USA Intelligence Ctr & Sch. Ft Huachuce, ATTN: Library USA War College, Cartisle Berracks, ATTN: Lib 1 CDR, HQ Ft Huschucs, ATTN: Tech Ref Div 2 WRAIR, Neuropsychiatry Div 2 CDR, USA Electronic Prog Grd, ATTN: STEEP-MT-S 1 DLI, SDA, Monterey 1 HQ, TCATA, ATTN: Tech Library 1 USA Concept Anal Aggy, Berheeds, ATTN: MOCA-MR 1 HQ, TCATA, ATTN: AT CAT-OP-Q, Ft Hood 1 USA Concept Anal Agry, Betheeds, ATTN: MOCA-JF 1 USA Recruiting Grad, Ft Sheriden, ATTN: USARCPM-P 1 Senior Army Adv., USAFAGOD/TAC, Elgin AF Aux Fld No. 9 1 USA Arctic Test Ctr., APO Seettle, ATTN: STEAC-PL-MI 1 USA Arctic Test Ctr., APO Seettle, ATTN: AMSTE-PL-TS 1 HQ, USARPAC, DCSPER, APO SF 98558, ATTN: GPPE-SE 1 USA Armement Cmd, Redstone Arsenal, ATTN: ATSK-TEM 1 Stimesn Lib, Academy of Health Sciences, Ft Sam Houston 1 USA Armement Cmd, Rock Island, ATTN: AMSAR-TDC 1 Marine Corps Inst., ATTN: Deen-MCI 1 HQ, USMC, Commendant, ATTN: Code MTMT 1 FAA-NAFEC, Atlantic City, ATTN: Library 1 HQ, USMC, Commendant, ATTN: Code MPI-20-28 1 FAA-NAFEC, Atlantic City, ATTN: Human Engr Br 2 USCG Academy, New London, ATTN: Admissi 1 FAA Aeronautical Ctr. Oklahoms City, ATTN: AAC-44D 2 USCG Academy, New London, ATTN: Library 2 USA Fld Arty Sch, Ft Sill, ATTN: Library 1 USCG Training Ctr, NY, ATTN: CO 1 USA Armor Sch, Ft Knox, ATTN: Library 1 USA Armor Sch, Ft Knox, ATTN: ATSB-DI-E 1 USCG Training Ctr, NY, ATTN: Educ Svc Ofc 1 USA Armor Sch., Ft Knox, ATTN: ATSB-DT-TP 1 USCG, Psychol Res Br. DC, ATTN: GP 1/62

1 USA Armor Sch., Ft Knox, ATTN: ATS8-CD-AD

1 HQ Mid-Range Br. MC Det, Quantico, ATTN: P&S Div

- 1 US Marine Corps Liaison Ofc, AMC, Alexandria, ATTN: AMCGS-F
- 1 USATRADOC, Ft Monroe, ATTN: ATRO-ED
- 6 USATRADOC, Ft Monroe, ATTN: ATPR-AD
- 1 USATRADOC, Ft Monroe, ATTN: ATTS-EA
- 1 USA Forces Cmd, Ft McPherson, ATTN: Library
- 2 USA Aviation Test Bd. Ft Rucker, ATTN: STEBG-PO
- 1 USA Agey for Aviation Safety, Ft Rucker, ATTN: Library
- USA Agov for Aviation Safety, Ft Rucker, ATTN: Educ Advisor
- 1 USA Aviation Sch, Ft Rucker, ATTN: PO Drawer O
- HQUSA Aviation Sys Cmd, St Louis, ATTN: AMSAV-ZDR
- 2 USA Aviation Sys Test Act., Edwards AFB, ATTN: SAVTE-T
- USA Air Def Sch, Ft Bliss, ATTN: ATSA TEM
- USA Air Mobility Rsch & Dev Lab, Moffett Fld, ATTN: SAVDL-AS
- USA Aviation Sch., Res Tng Mgt, Ft Rucker, ATTN: ATST-T-RTM
- USA Aviation Sch, CO, Ft Rucker, ATTN: ATST-D-A
- HQ, DARCOM, Alexandria, ATTN: AMXCD-TL
- HQ, DARCOM, Alexandria, ATTN: CDR
- US Military Academy, West Point, ATTN: Serials Unit
- 1 US Military Academy, West Point, ATTN: Ofc of Milt Ldrshp
- 1 US Military Academy, West Point, ATTN: MAOR
- USA Standardization Gp, UK, FPO NY, ATTN: MASE-GC
- Ofc of Naval Rsch, Arlington, ATTN: Code 452
- 3 Ofc of Naval Rsch, Arlington, ATTN: Code 458
- Ofc of Naval Rsch, Arlington, ATTN: Code 450
- Ofc of Naval Rsch, Arlington, ATTN: Code 441
- Naval Aerospc Med Res Lab, Pensacola, ATTN: Acous Sch Div
- Navai Aerospc Med Res Lab, Pensacola, ATTN: Code L51
- Navai Aerosoc Med Res Lab, Pensacola, ATTN: Code L5
- Chief of NavPers, ATTN: Pers-OR
- NAVAIRSTA, Norfolk, ATTN: Safety Ctr
- 1 Nav Oceanographic, DC, ATTN: Code 6251, Charts & Tech
- Center of Naval Anal, ATTN: Doc Ctr
- NavAirSysCom, ATTN: AIR-5313C
- 1 Nav BuMed, ATTN: 713
- 1 NavHelicopterSubSqua 2, FPO SF 96601
- AFHRL (FT) Williams AFB
- AFHRL (TT) LOWRY AFB AFHRL (AS) WPAFB. OH
- 2 AFHRL (DQJZ) Brooks AFB
- AFHRL (DOJN) Lackland AFB
- HOUSAF (INYSD)
- HQUSAF (DPXXA)
- 1 AFVTG (RD) Randolph AFB
- 3 AMRL (HE) WPAFB, OH
- 2 AF Inst of Tech, WPAFS, OH, ATTN: ENE/SL
- 1 ATC (XPTD) Randolph AFB
- 1 USAF AeroMed Lib, Brooks AFB (SUL-4), ATTN: DOC SEC
- 1 AFOSR (NL), Arlington
- 1 AF Log Cmd, McClellan AFB, ATTN: ALC/OPCRB
- 1 Air Force Academy, CO, ATTN: Dept of Bei Scn
- 5 NavPers & Dev Ctr, San Diego
- 2 Navy Med Neuropsychiatric Rsch Unit, San Diego
- 1 Nav Electronic Lab, San Diego, ATTN: Res Lab
- 1 Nav TrngCen, San Diego, ATTN: Code 9000-Lib
- NavPostGraSch, Monterey, ATTN: Code 55As
- 1 NavPostGraSch, Monterey, ATTN: Code 2124
- NavTrngEquipCtr, Orlando, ATTN: Tech Lib
- 1 US Dept of Labor, DC, ATTN: Manpower Admin
- 1 US Dept of Justice, DC, ATTN: Drug Enforce Admin
- 1 Nat Bur of Standards, DC, ATTN: Computer Info Section
- 1 Nat Clearing House for MH-Info, Rockville
- 1 Denver Federal Ctr, Lakewood, ATTN: BLM
- 12 Defense Documentation Center
- 4 Dir Psych, Army Hg. Russell Ofcs, Canberra
- 1 Scientific Advsr, Mil Bd, Army Hq, Russell Ofcs, Canberra
- 1 Mil and Air Attache, Austrian Embassy
- 1. Centre de Recherche Des Facteurs, Humaine de la Defense Nationale, Brussels
- 2 Canadian Joint Staff Washington
- 1 C. Air Staff, Royal Canadian AF, ATTN: Pers Std Anal Br
- 3 Chief, Canadian Def Risch Staff, ATTN: C/CRDS(W)
- 4 British Def Staff, British Embassy, Washington

- Def & Civil Inst of Enviro Medicine, Canada
- 1 AIR CRESS, Kensington, ATTN: Info Sys Br
- 1 Militaerpsykologisk Tjeneste, Copenhagen
- 1 Military Attache, French Embassy, ATTN: Doc Sec
- 1. Medecin Chef. C.E.R.P.A.-Arsenal, Toulon/Navel France 1. Prin Scientific Off, Appl Hum Engr Risch Div, Ministry.
- of Defense, New Delhi 1. Pers Risch Ofc Library, AKA, Israel Defense Forces
- 1 Ministeris van Defensie, DOOP/KL Afd Sociaal
- Psychologische Zaken, The Hague, Netherlands